UNC GENERAL ADMINISTRATION SENIOR SURVEY, 2012

RESULTS FOR
THE UNIVERSITY OF NORTH CAROLINA AT PEMBROKE

METHODOLOGY

- The senior survey is administered on each campus in the spring of even-numbered years
  - Designed by the UNC system office, it contains approximately 80 questions
- At UNCP, an e-mail invitation to participate in the survey was sent to 520 senior students in April of 2012
  - 126 students completed the survey for a response rate of 24.23%

CLICK ON A TOPIC OR QUESTION ON THIS AND THE FOLLOWING SLIDE TO GO TO SPECIFIC RESULTS.

- faculty
- academic advising
- library services
- technology services
- career services
- knowledge, skills, and personal growth
- registration process
- financial aid services
- food services
- health services
- counseling services
- business services
- residence life programs
- extra-curricular activities
- distance education

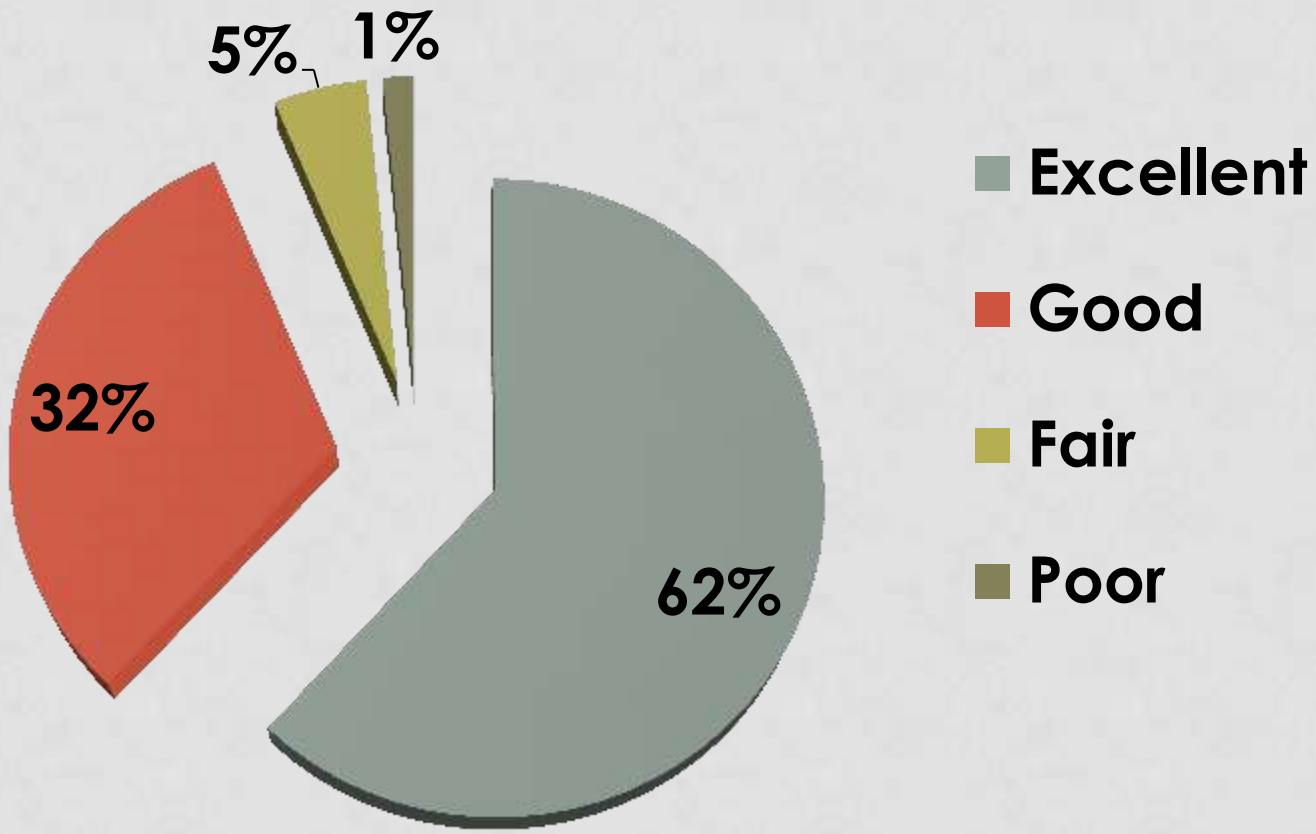
OVERALL CONCLUSIONS

- All things considered, how would you characterize the intellectual environment on this campus?
- All things considered, how would you evaluate the quality of instruction, in your major? Overall?
- All things considered, how would you evaluate the overall education that you are receiving at this institution?
- Would you recommend this institution to a friend considering college?
- If you could start over again, would you still choose to attend this institution?

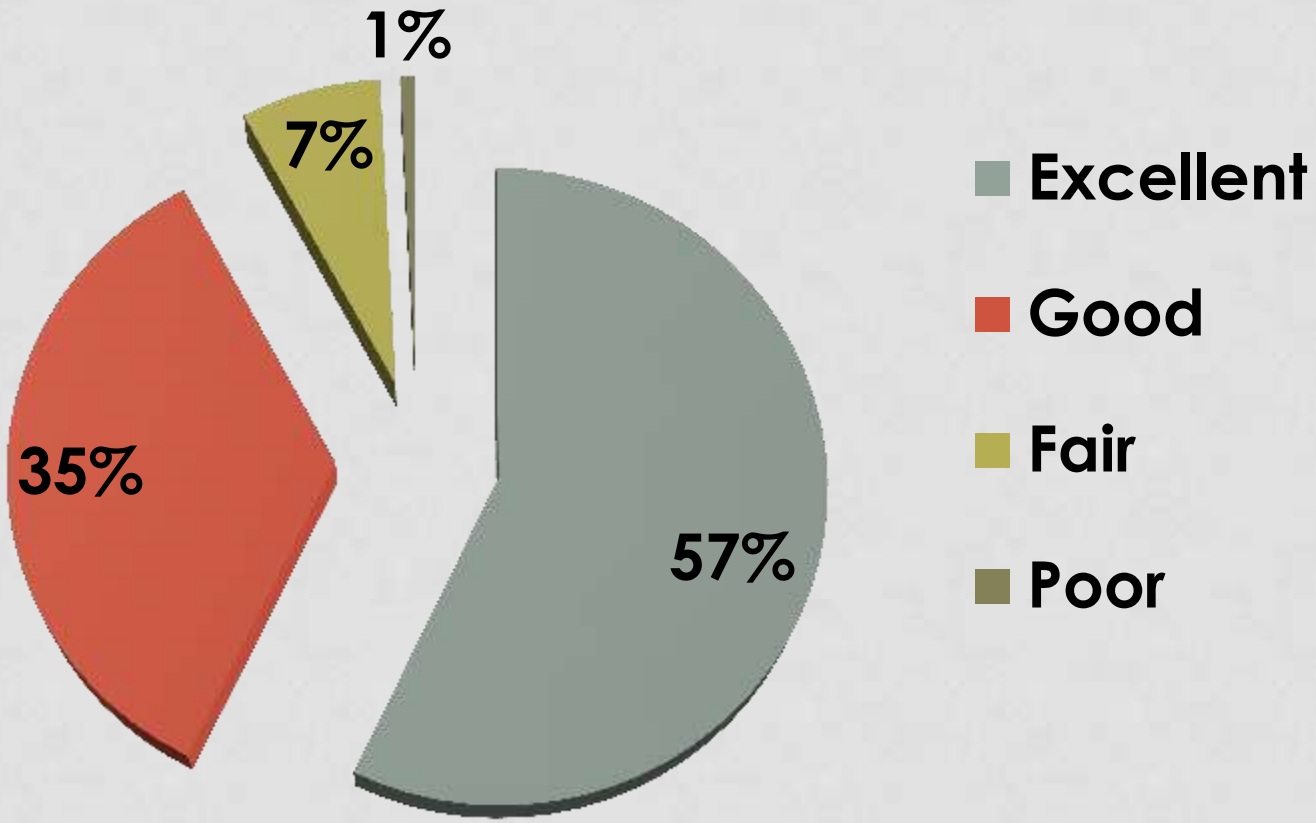
SECTION A: FACULTY CONTRIBUTION

PLEASE EVALUATE HOW WELL FACULTY MEMBERS IN YOUR MAJOR DEPARTMENT DO EACH OF THE FOLLOWING:

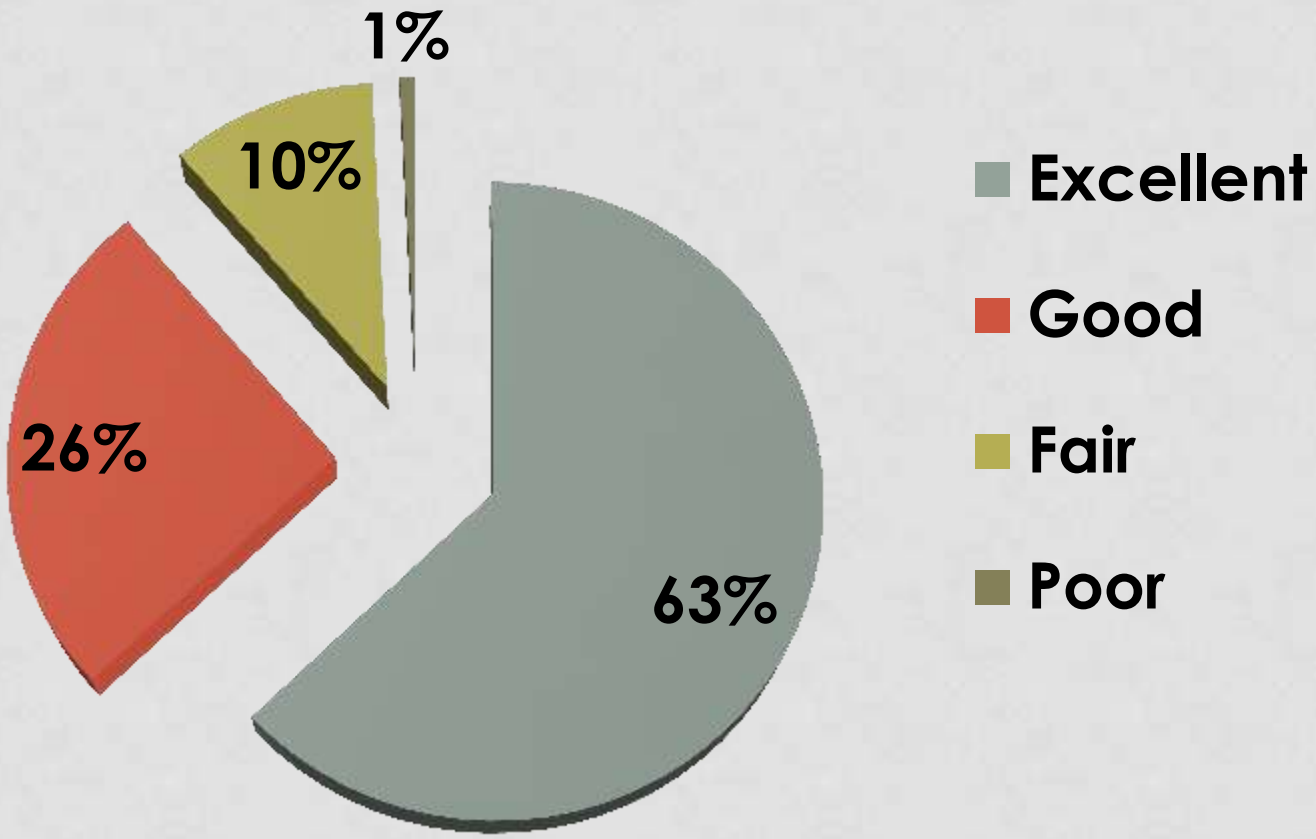
SET HIGH EXPECTATIONS FOR YOU TO LEARN



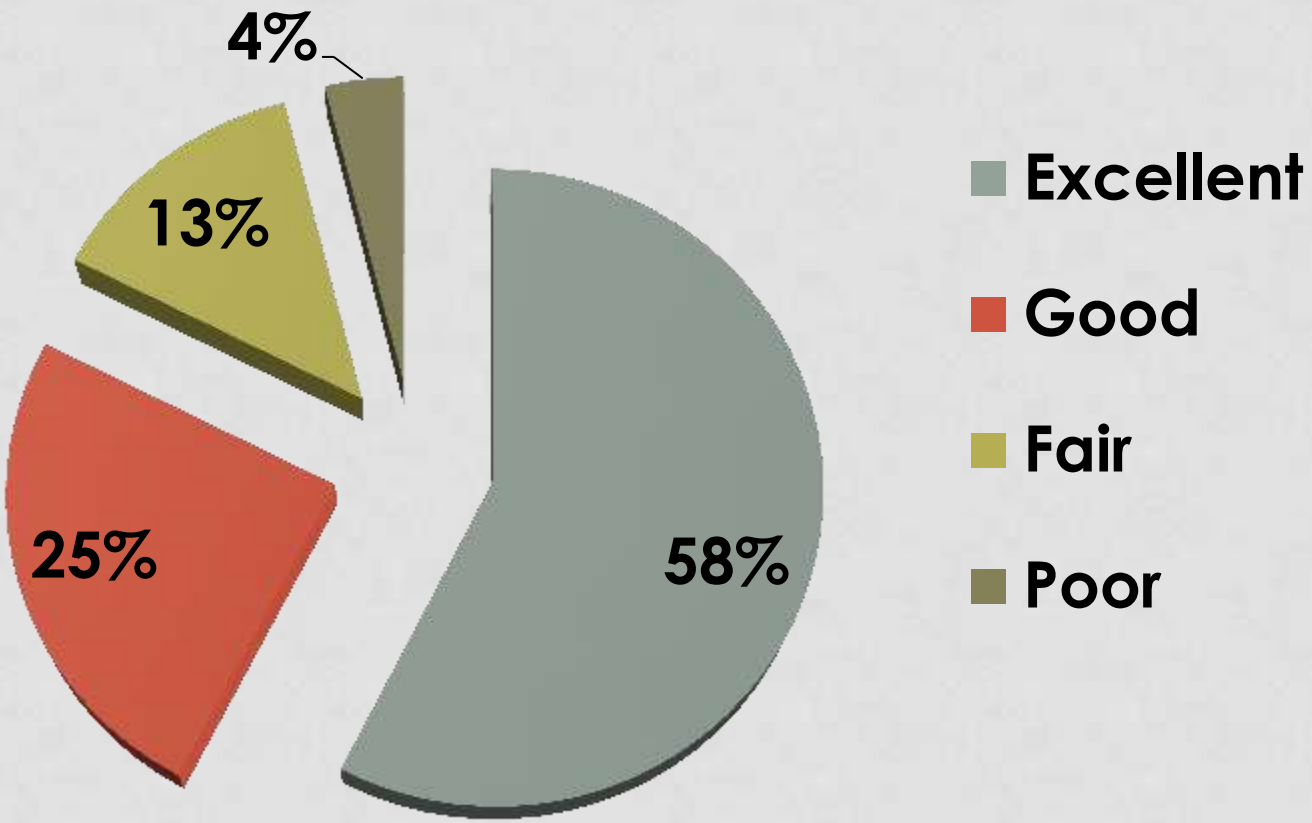
RESPECT THE DIVERSE TALENTS AND WAYS OF LEARNING OF YOUR AND YOUR CLASSMATES



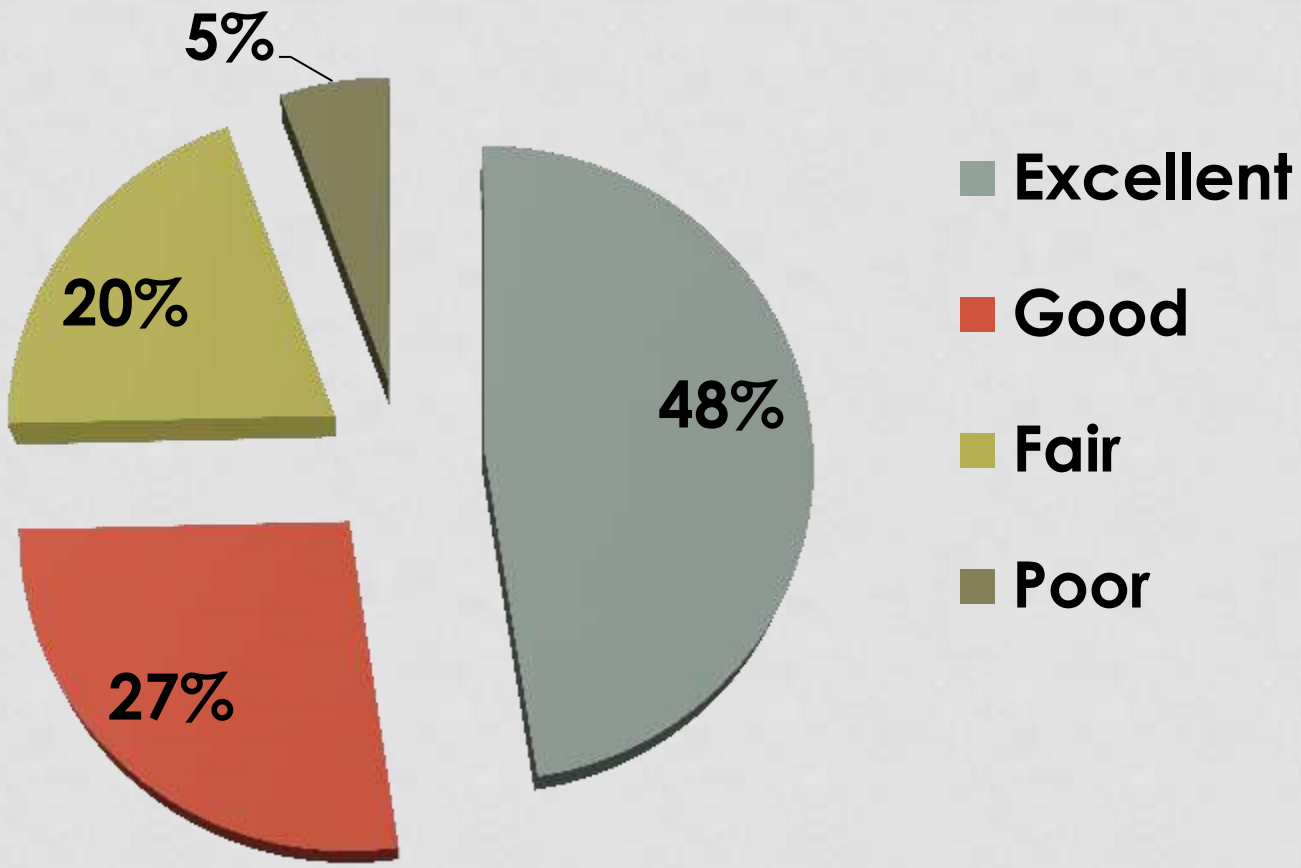
ENCOURAGE YOU TO BE AN ACTIVELY INVOLVED LEARNER



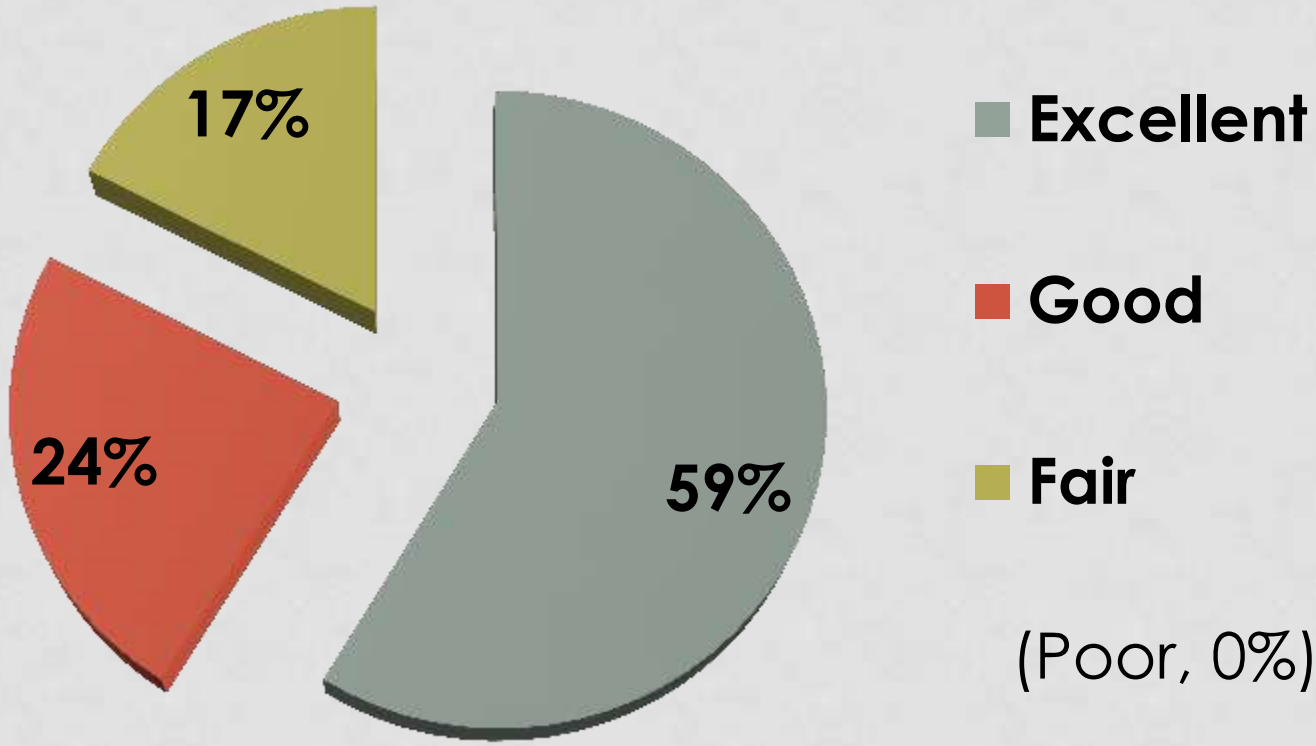
ENCOURAGE STUDENT-FACULTY INTERACTION, IN AND OUT OF THE CLASSROOM



GIVE YOU FREQUENT AND PROMPT FEEDBACK

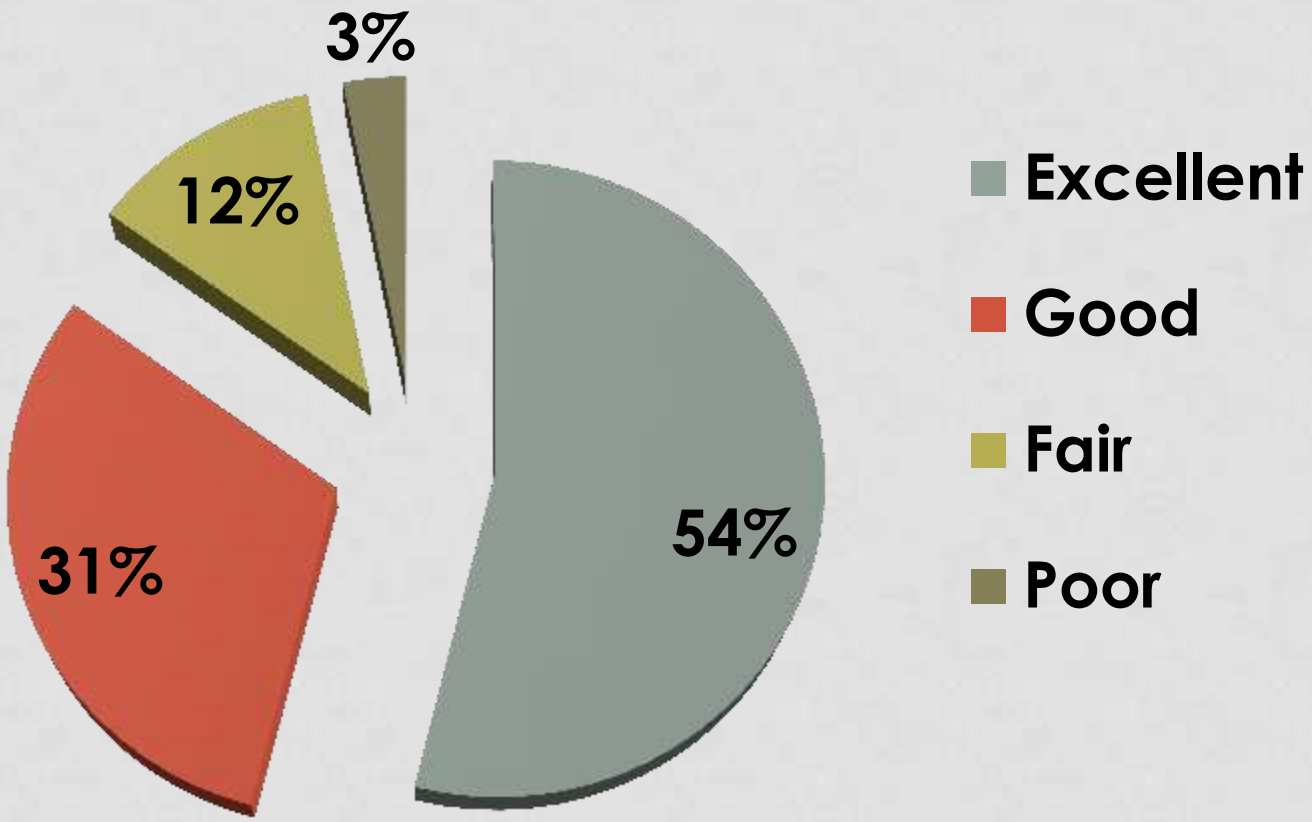


ENCOURAGE YOU TO DEVOTE SUFFICIENT TIME AND ENERGY TO YOUR COURSEWORK

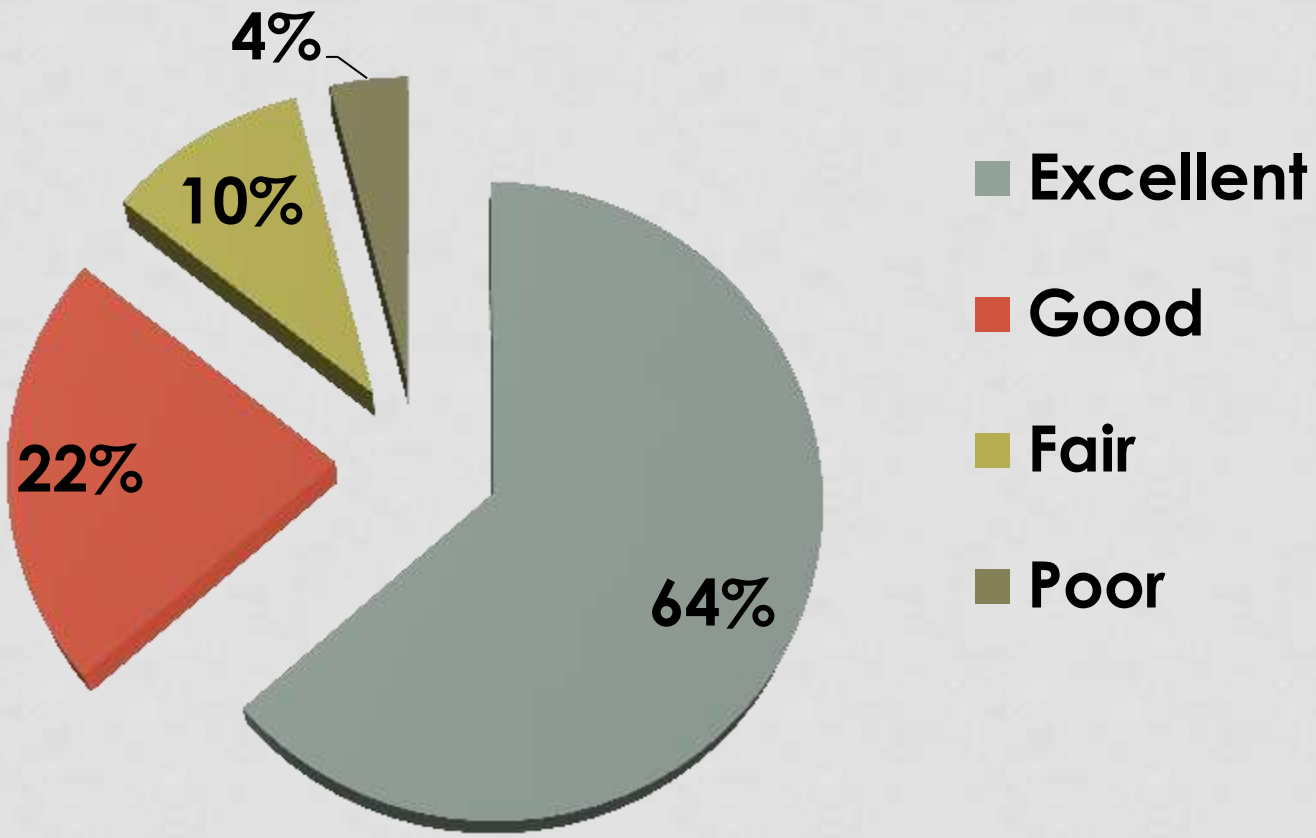


(Poor, 0%)

DEVELOP OPPORTUNITIES FOR YOU TO LEARN COOPERATIVELY WITH FELLOW STUDENTS



CARE ABOUT YOUR ACADEMIC SUCCESS AND WELFARE



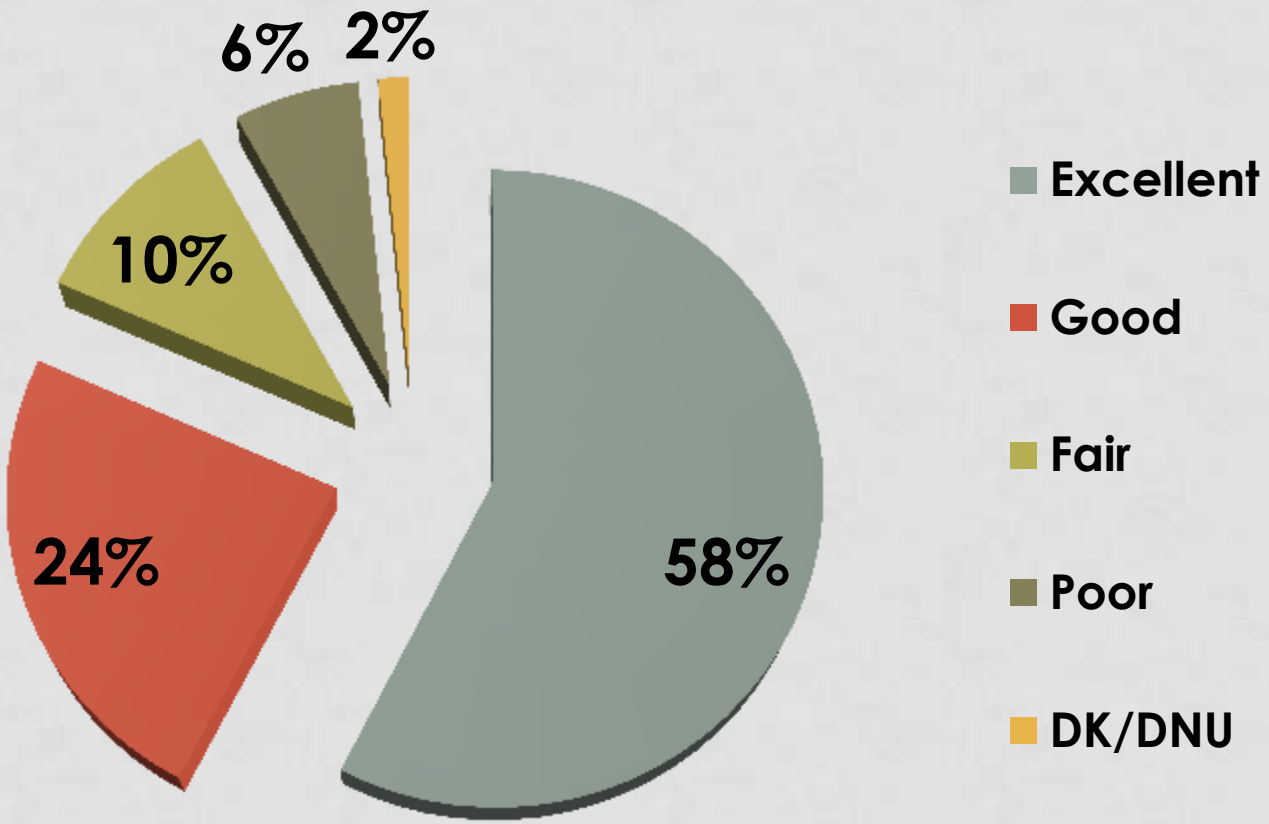
SECTION B: HELP OUTSIDE THE CLASSROOM

BASED ON YOUR LAST TWO YEARS ON THIS CAMPUS, HOW WOULD YOU EVALUATE EACH OF THE FOLLOWING?

ACADEMIC ADVISING IN YOUR MAJOR

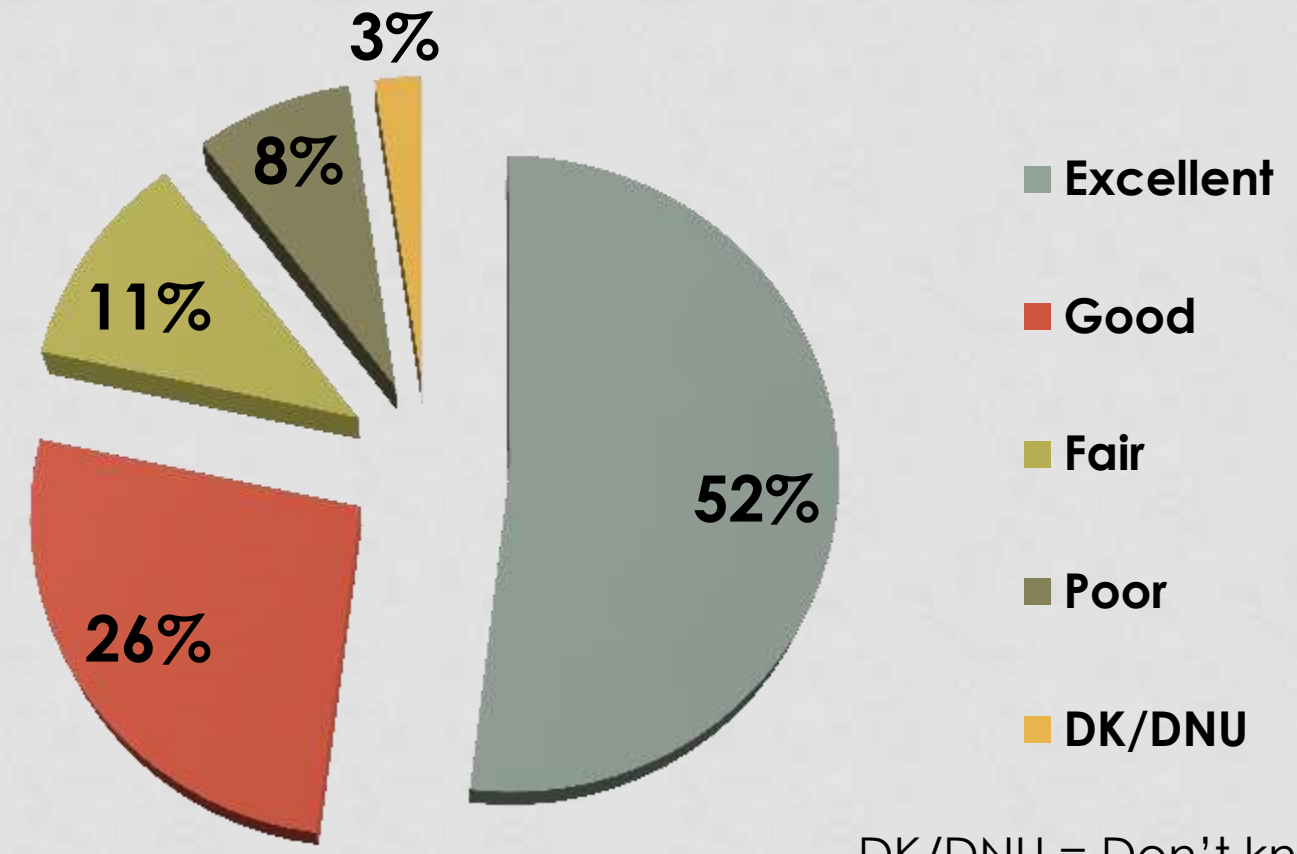
5 QUESTIONS

ACCESS TO ADVISOR



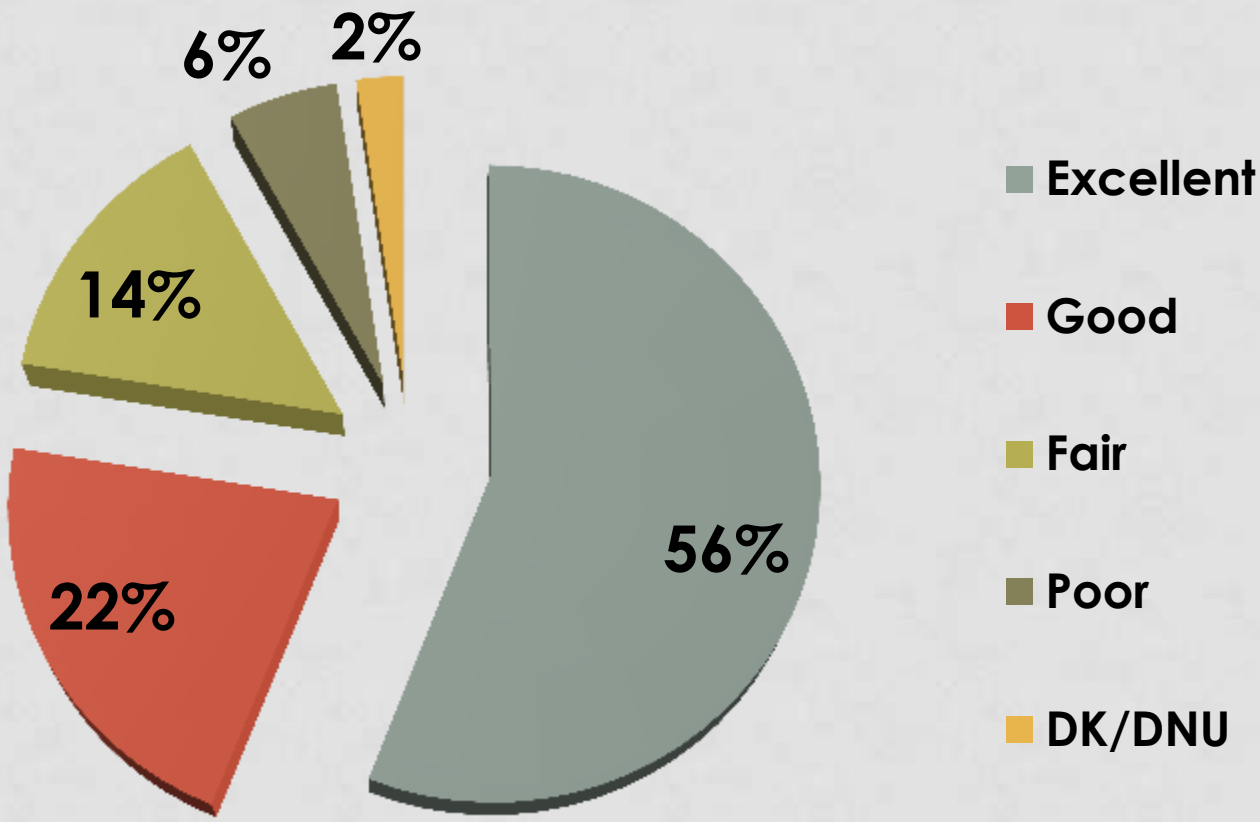
DK/DNU = Don't know or did not use

SUFFICIENT TIME WITH ADVISOR



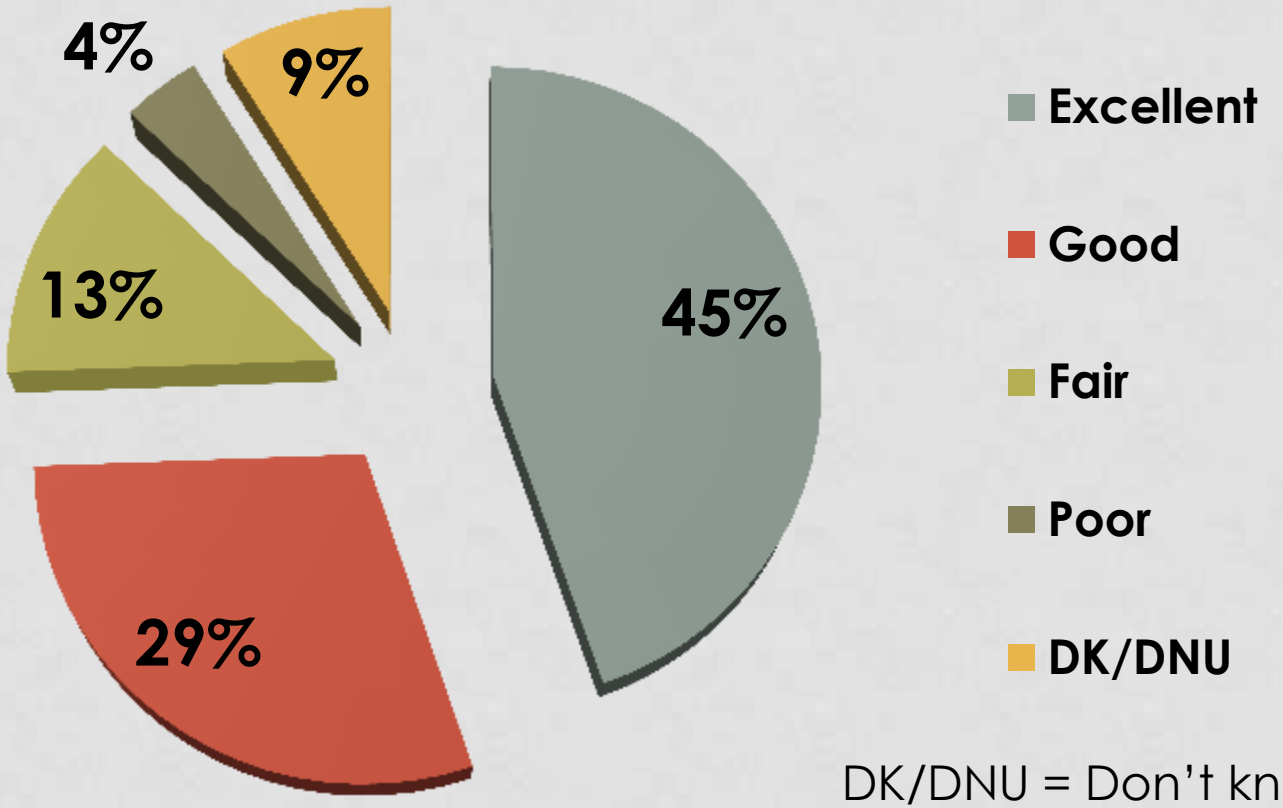
DK/DNU = Don't know or did not use

ACCURATE INFO, ABOUT DEGREE REQUIREMENTS AND COURSE SEQUENCING



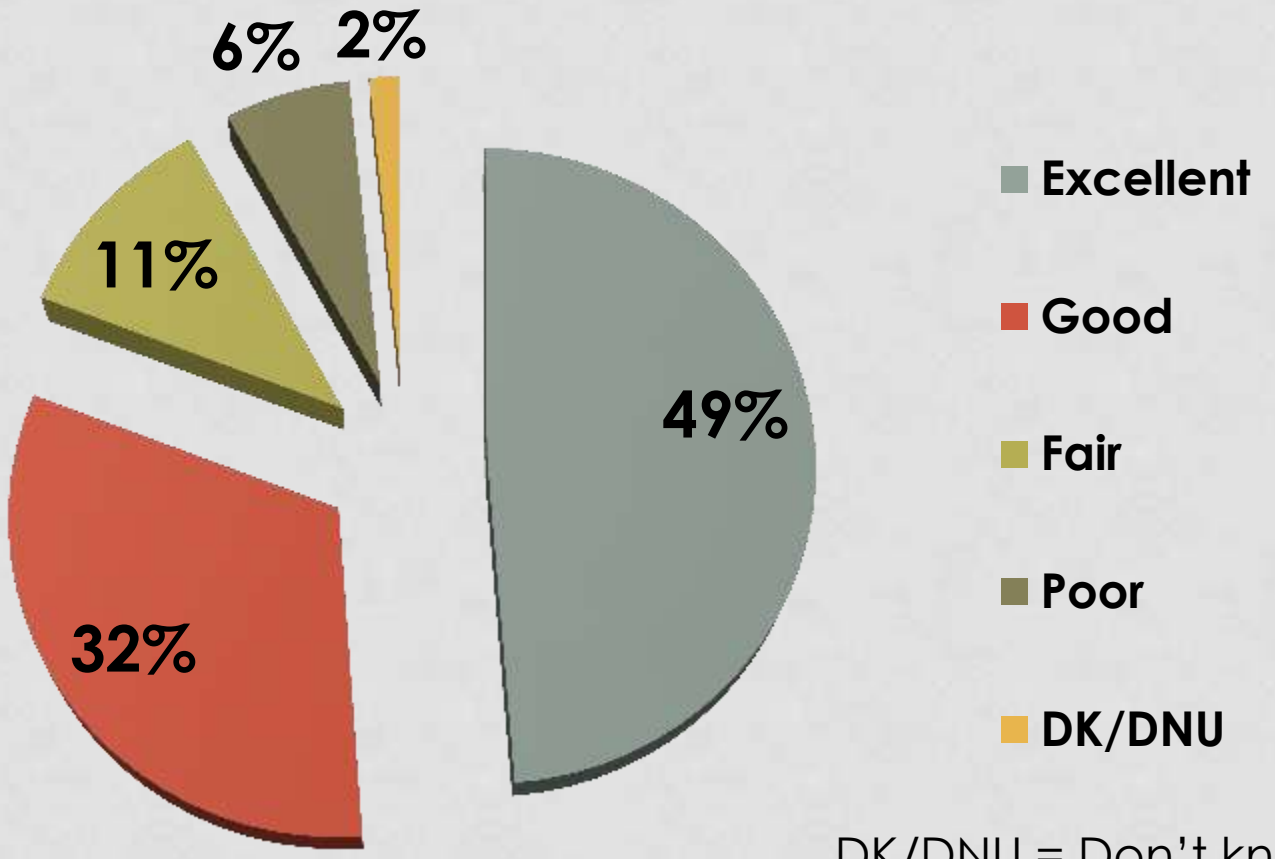
DK/DNU = Don't know or did not use

KNOWLEDGE OF CAMPUS POLICIES AND PROCEDURES



DK/DNU = Don't know or did not use

ACADEMIC ADVISING SERVICES OVERALL

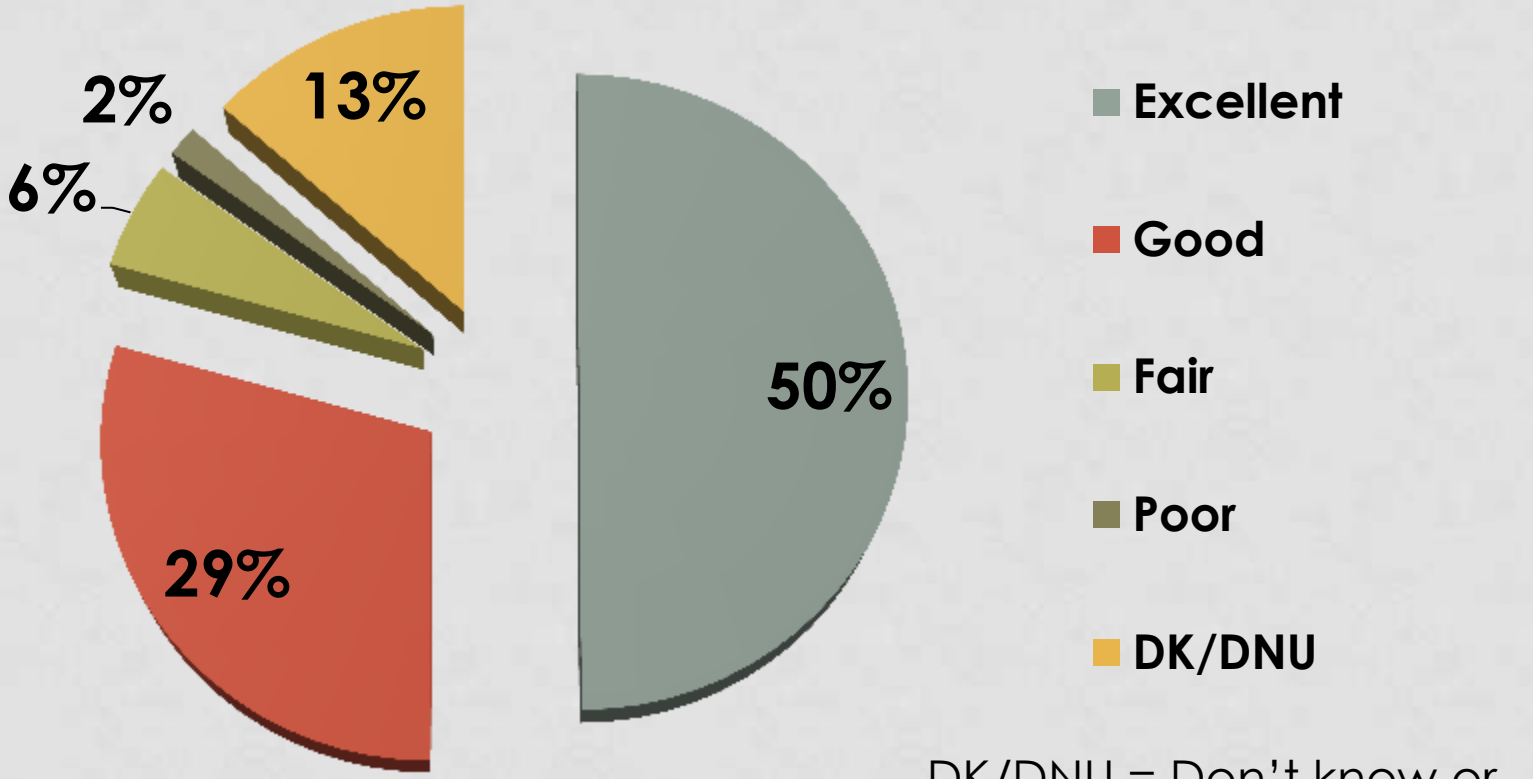


DK/DNU = Don't know or did not use

LIBRARY SERVICES

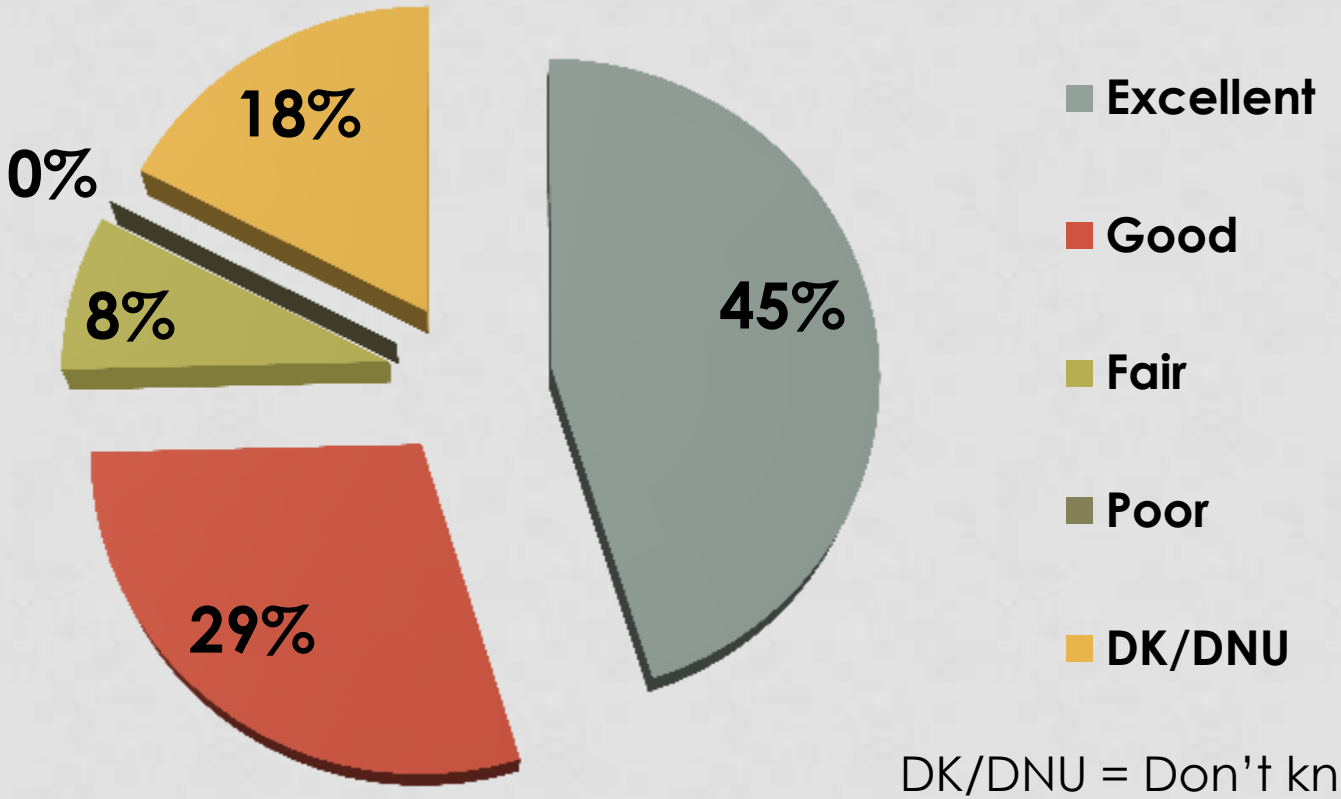
4 QUESTIONS

HOURS OF OPERATION



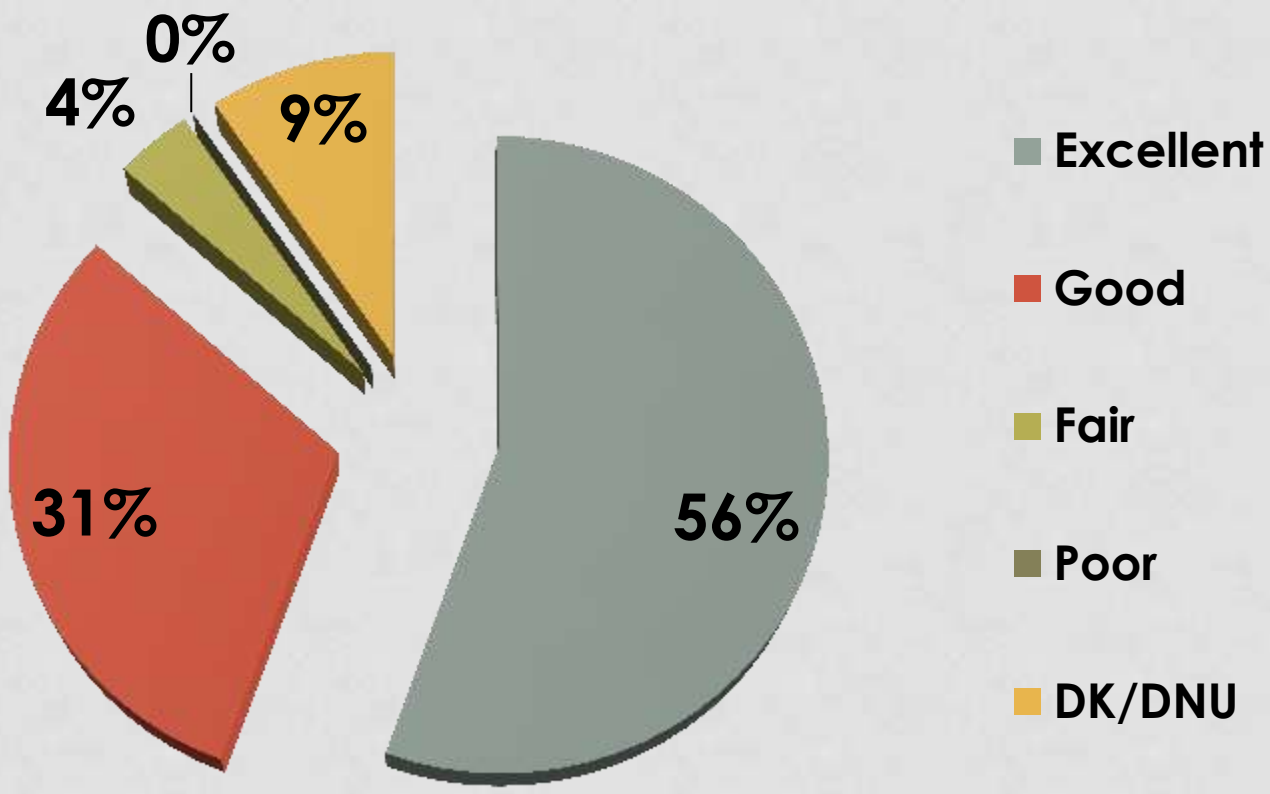
DK/DNU = Don't know or did not use

STAFF RESPONSIVENESS



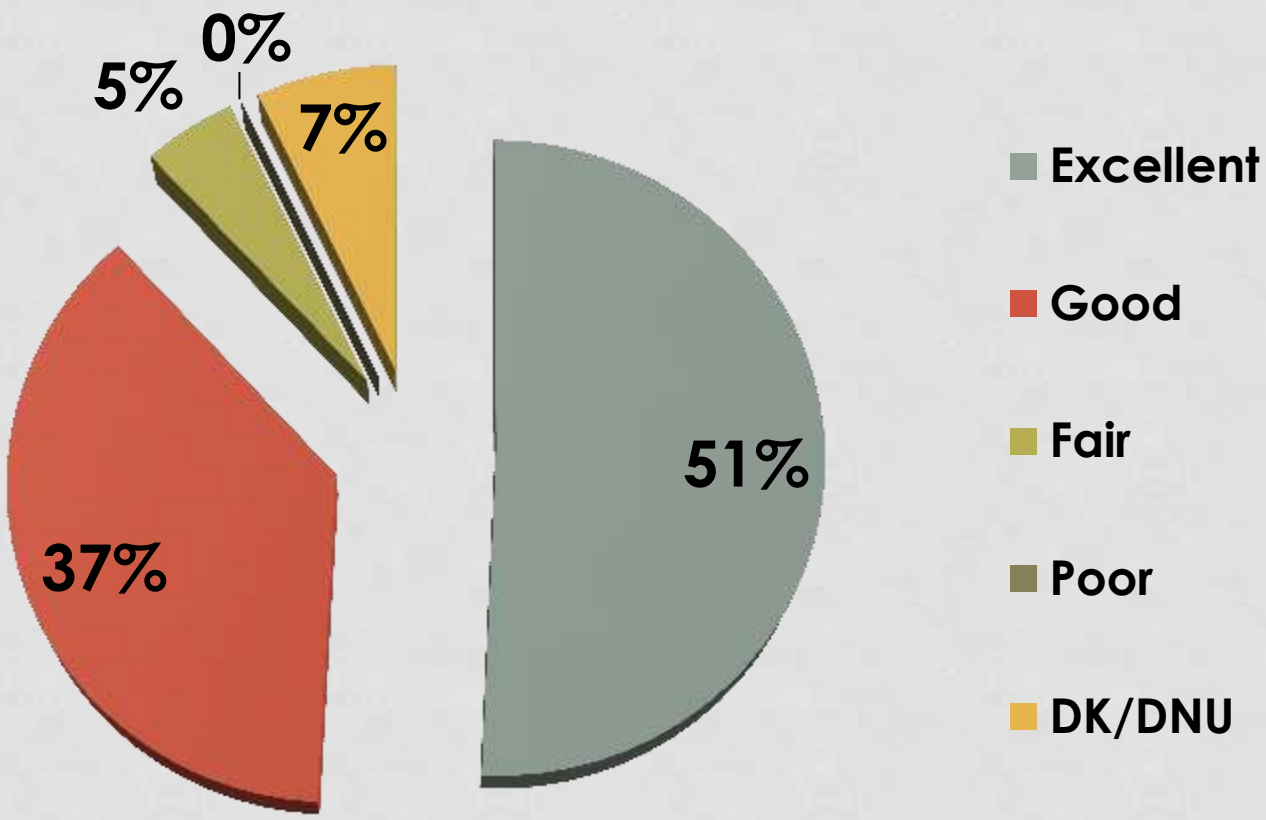
DK/DNU = Don't know or did not use

ACCESS TO DATABASES AND COLLECTIONS



DK/DNU = Don't know or did not use

LIBRARY SERVICES OVERALL

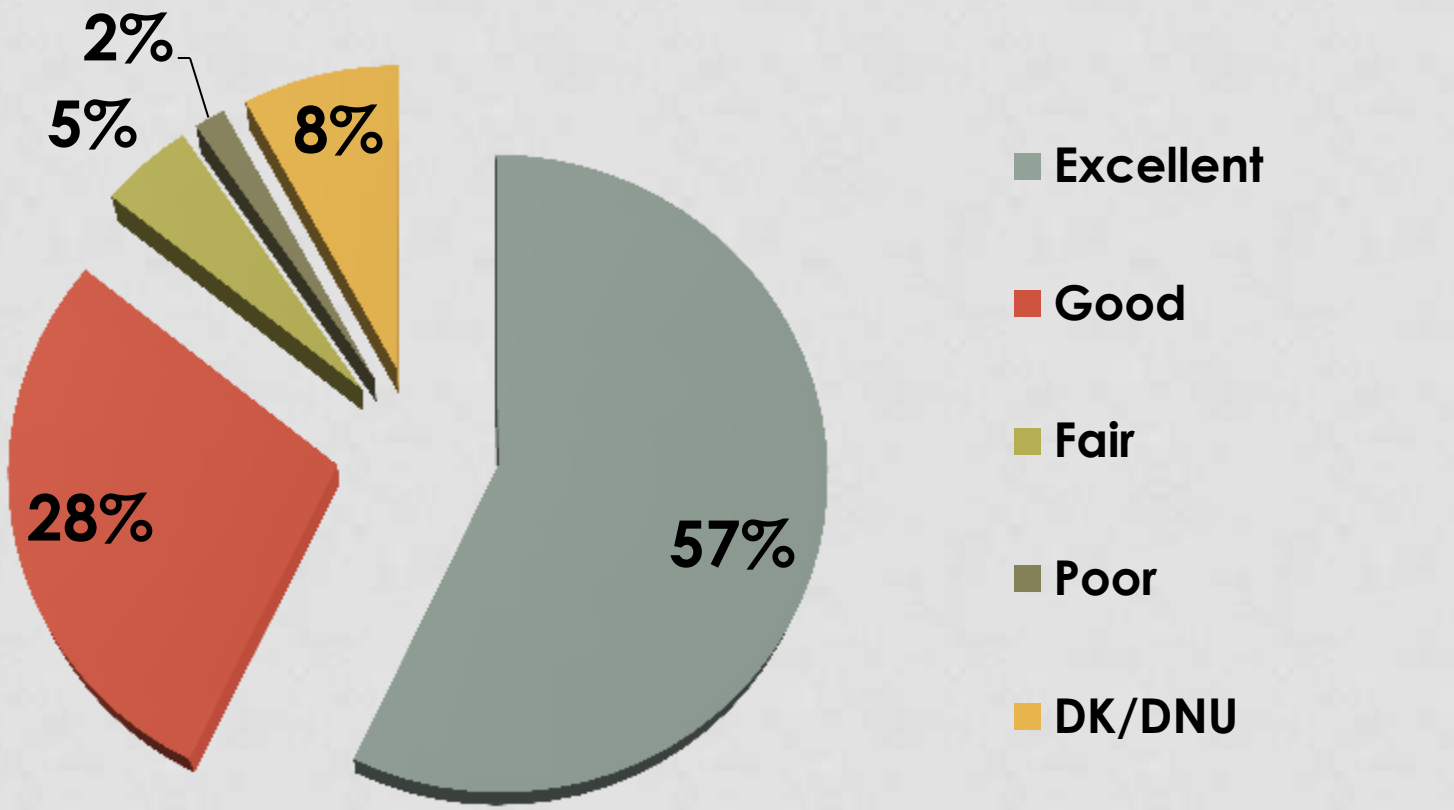


DK/DNU = Don't know or did not use

TECHNOLOGY SERVICES

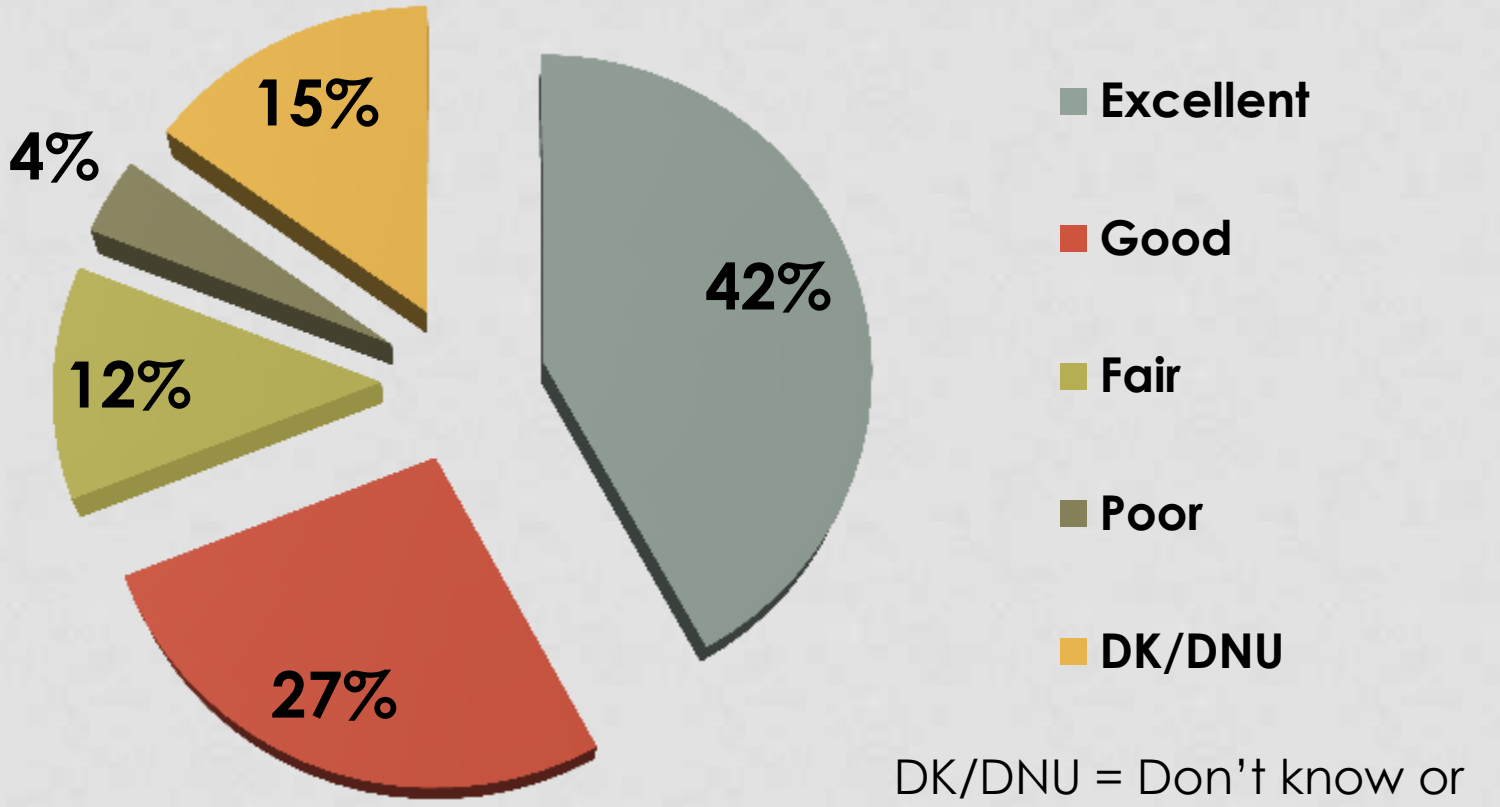
6 QUESTIONS

ACCESS TO THE INTERNET



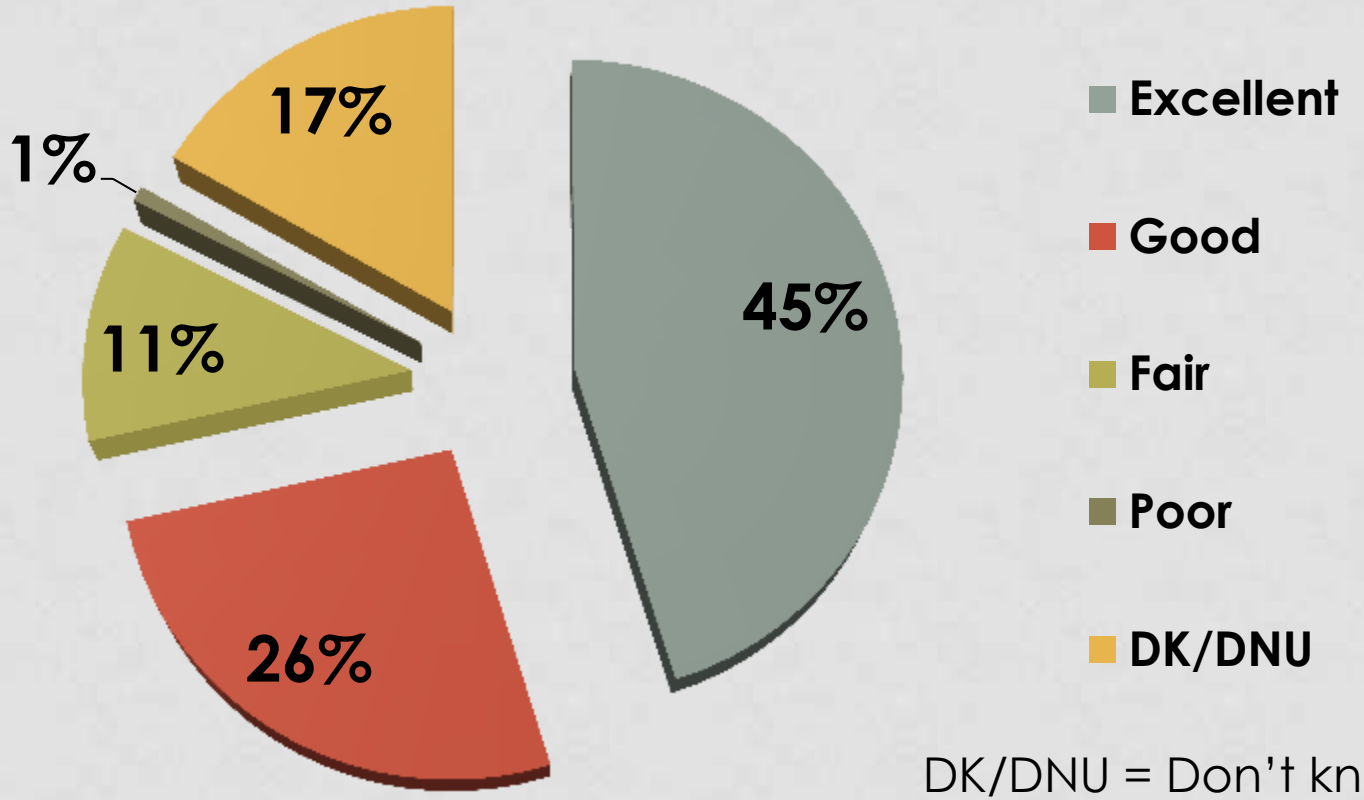
DK/DNU = Don't know or did not use

HOURS OF OPERATION FOR COMPUTER CENTER, LABS, AND HELP DESKS



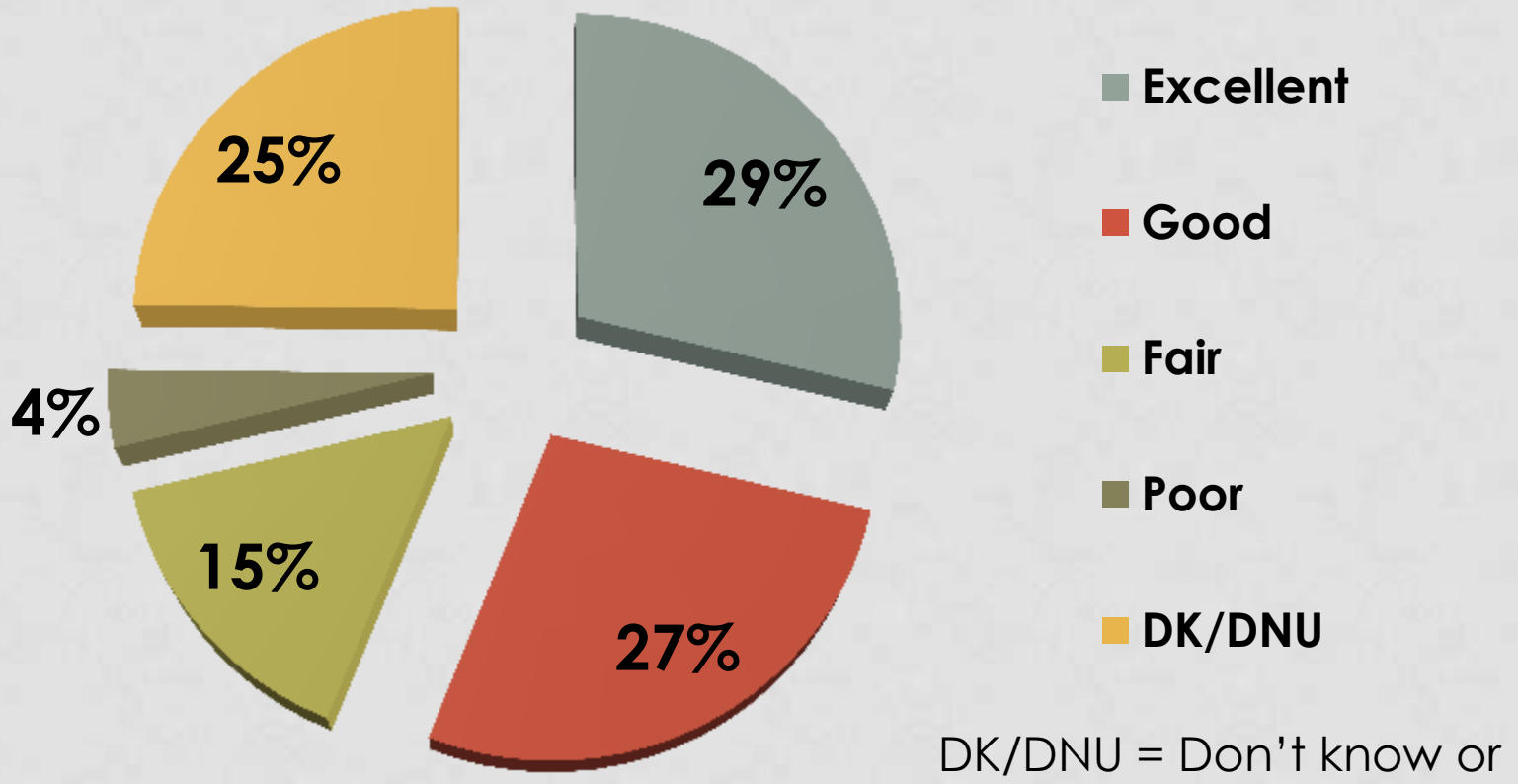
DK/DNU = Don't know or did not use

ACCESS TO UP-TO-DATE FACILITIES



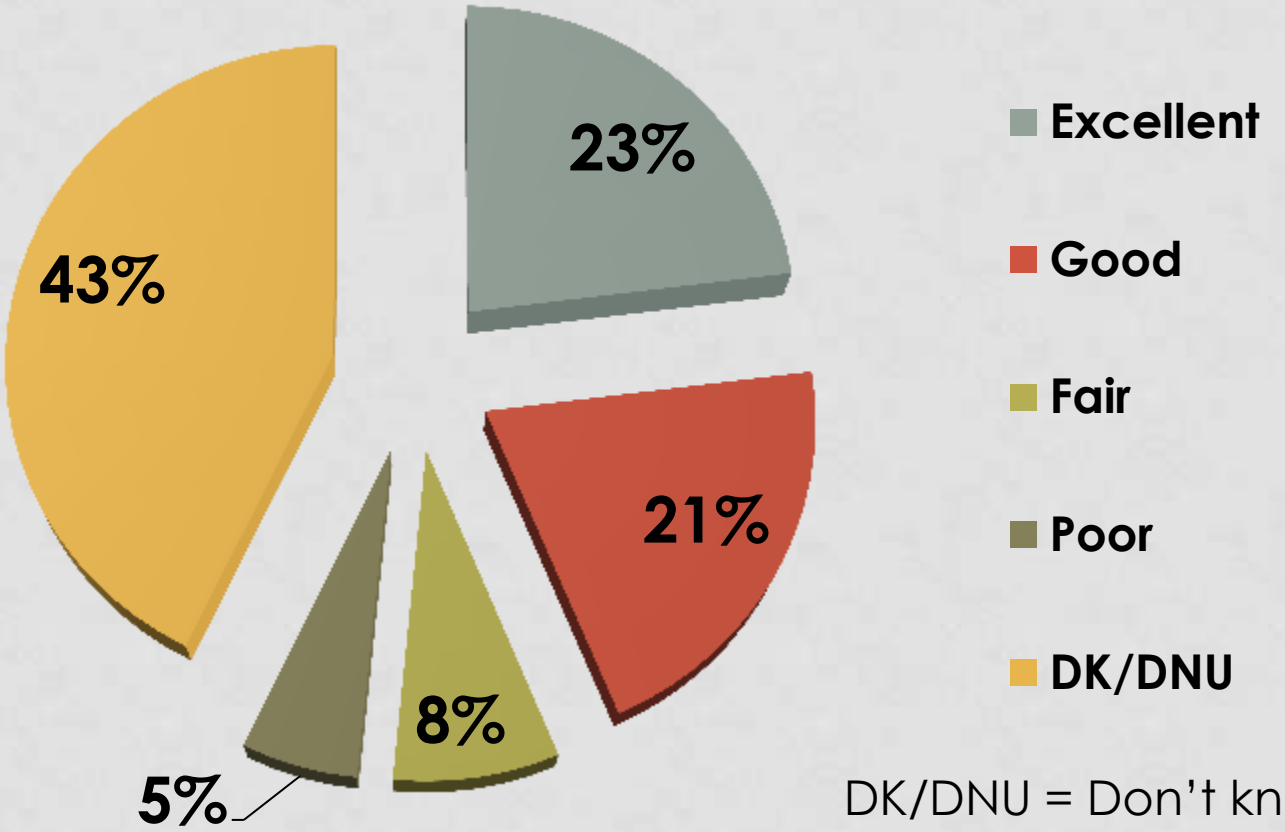
DK/DNU = Don't know or did not use

ACCESS TO TRAINED STAFF FOR HELP



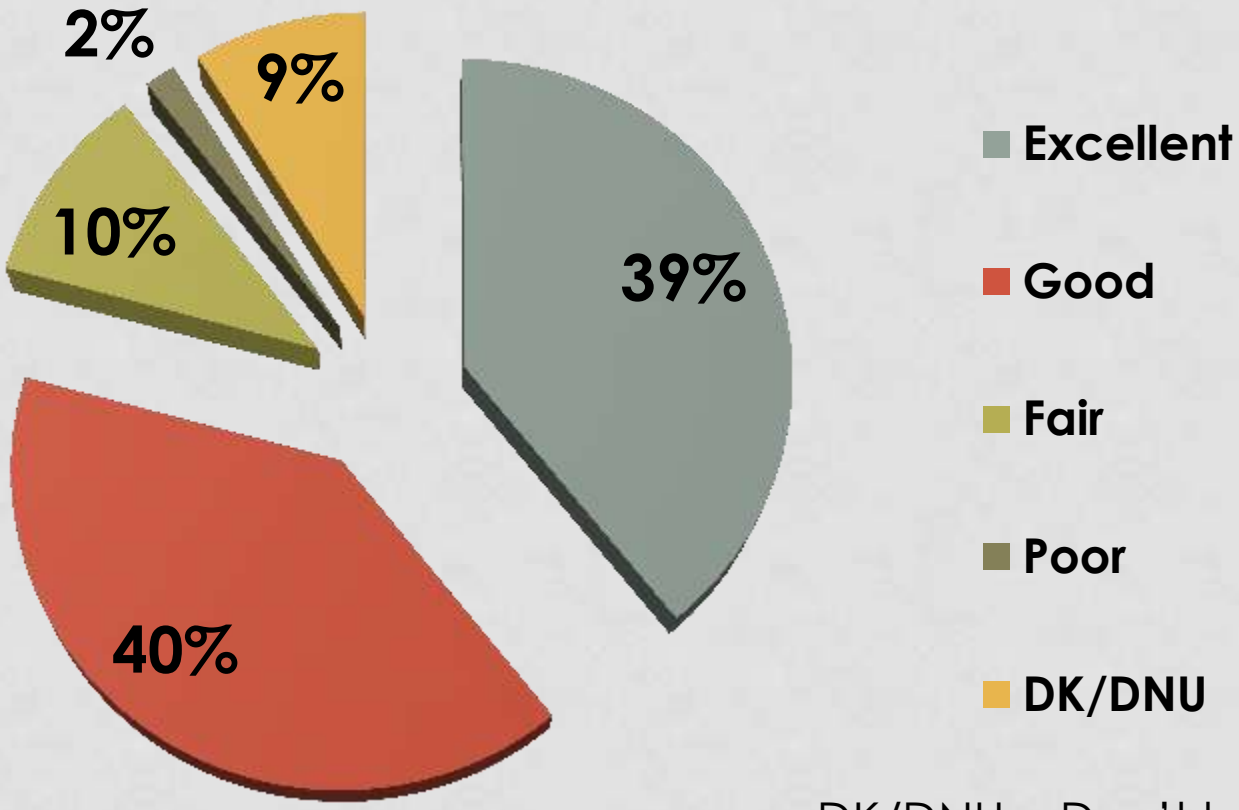
DK/DNU = Don't know or did not use

TECHNOLOGY TRAINING CLASSES



DK/DNU = Don't know or did not use

TECHNOLOGY SERVICES OVERALL

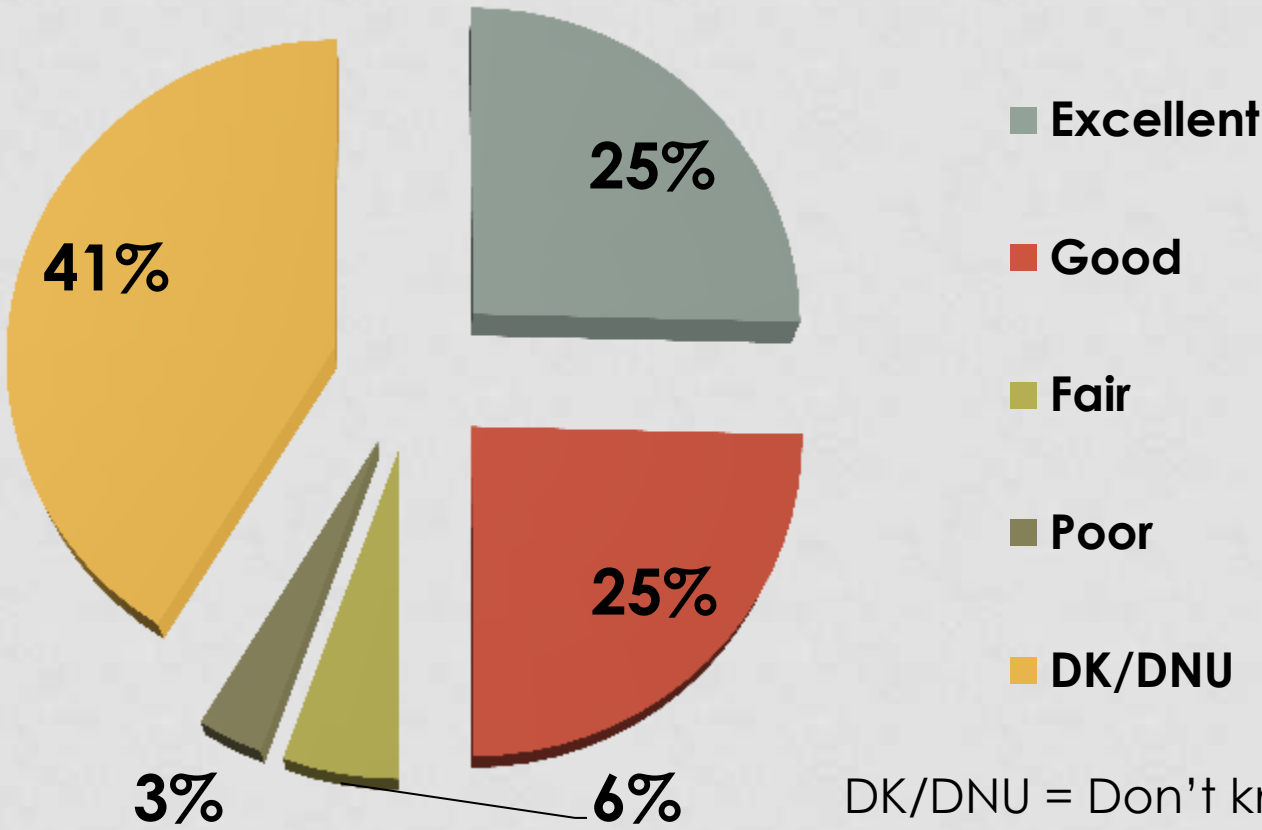


DK/DNU = Don't know or did not use

CAREER-RELATED SERVICES & EMPLOYMENT SEARCH ASSISTANCE

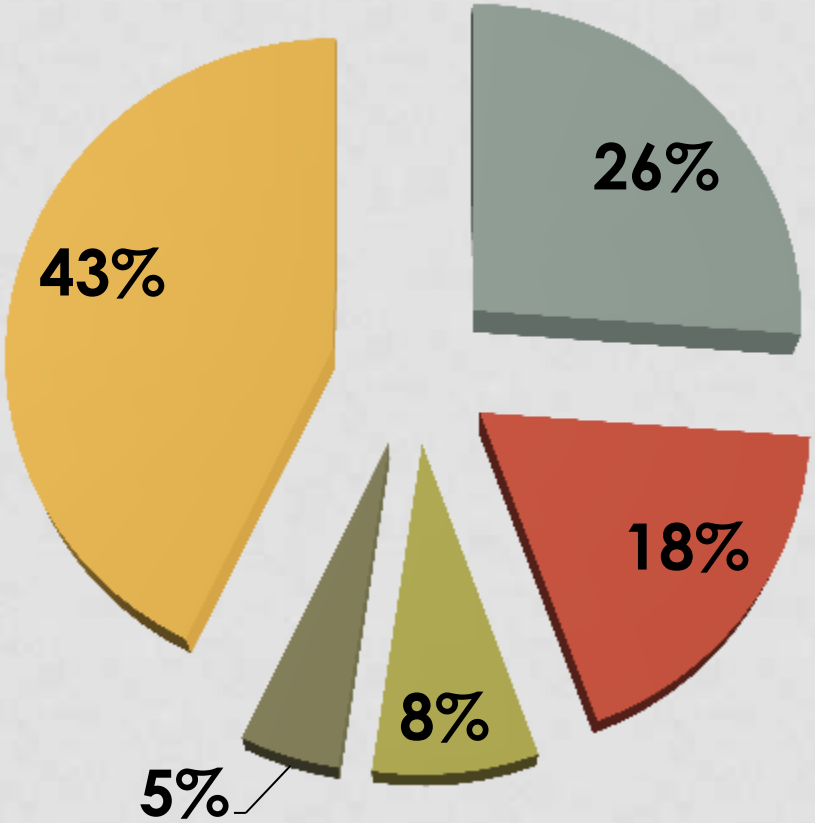
9 QUESTIONS

OPPORTUNITY FOR CAREER ASSISTANCE



DK/DNU = Don't know or did not use

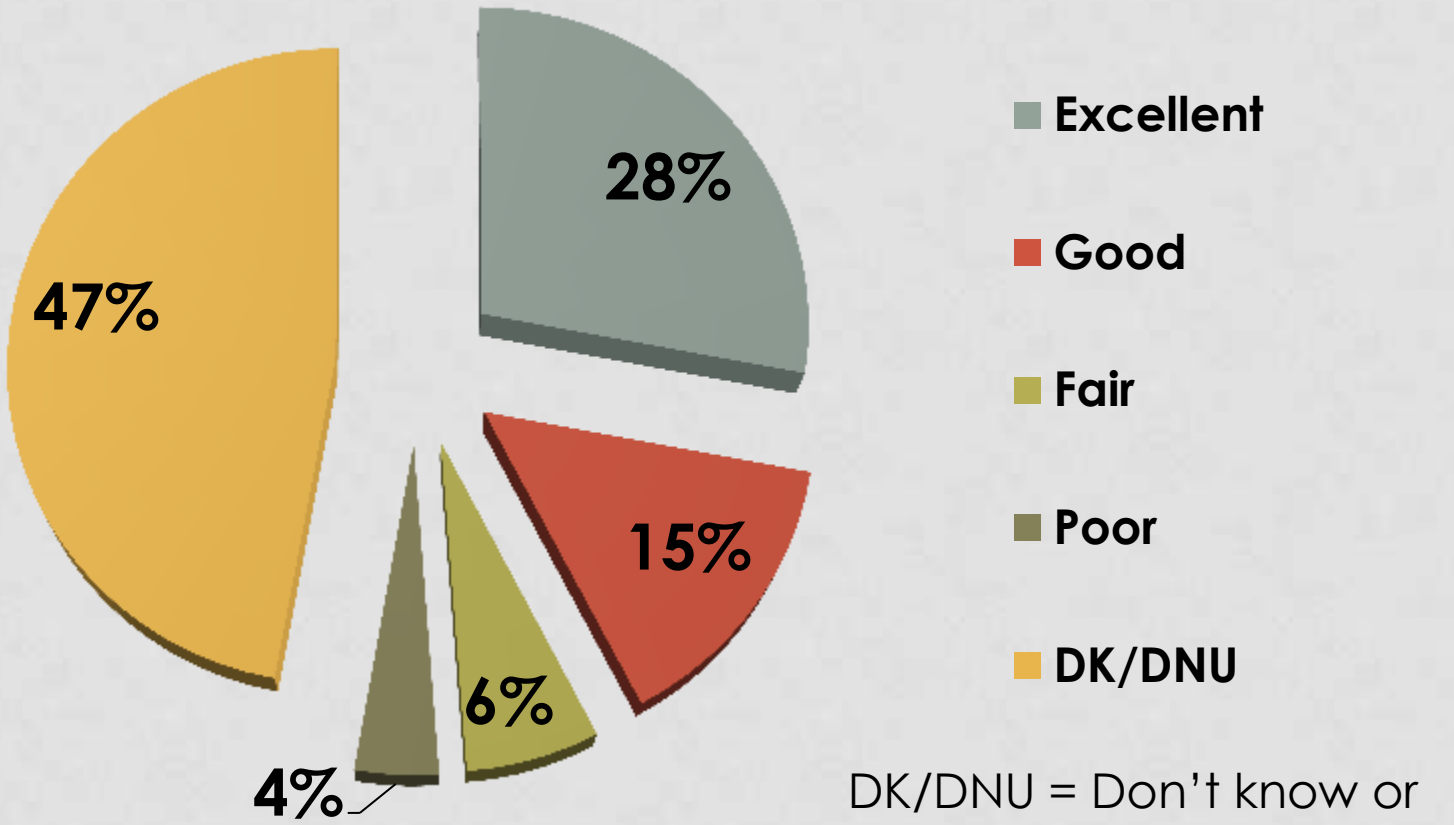
INFORMATION ON INTERNSHIPS, CO-OP, OR OTHER CAREER-RELATED EXPERIENCES



- Excellent
- Good
- Fair
- Poor
- DK/DNU

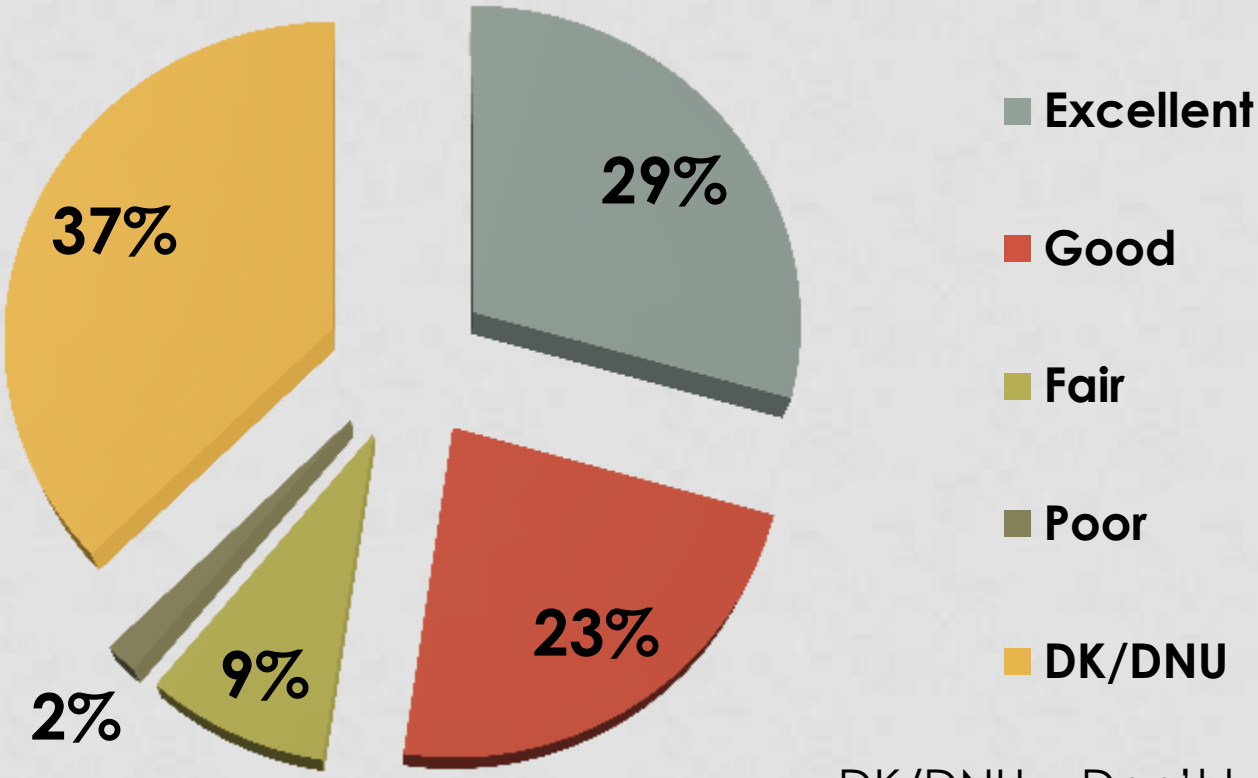
DK/DNU = Don't know or did not use

RESOURCES AVAILABLE TO EXPLORE CAREER OPTIONS



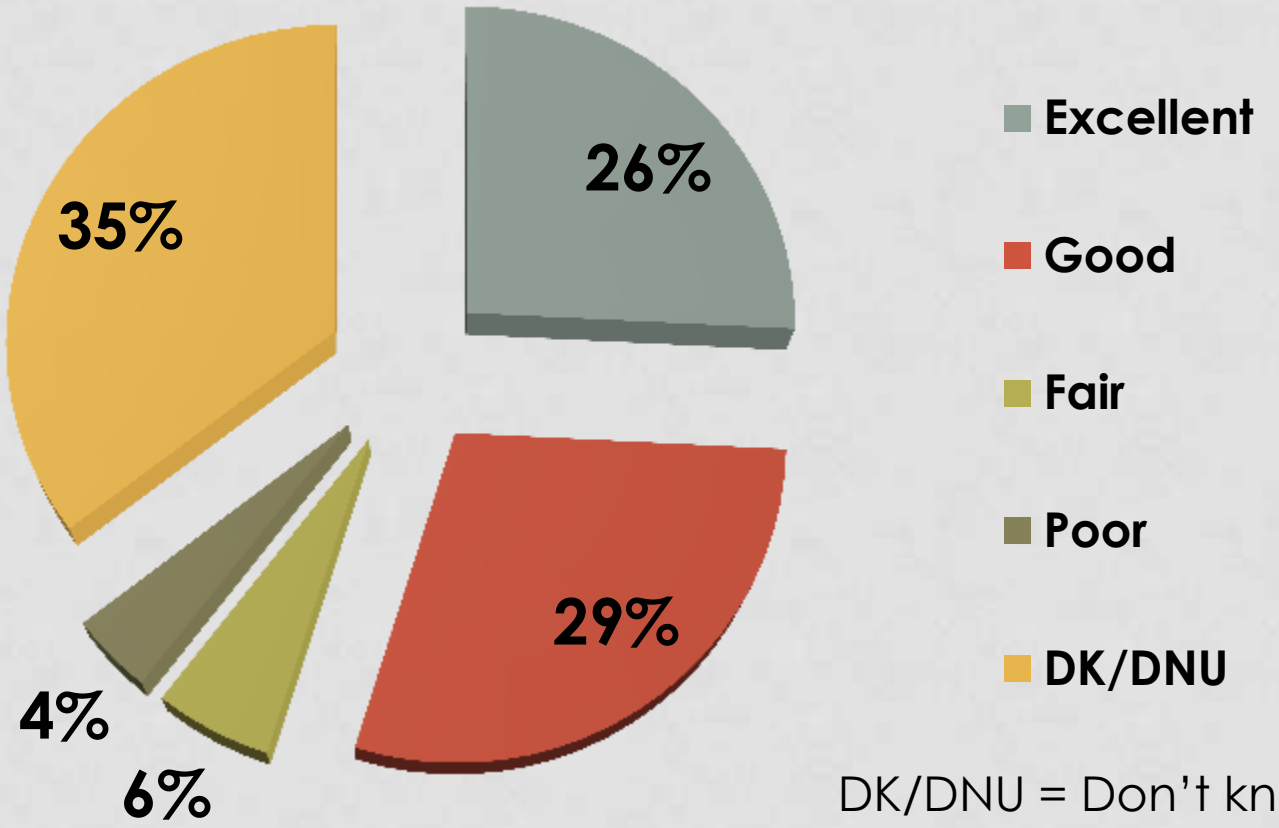
DK/DNU = Don't know or did not use

INFORMATION AVAILABLE THROUGH COMPUTERS/INTERNET AND OTHER TECHNOLOGY



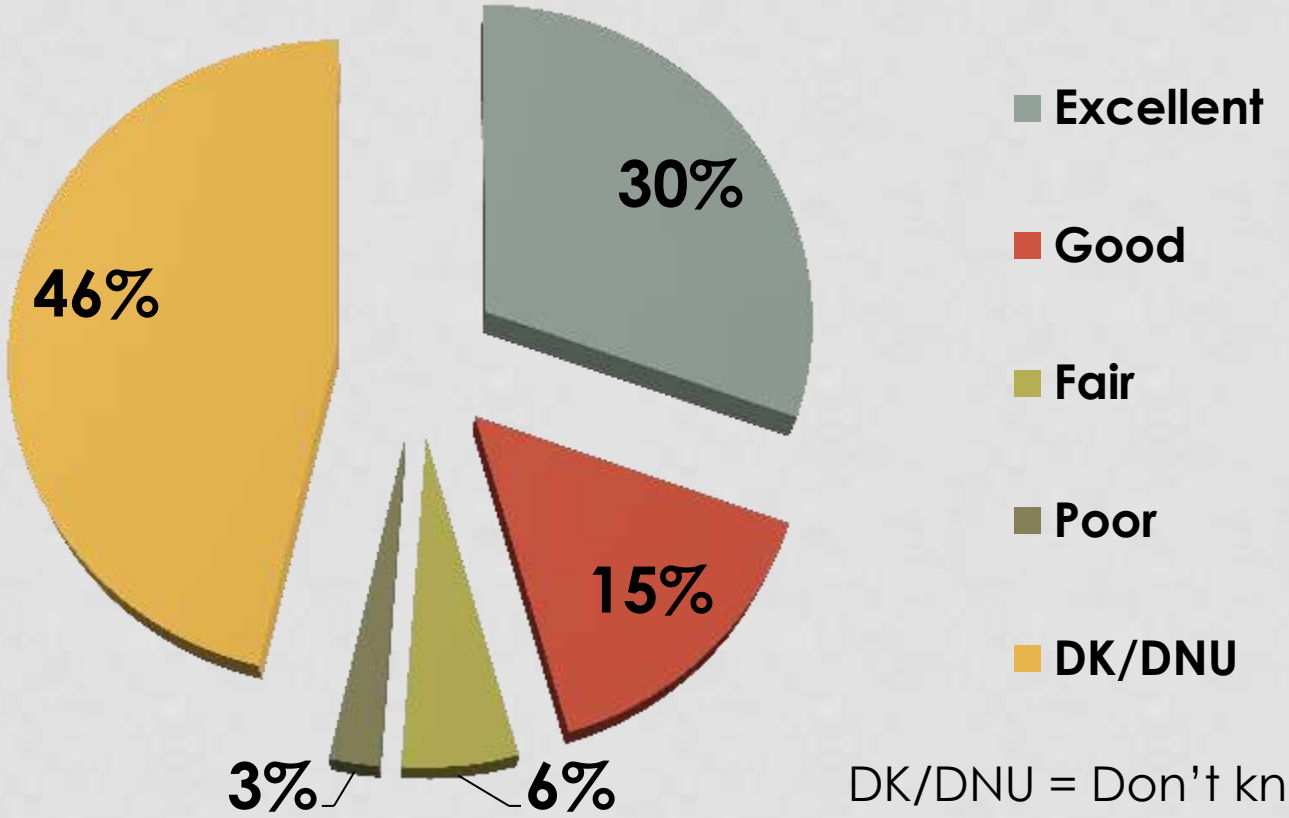
DK/DNU = Don't know or did not use

CAREER-RELATED SERVICES OVERALL



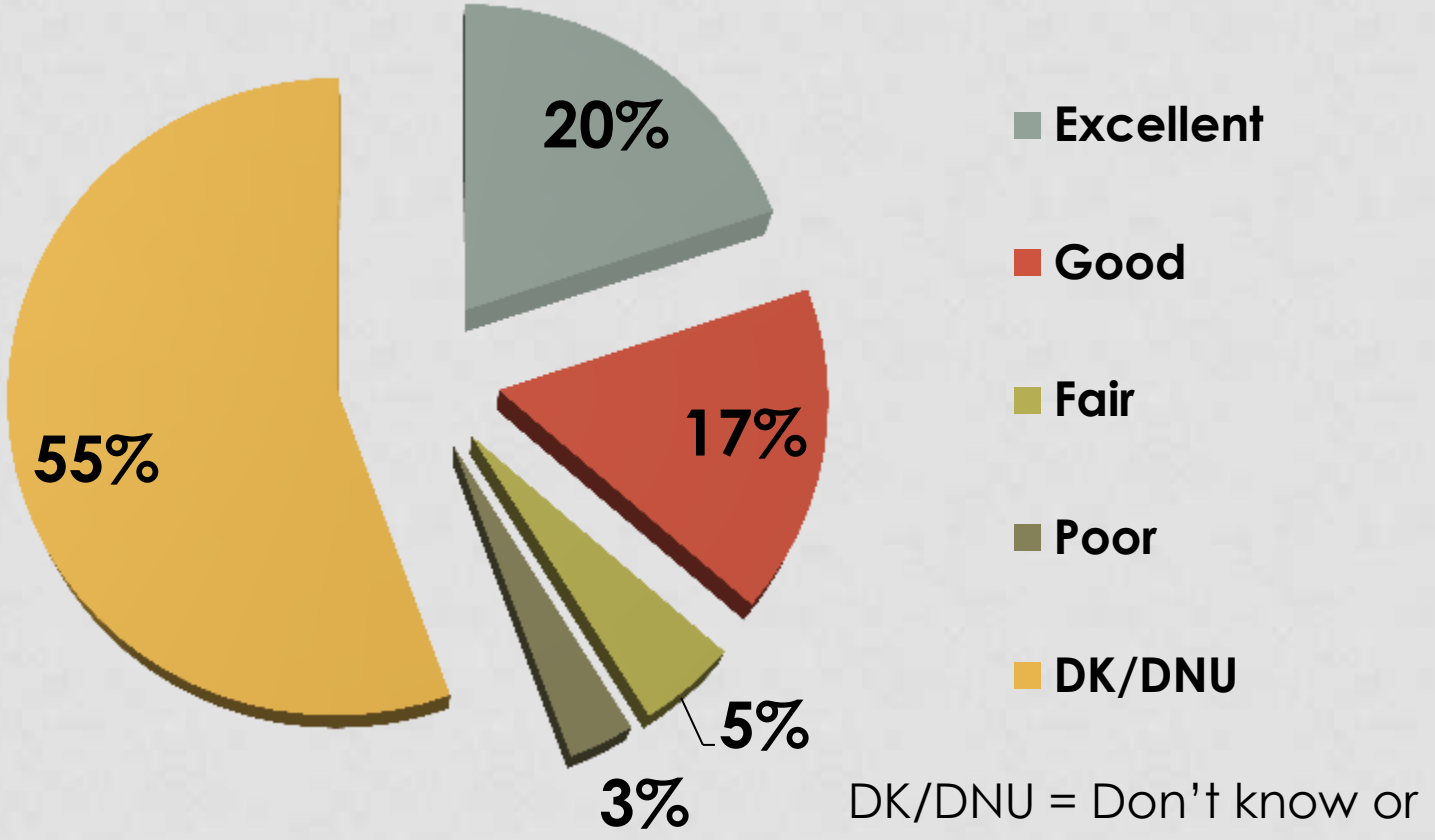
DK/DNU = Don't know or did not use

RESUME PREPARATION



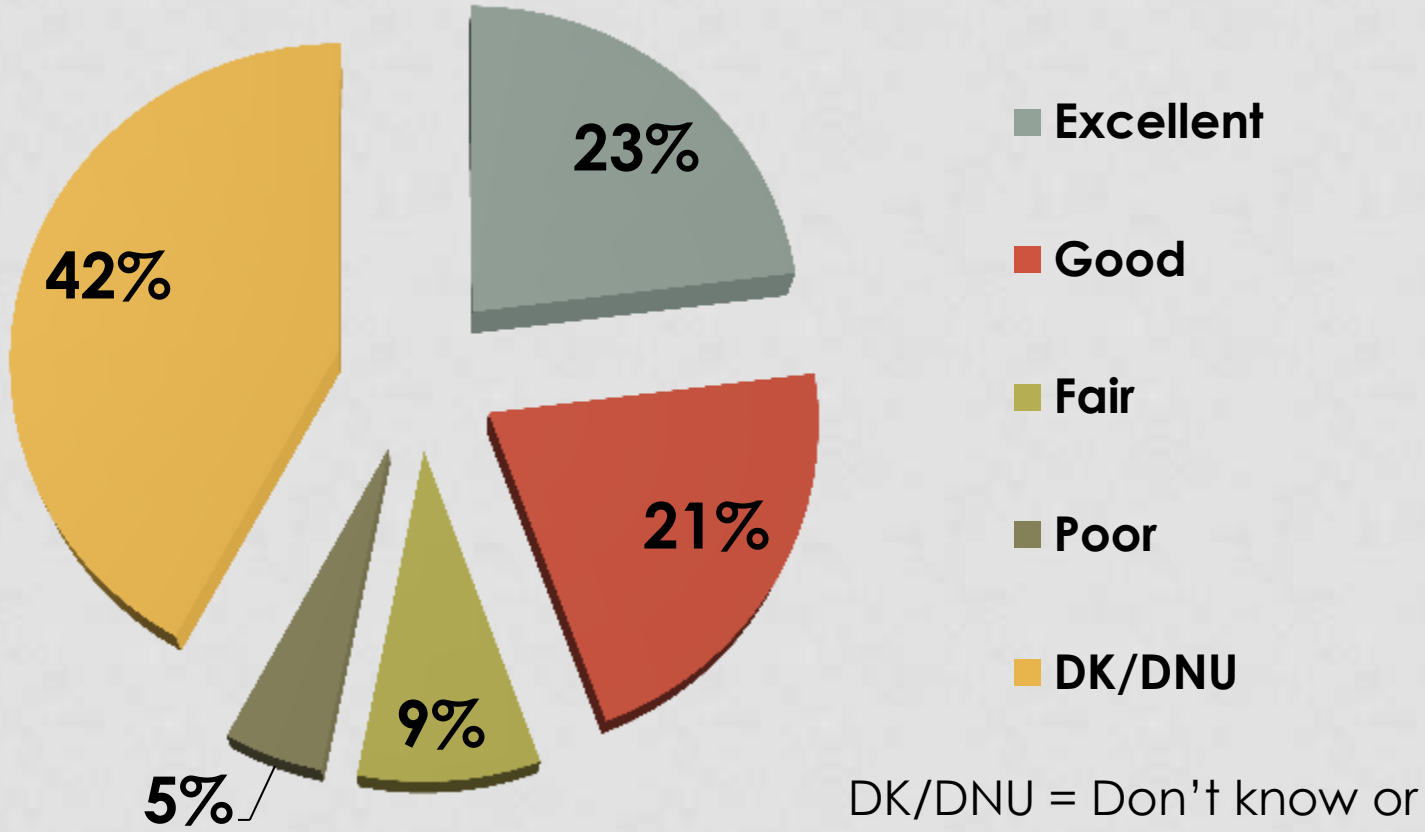
DK/DNU = Don't know or did not use

INTERVIEW PREPARATION AND SKILLS



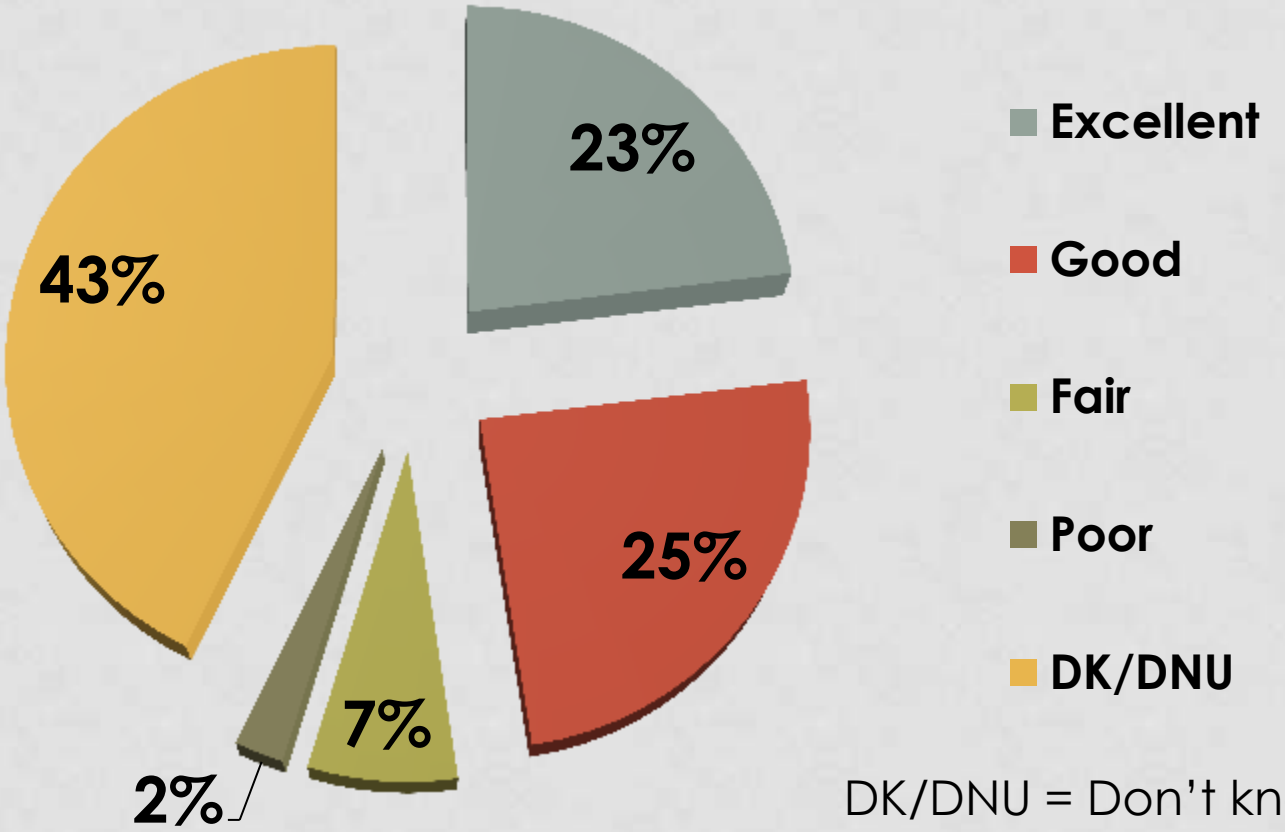
DK/DNU = Don't know or did not use

ACCESS TO EMPLOYMENT OPPORTUNITIES (E.G., CAREER FAIRS, INTERVIEWS, JOB LISTINGS, ETC.)



DK/DNU = Don't know or did not use

EMPLOYMENT SEARCH ASSISTANCE OVERALL

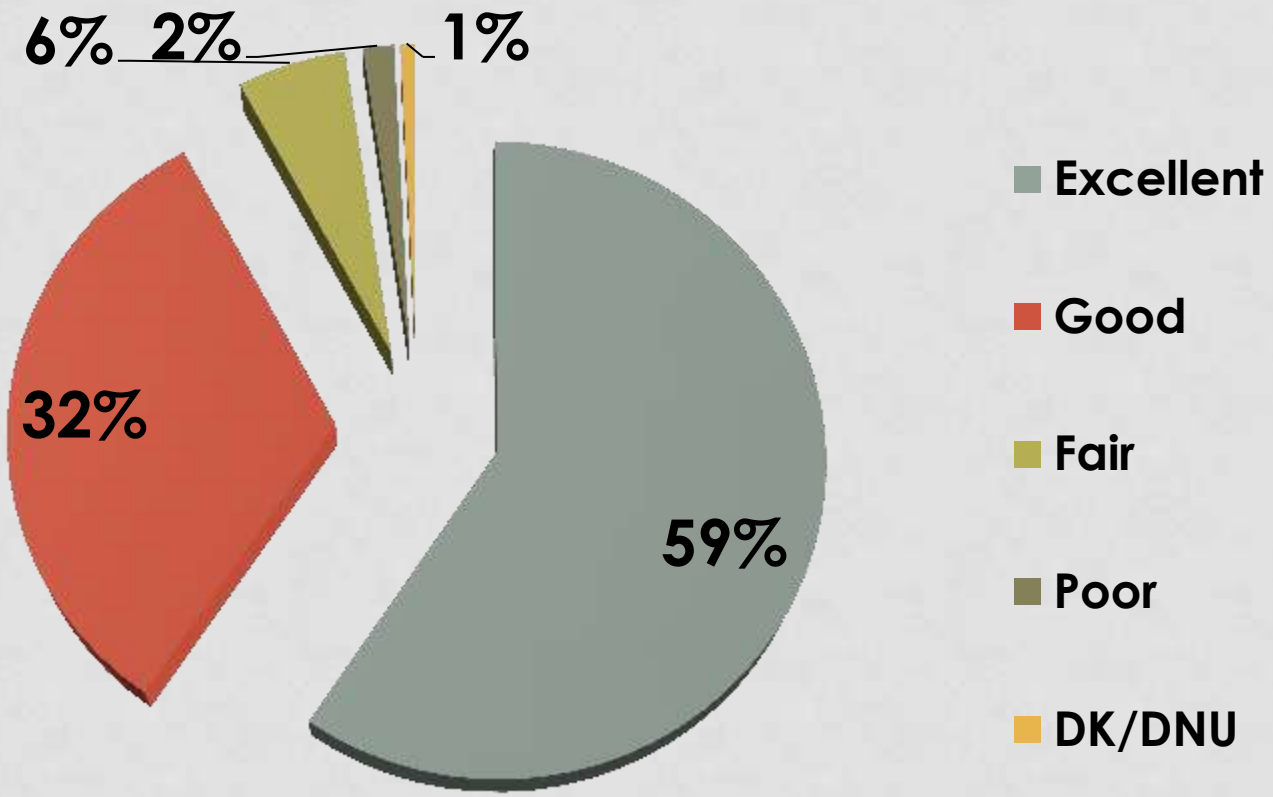


DK/DNU = Don't know or did not use

SECTION C: KNOWLEDGE, SKILLS, AND PERSONAL GROWTH

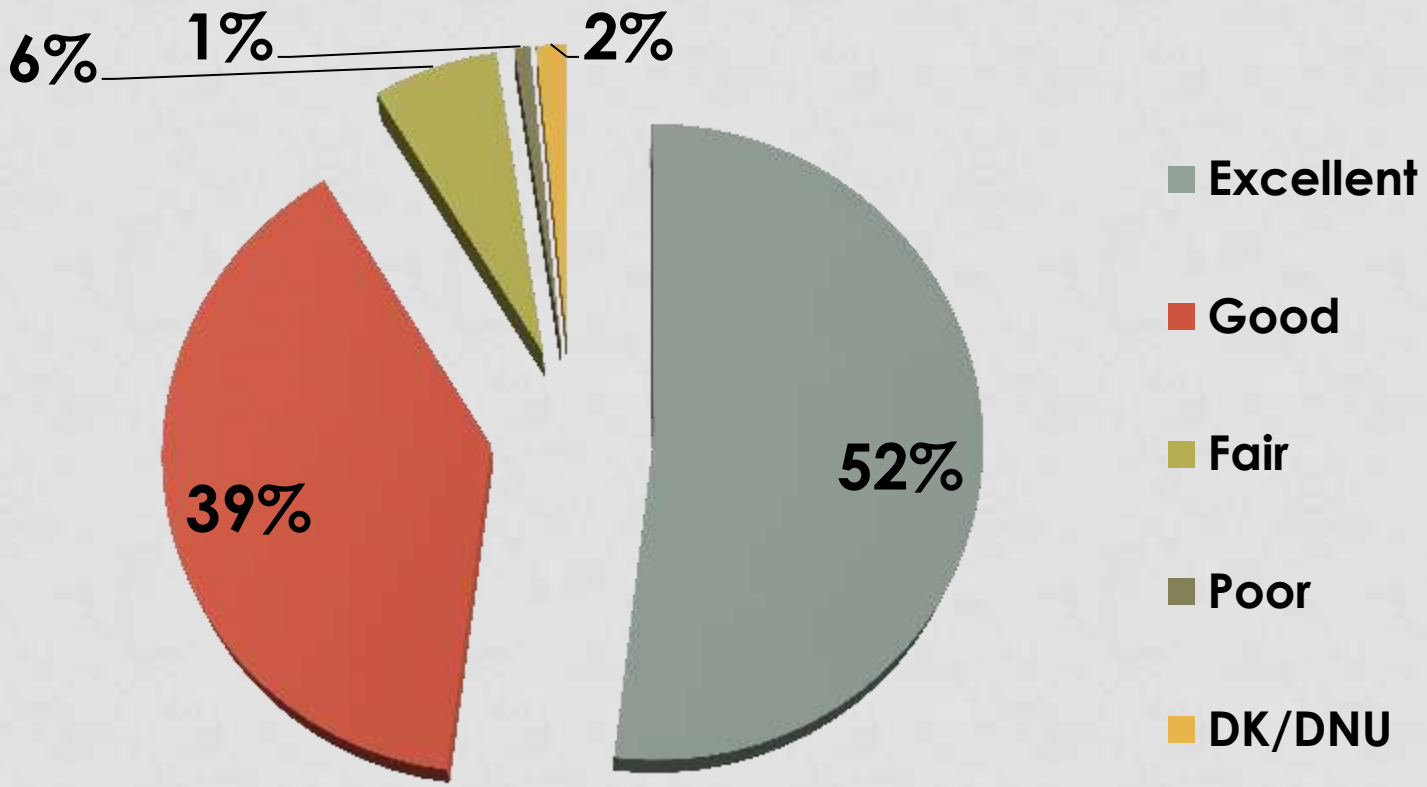
TO WHAT EXTENT DO YOU THINK YOUR COLLEGE EDUCATION CONTRIBUTED TO YOUR KNOWLEDGE, SKILLS, AND PERSONAL DEVELOPMENT IN EACH OF THE FOLLOWING AREAS?

WRITING SKILLS



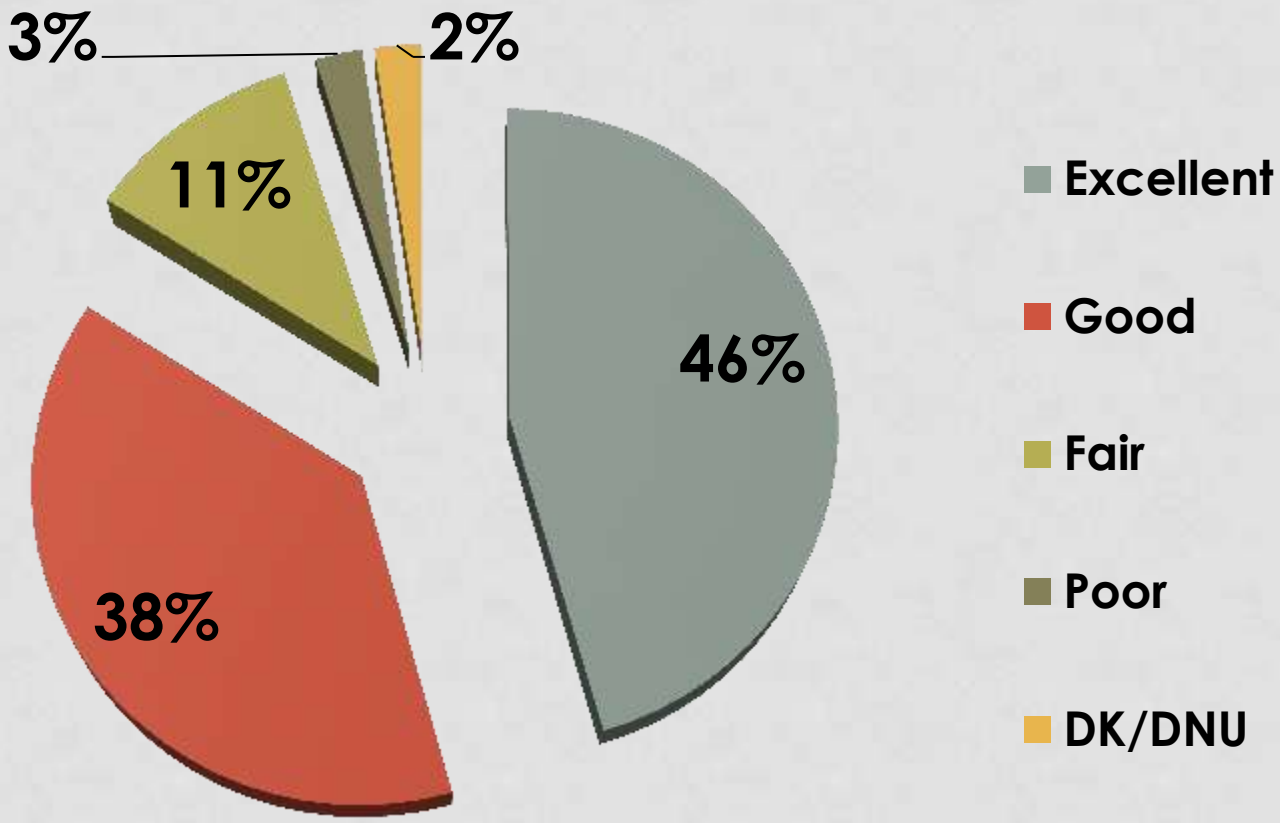
DK/DNU = Don't know or did not use

LISTENING SKILLS



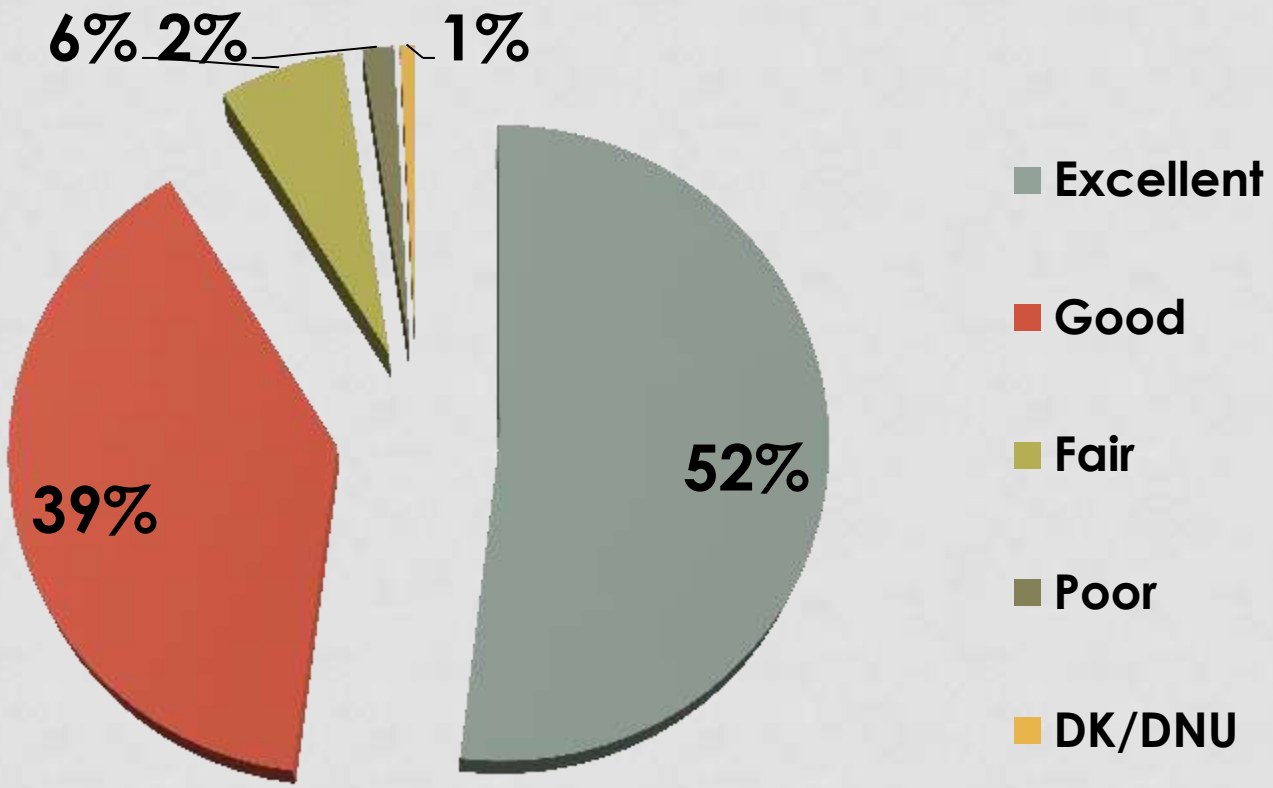
DK/DNU = Don't know or did not use

SPEAKING SKILLS



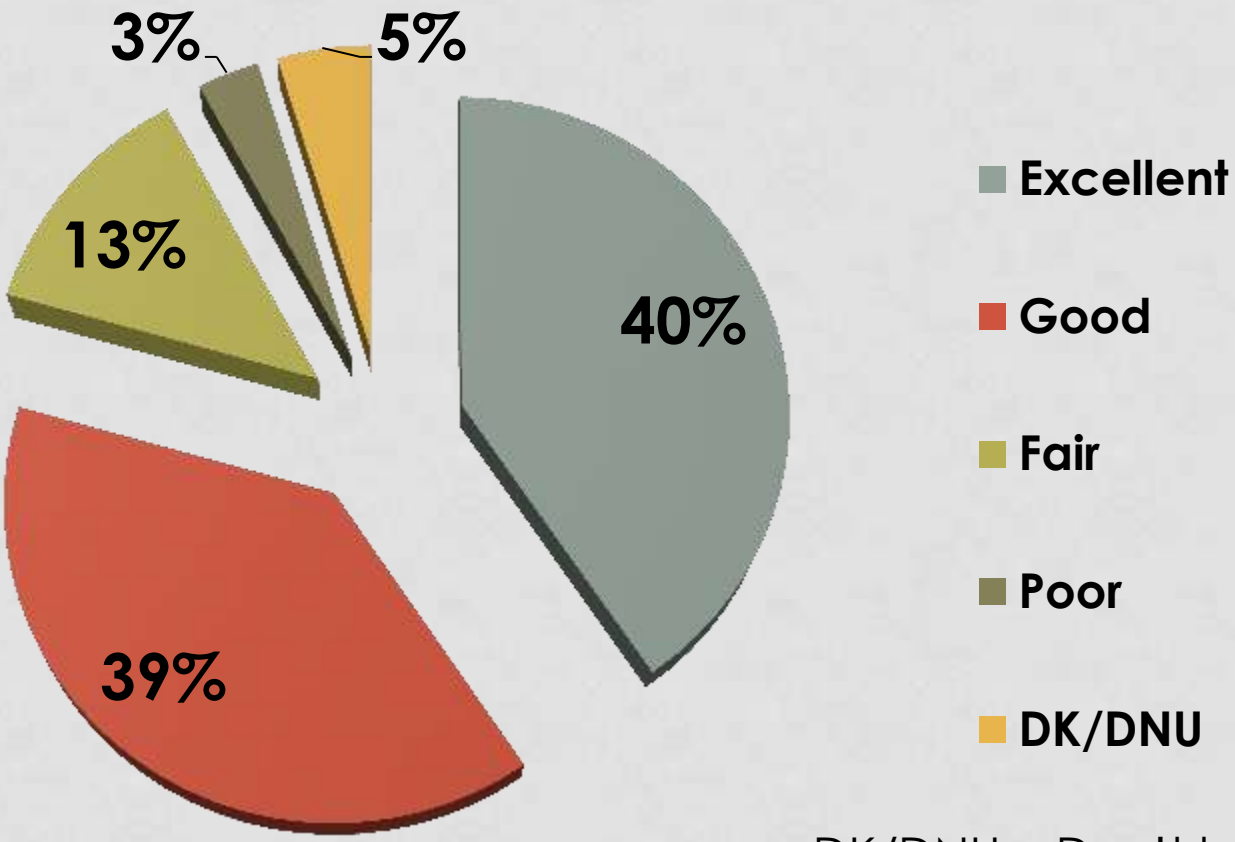
DK/DNU = Don't know or did not use

COMPREHENSION SKILLS (WRITTEN INFORMATION)



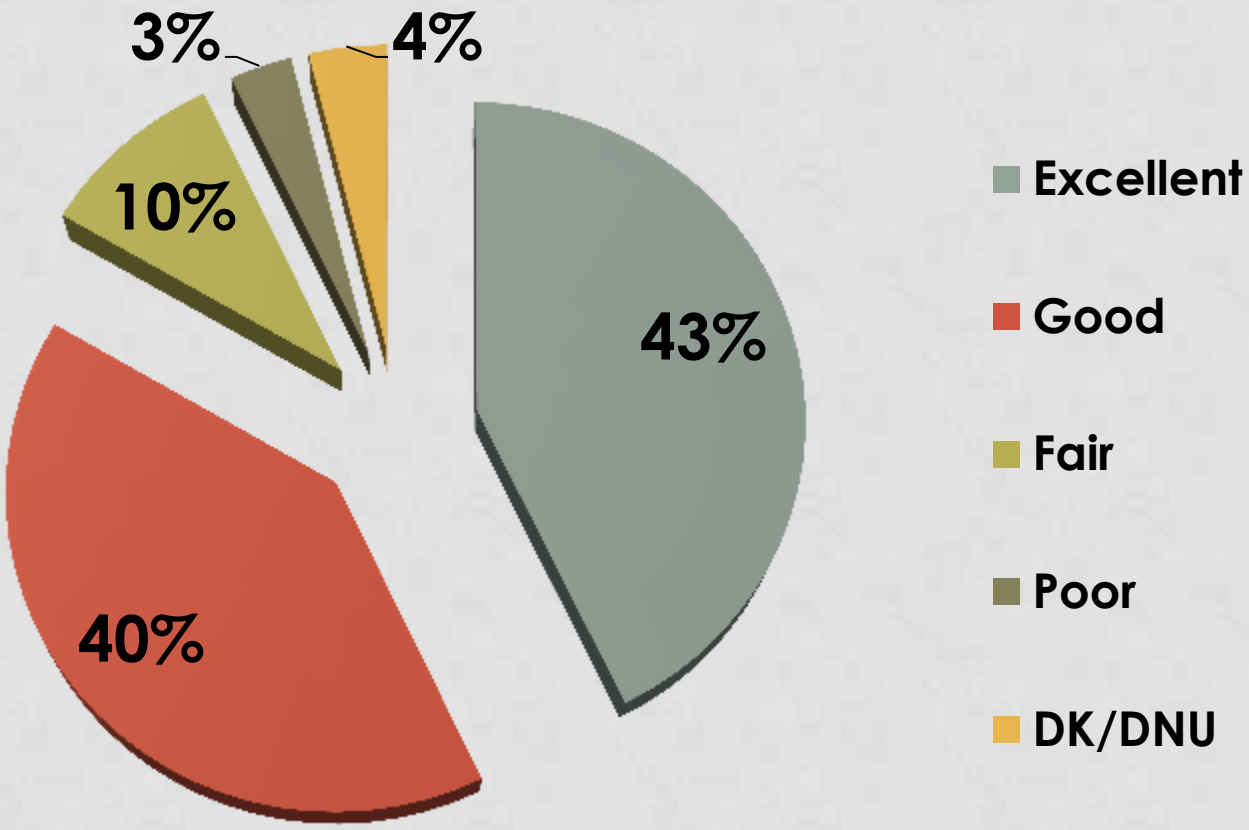
DK/DNU = Don't know or did not use

USING MATHEMATICAL SKILLS



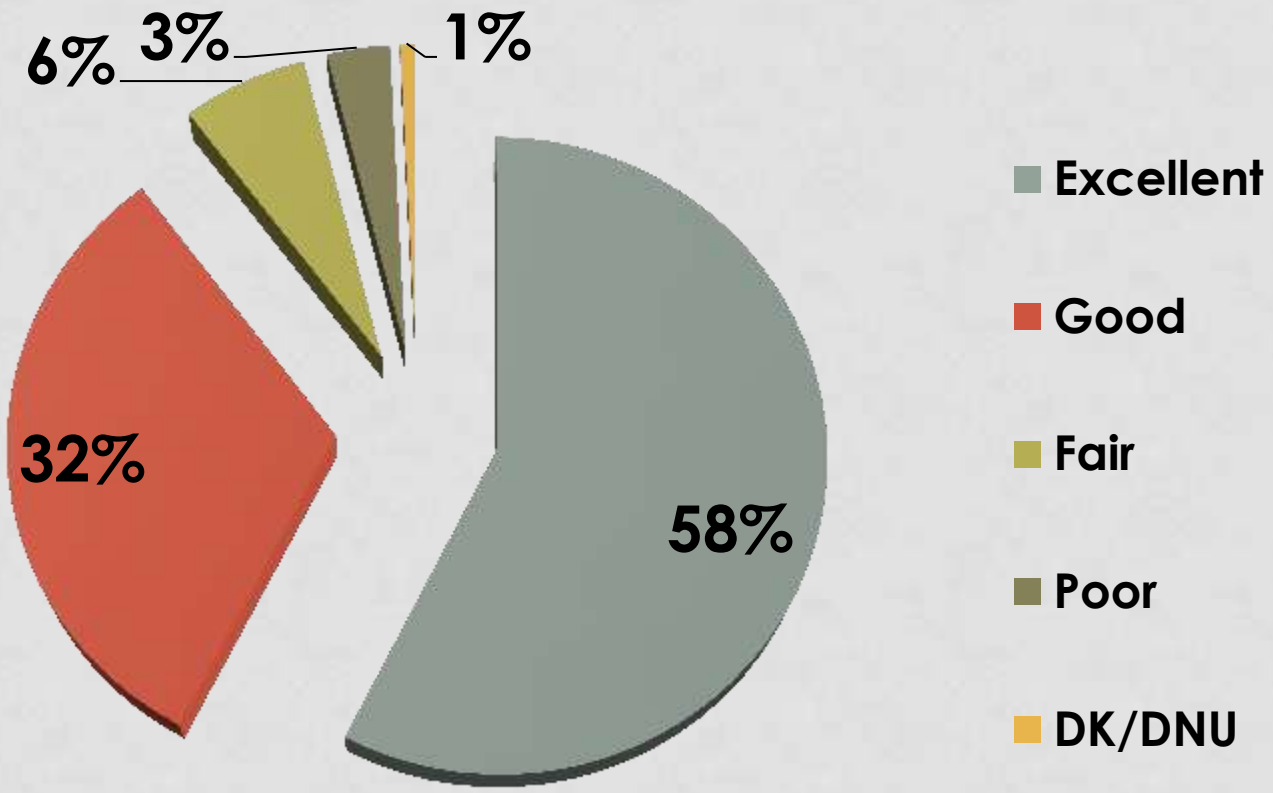
DK/DNU = Don't know or did not use

APPLYING SCIENTIFIC METHODS OF INQUIRY



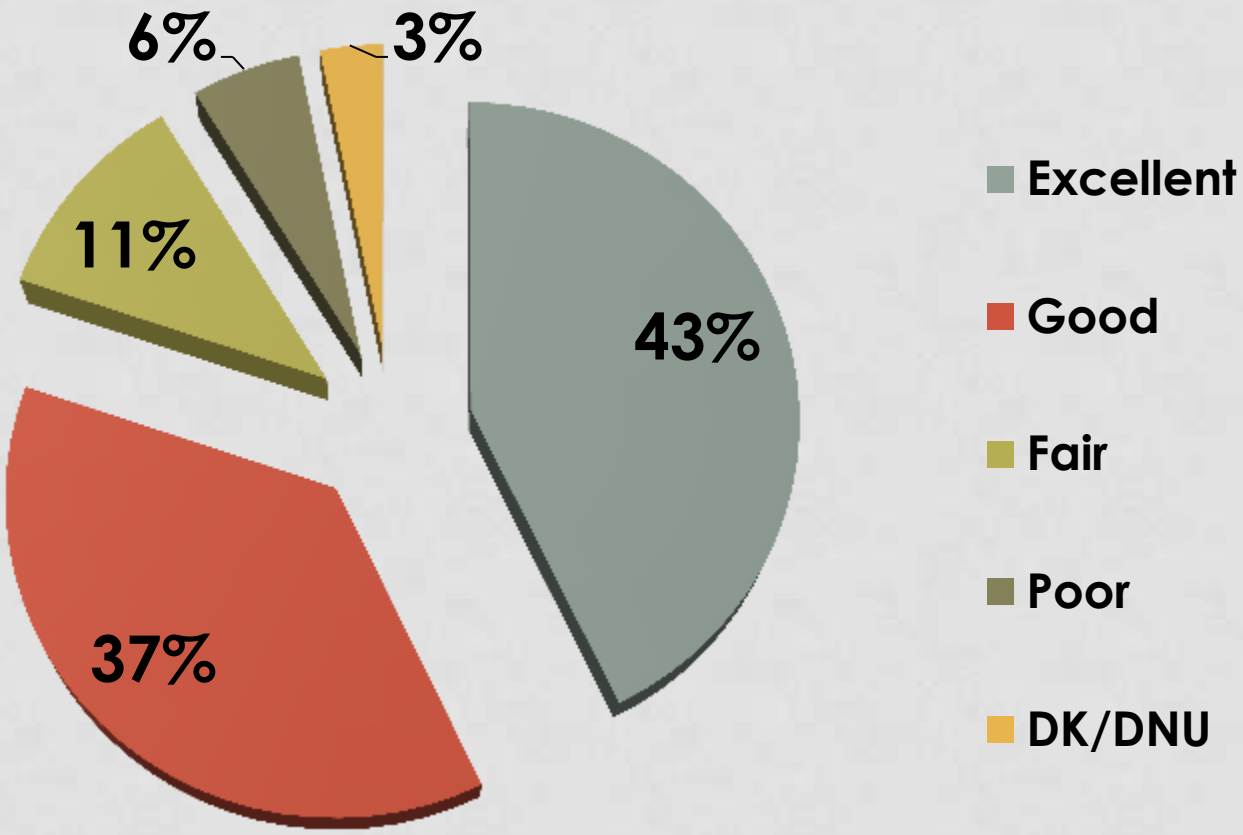
DK/DNU = Don't know or did not use

ENHANCING ANALYTICAL SKILLS



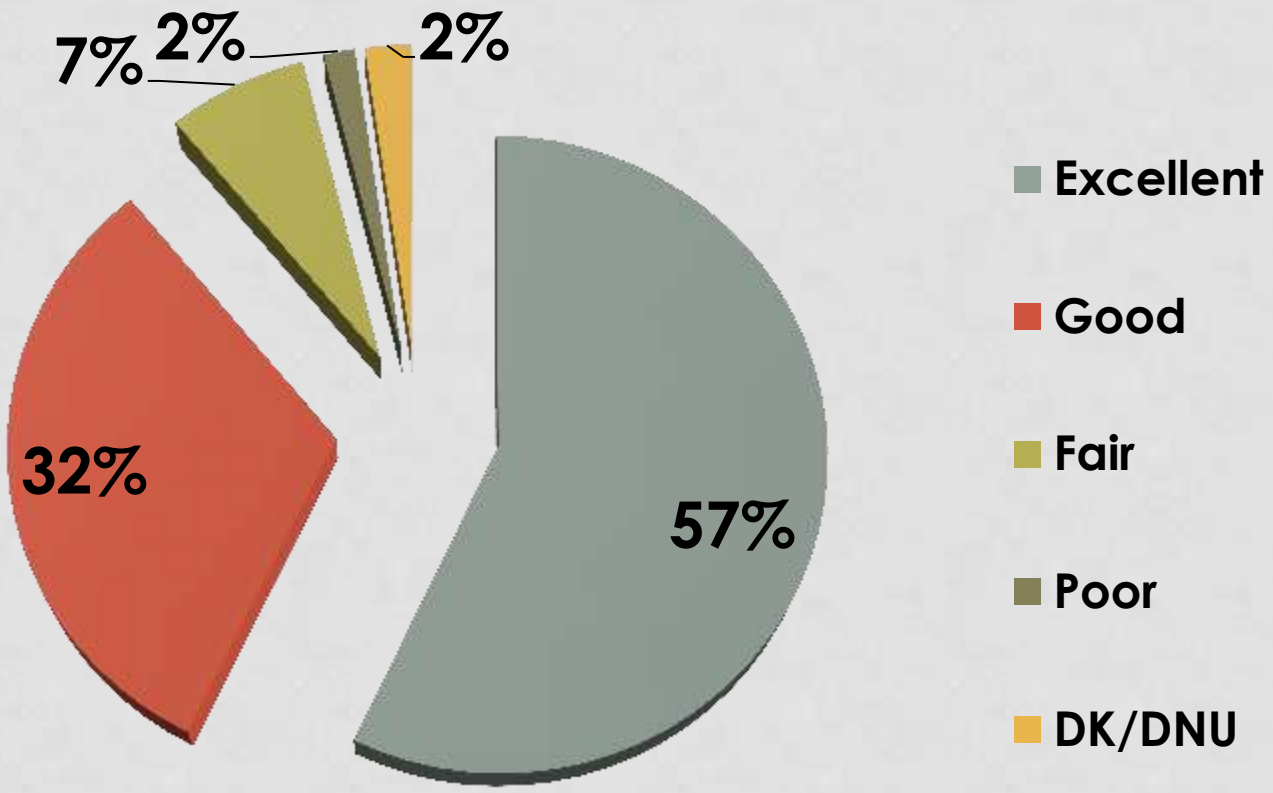
DK/DNU = Don't know or did not use

DEVELOPING COMPUTER SKILLS



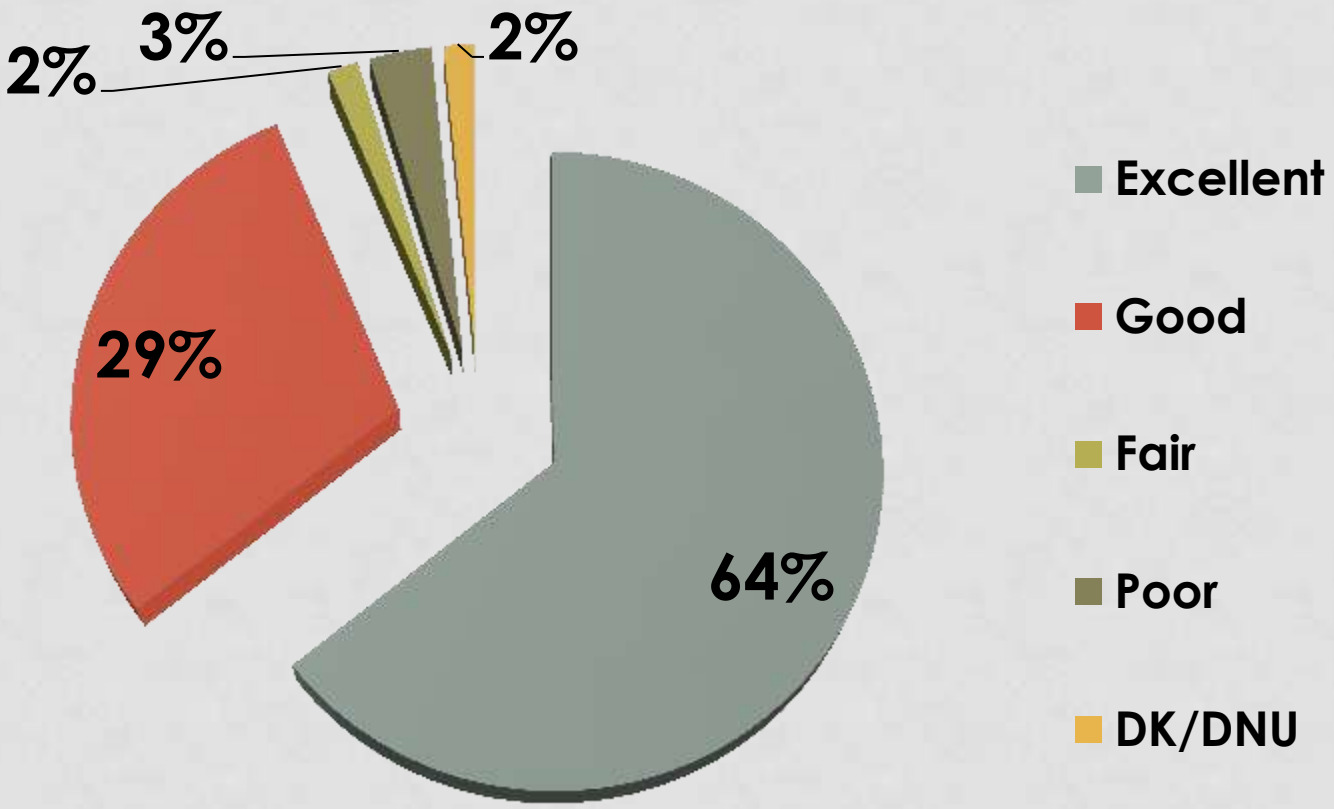
DK/DNU = Don't know or did not use

ABILITY TO FUNCTION AS PART OF A TEAM



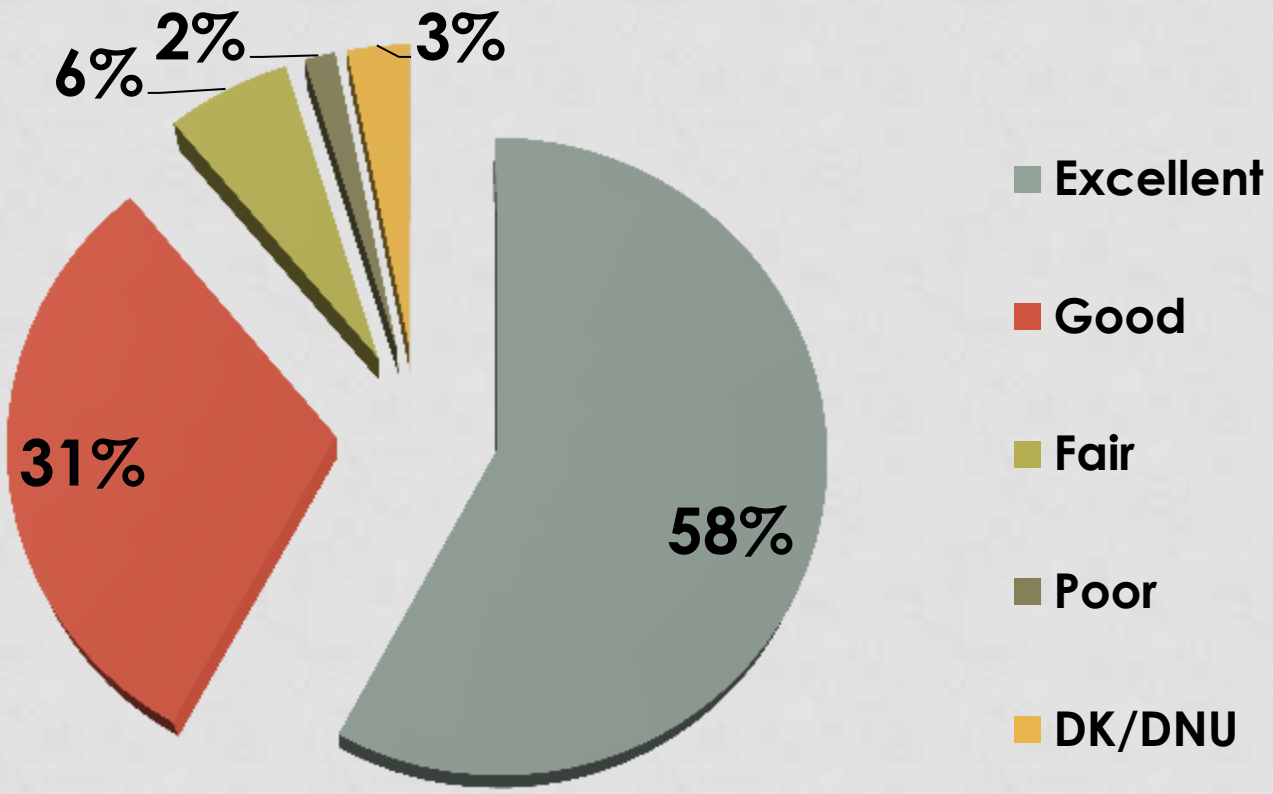
DK/DNU = Don't know or did not use

ABILITY TO WORK WITH PEOPLE FROM DIVERSE BACKGROUNDS



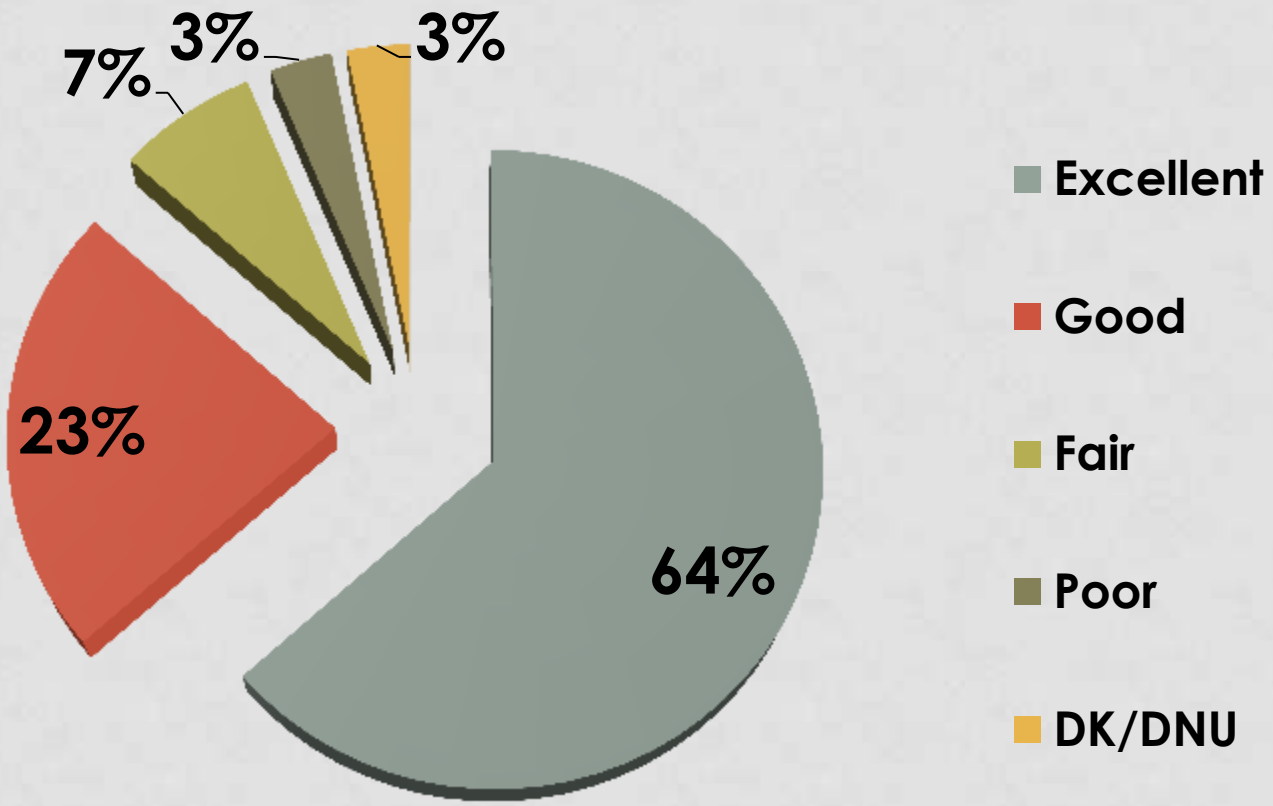
DK/DNU = Don't know or did not use

RECOGNIZING AND ACTING ON ETHICAL PRINCIPLES



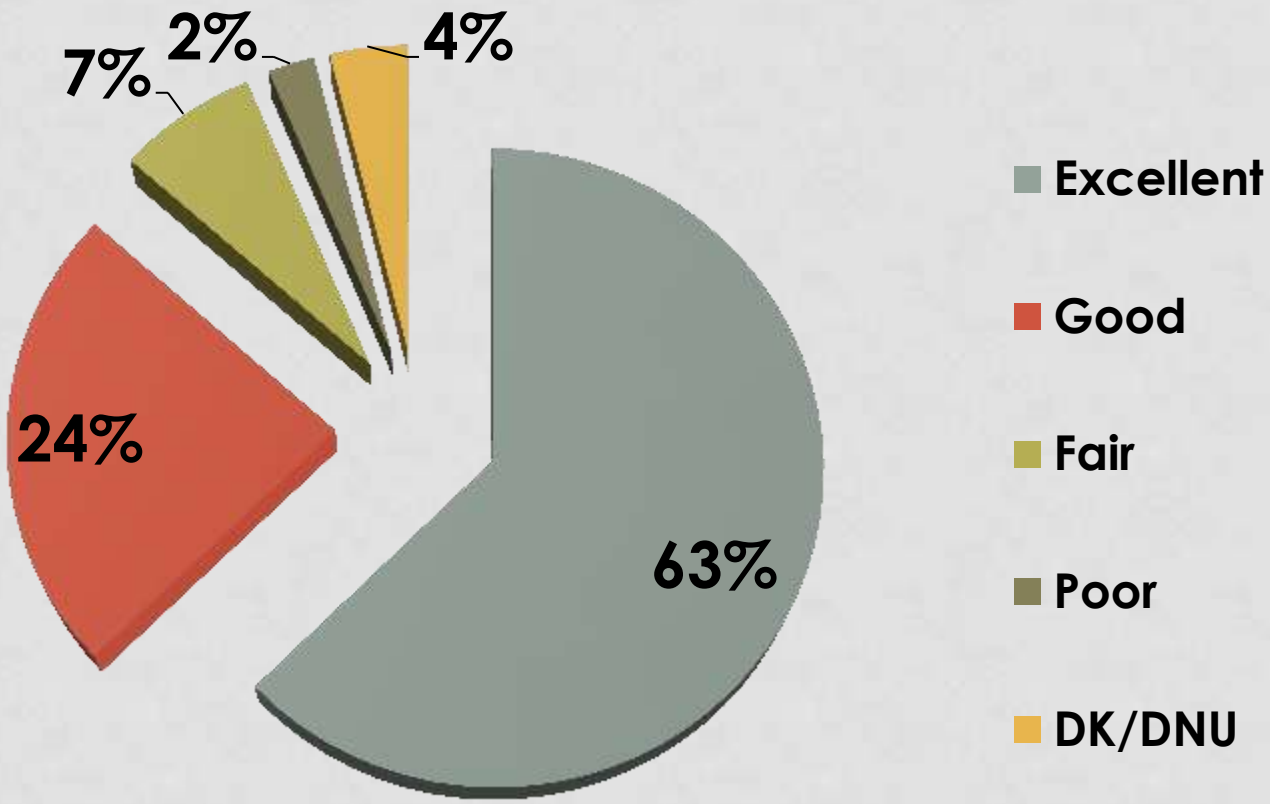
DK/DNU = Don't know or did not use

APPRECIATING RACIAL EQUITY



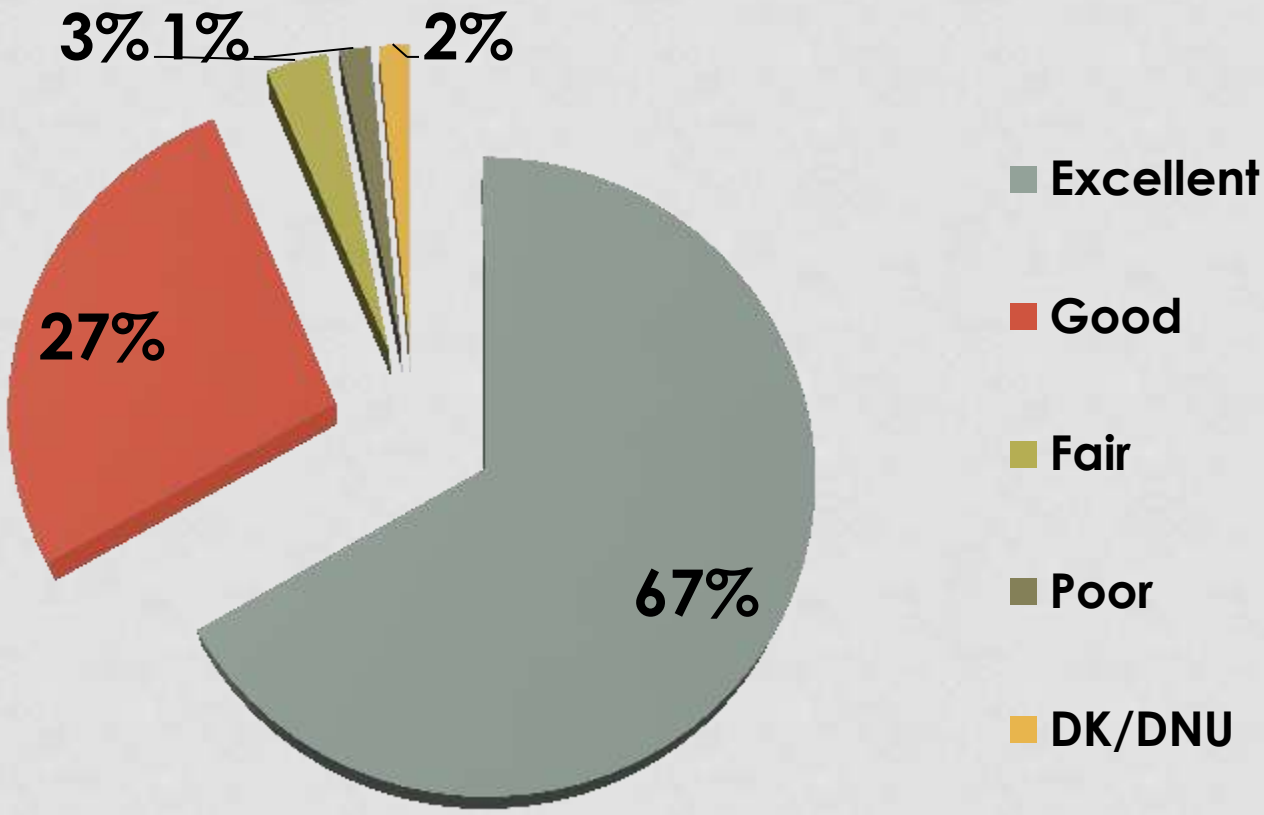
DK/DNU = Don't know or did not use

APPRECIATING GENDER EQUITY



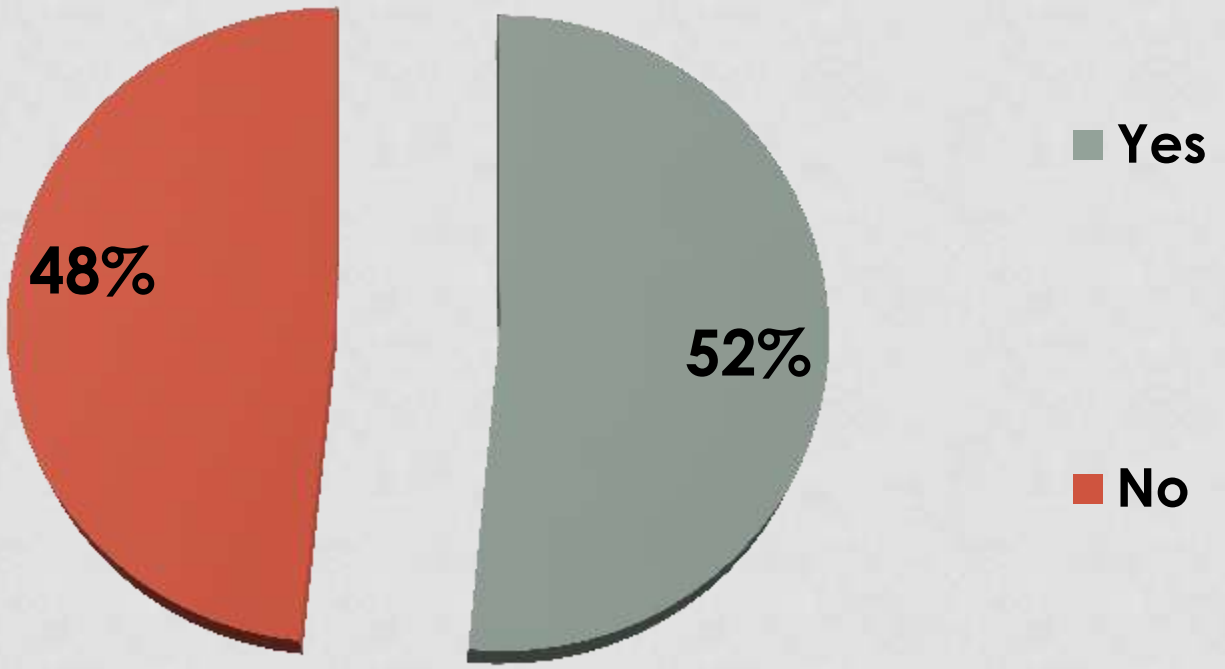
DK/DNU = Don't know or did not use

PERSONAL GROWTH

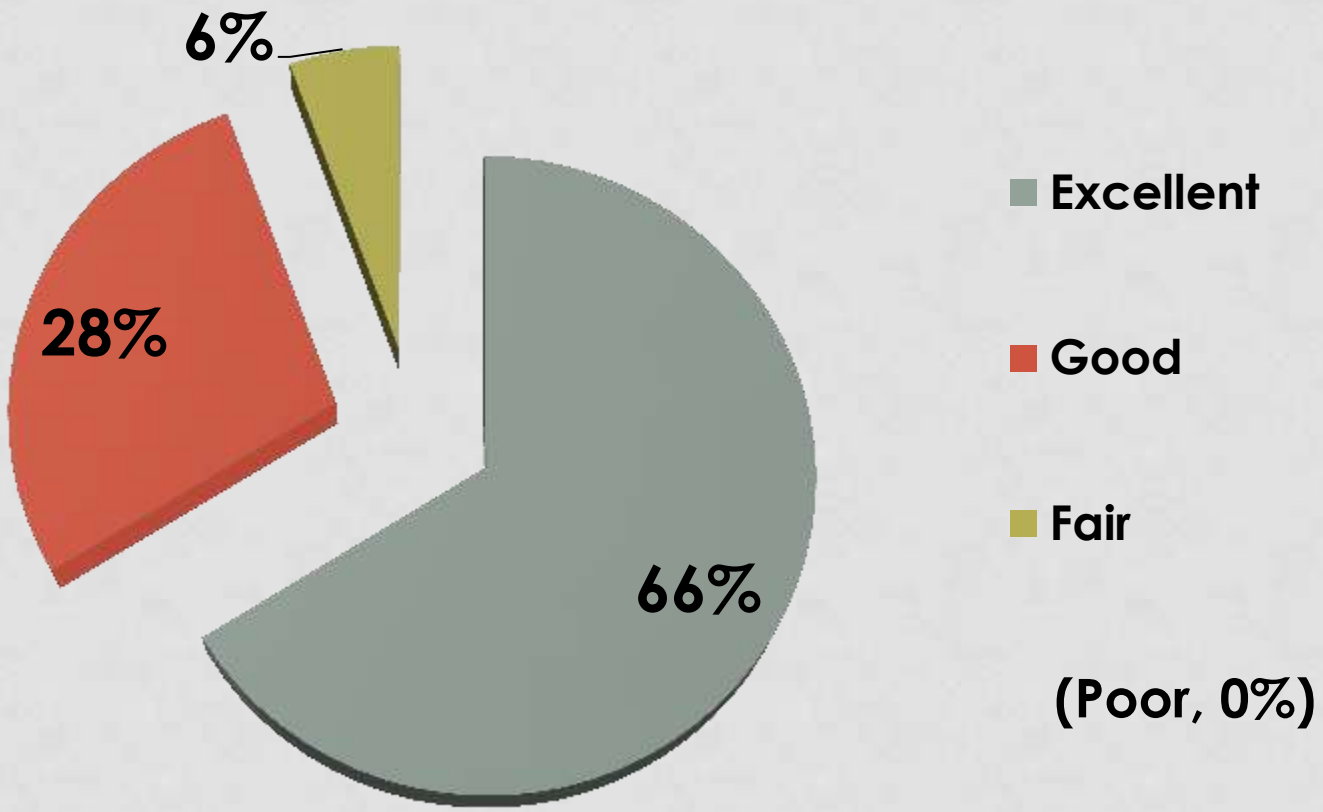


DK/DNU = Don't know or did not use

DID YOUR MAJOR INCLUDE A CO-OP, INTERNSHIP, PRACTICUM, STUDENT TEACHING, OR OTHER FIELD EXPERIENCE?



IF YES TO PREVIOUS QUESTION, HOW WOULD YOU EVALUATE THIS EXPERIENCE IN TERMS OF ITS CONTRIBUTION TO YOUR PERSONAL AND PROFESSIONAL GROWTH?

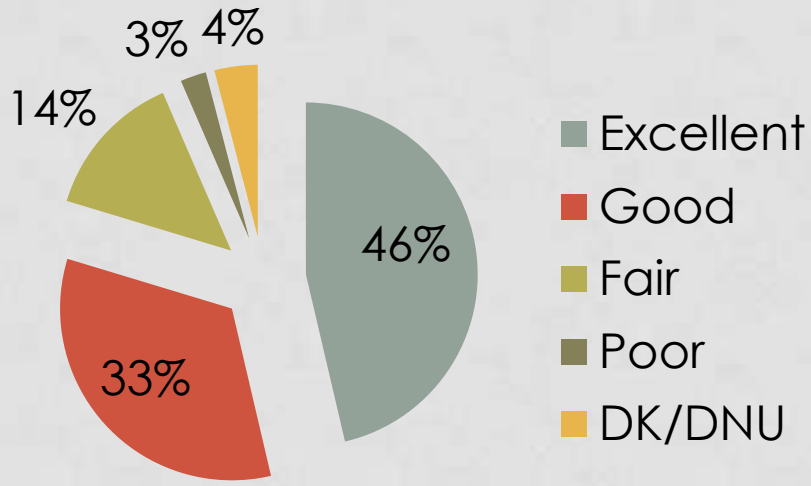


SECTION D: OTHER OFFICES THAT SERVE YOU

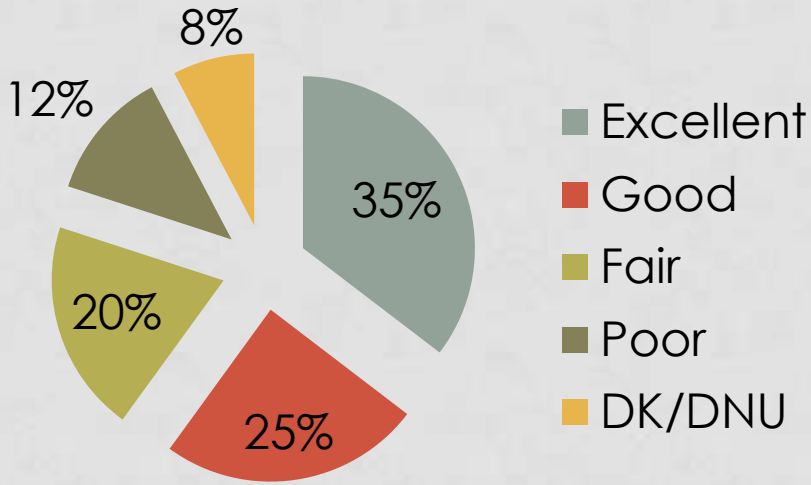
BASED ON YOUR LAST TWO YEARS ON THIS CAMPUS, HOW WOULD YOU EVALUATE EACH OF THE FOLLOWING SERVICES?

REGISTRATION PROCESS

Evaluation of service area



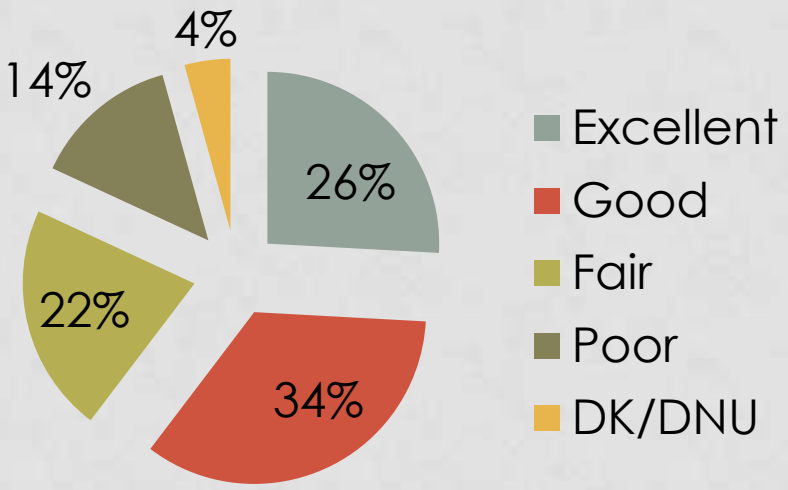
Evaluation of staff responsiveness



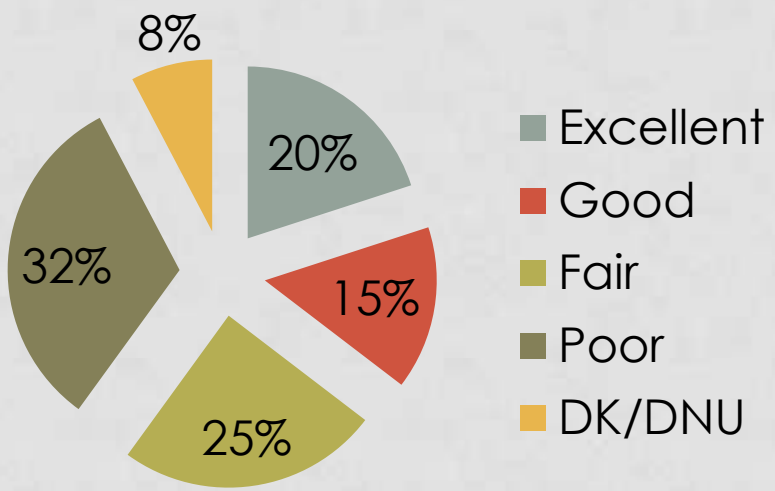
DK/DNU = Don't know or did not use

FINANCIAL AID SERVICES, APPLICATION/ AWARD PROCESS

Evaluation of service area



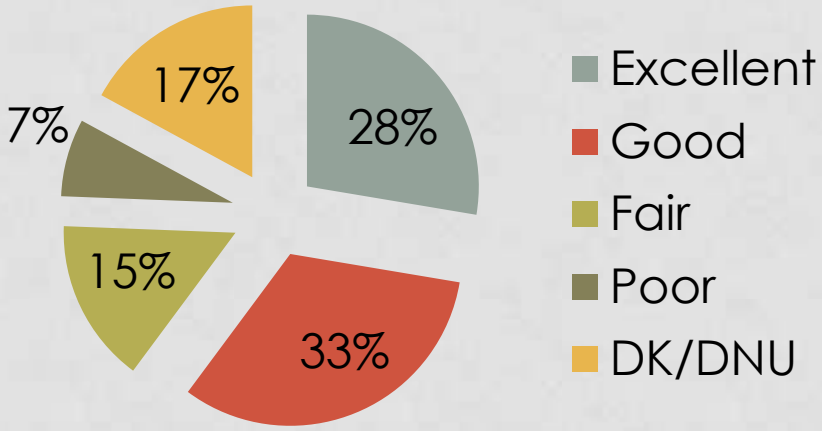
Evaluation of staff responsiveness



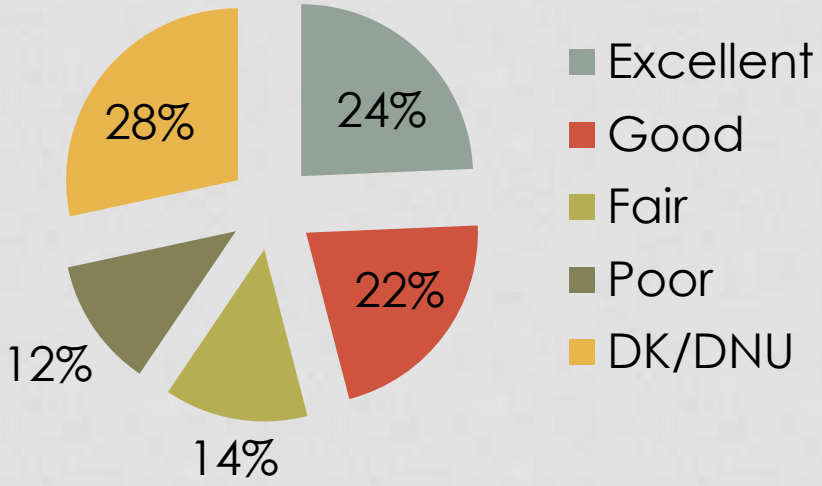
DK/DNU = Don't know or did not use

FINANCIAL AID SERVICES, DISBURSEMENT PROCESS

Evaluation of service area



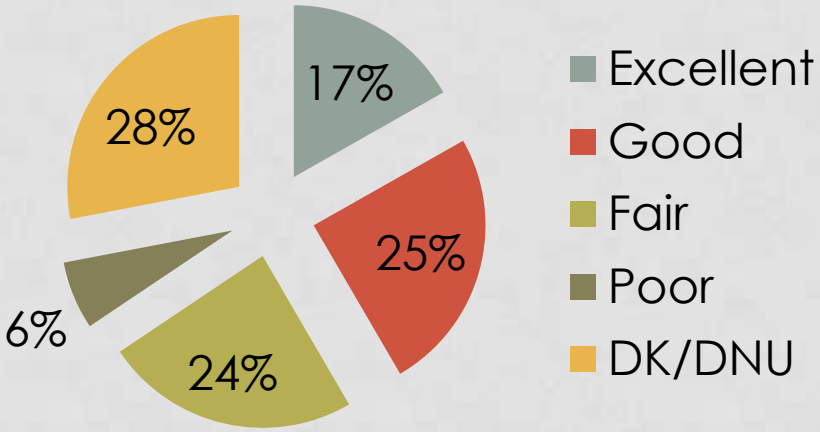
Evaluation of staff responsiveness



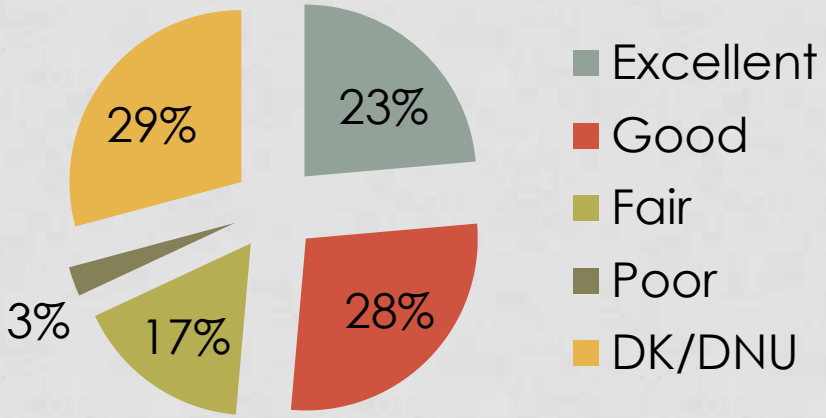
DK/DNU = Don't know or did not use

CAMPUS FOOD SERVICES

Evaluation of service area



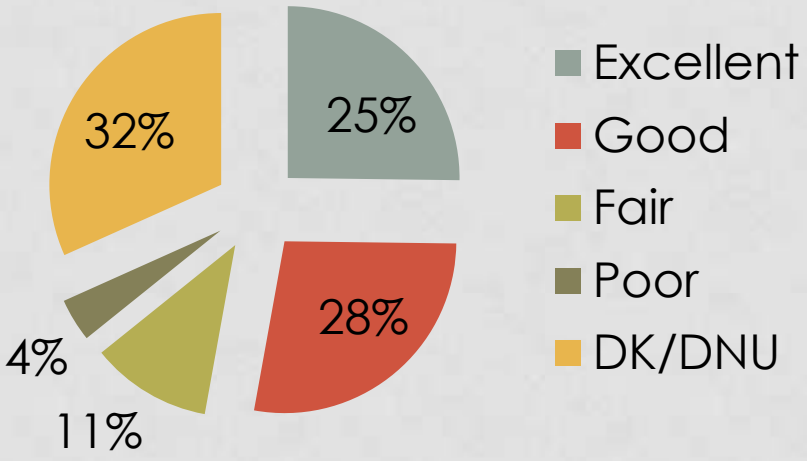
Evaluation of staff responsiveness



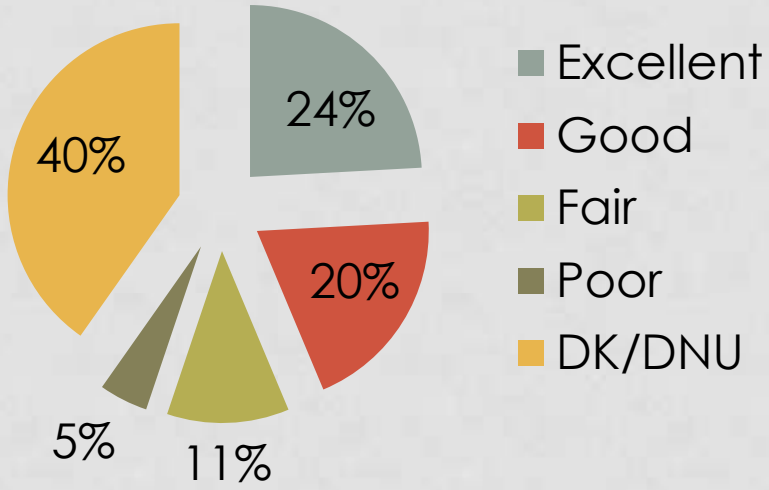
DK/DNU = Don't know or did not use

CAMPUS HEALTH SERVICES

Evaluation of service area



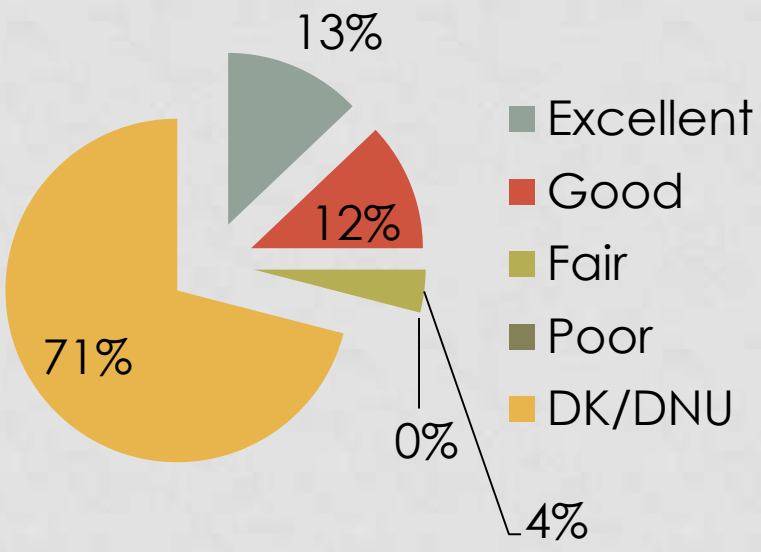
Evaluation of staff responsiveness



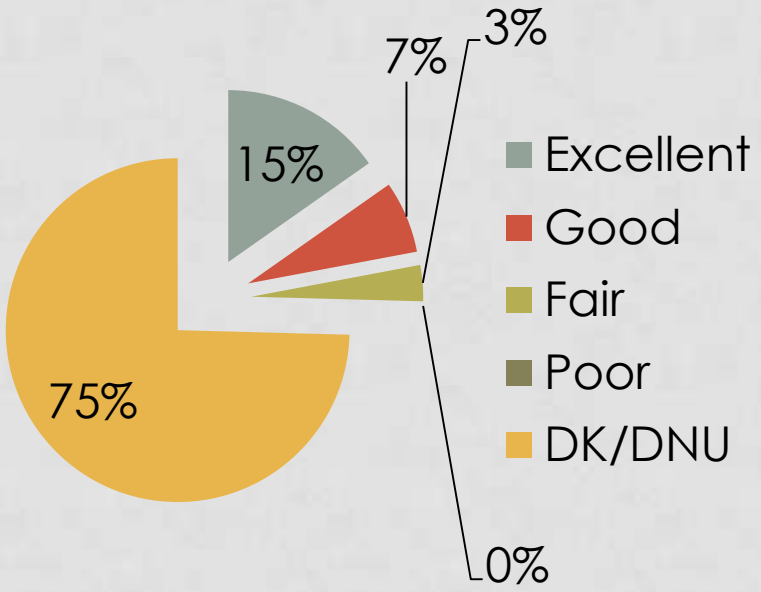
DK/DNU = Don't know or did not use

CAMPUS COUNSELING (NOT CAREER) SERVICES

Evaluation of service area



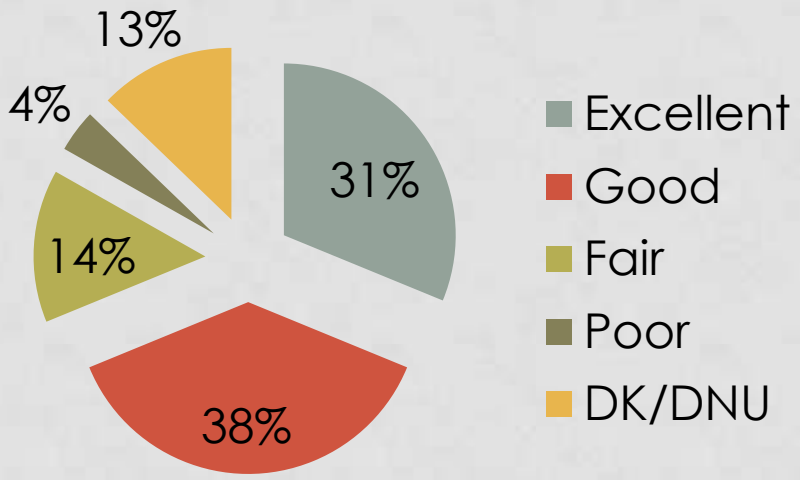
Evaluation of staff responsiveness



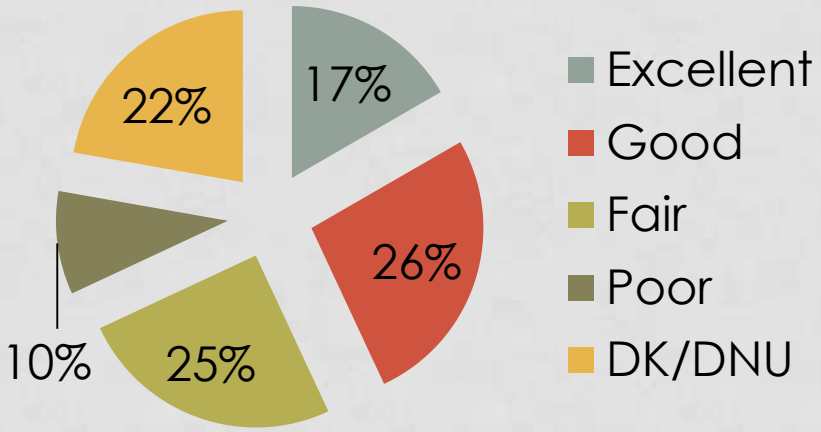
DK/DNU = Don't know or did not use

BUSINESS SERVICES/ CASHIER/STUDENT ACCOUNTS

Evaluation of service area



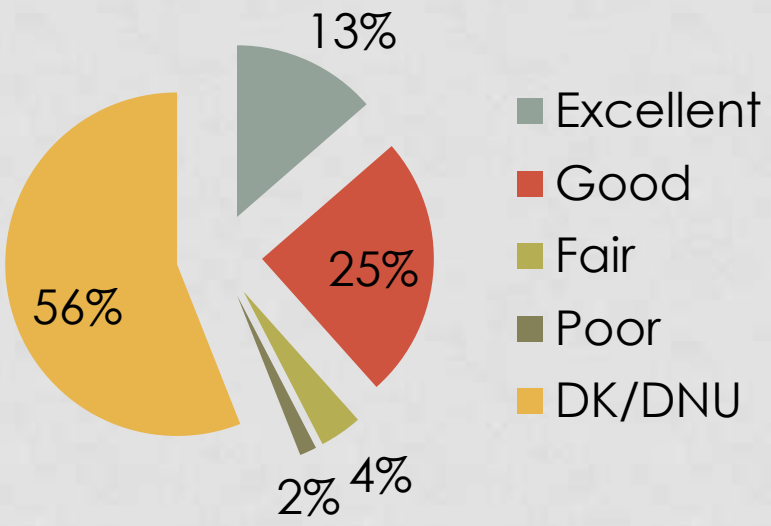
Evaluation of staff responsiveness



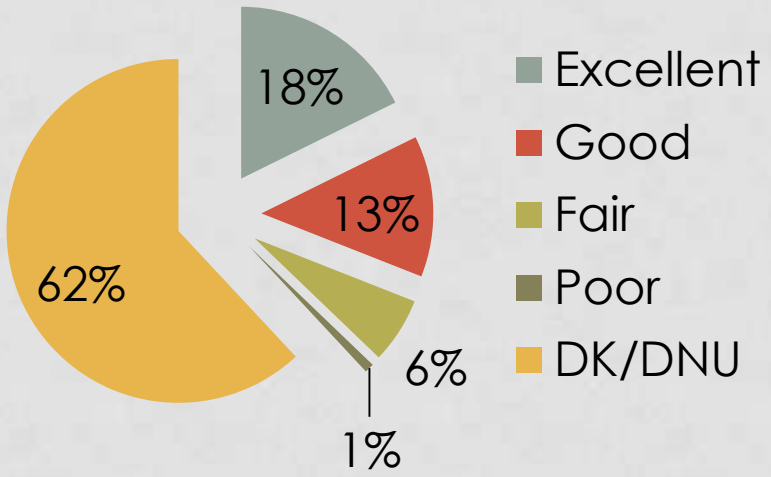
DK/DNU = Don't know or did not use

CAMPUS RESIDENCE LIFE PROGRAMS FOR STUDENTS LIVING IN UNIVERSITY-OWNED HOUSING

Evaluation of service area



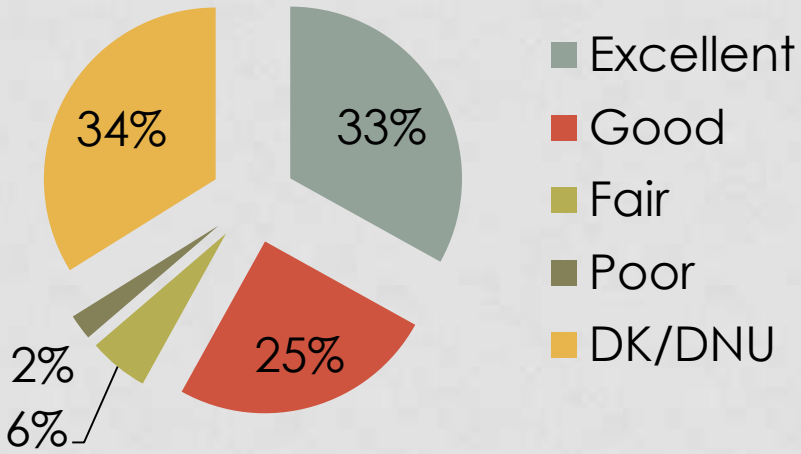
Evaluation of staff responsiveness



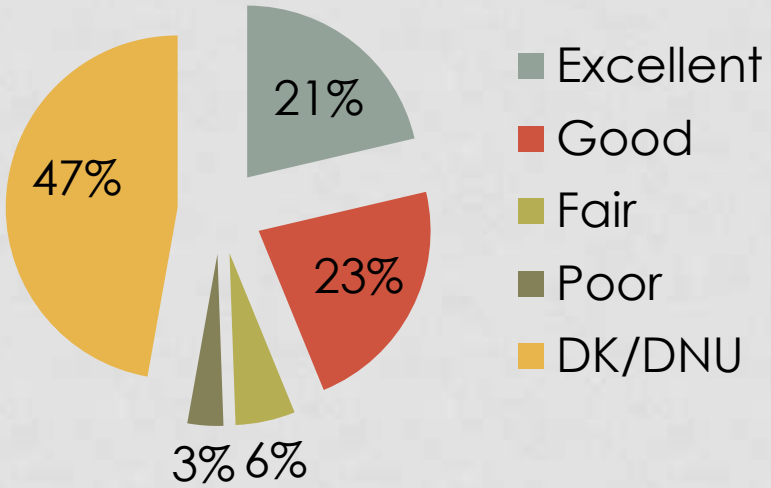
DK/DNU = Don't know or did not use

OPPORTUNITIES TO PARTICIPATE IN CAMPUS RECREATIONAL AND OTHER EXTRA-CURRICULAR OR CO-CURRICULAR ACTIVITIES

Evaluation of service area



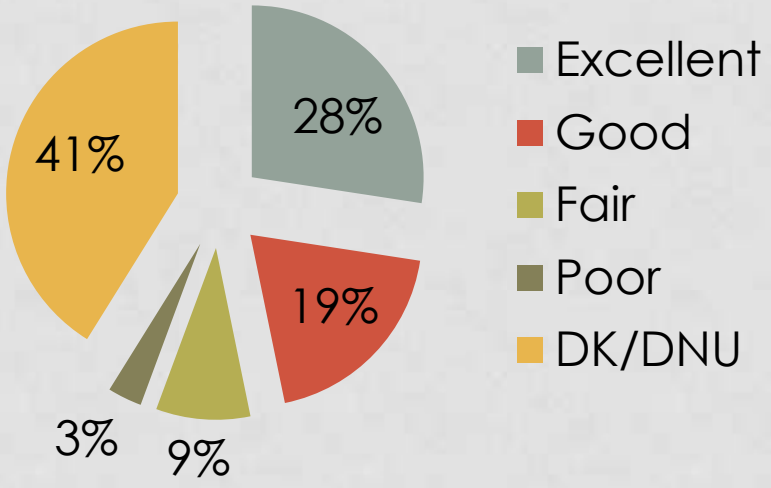
Evaluation of staff responsiveness



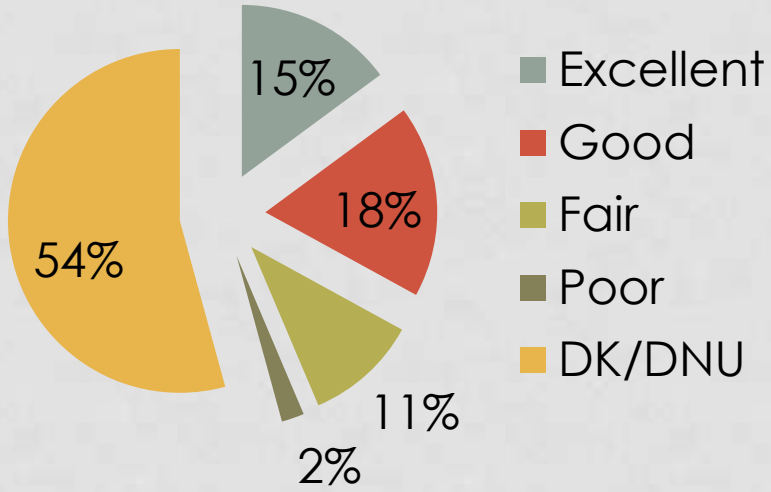
DK/DNU = Don't know or did not use

OPPORTUNITIES TO PARTICIPATE IN COMMUNITY SERVICE PROJECTS

Evaluation of service area



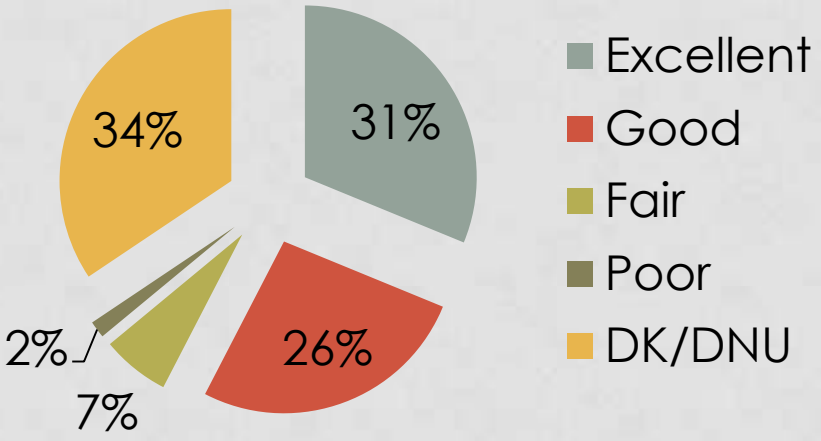
Evaluation of staff responsiveness



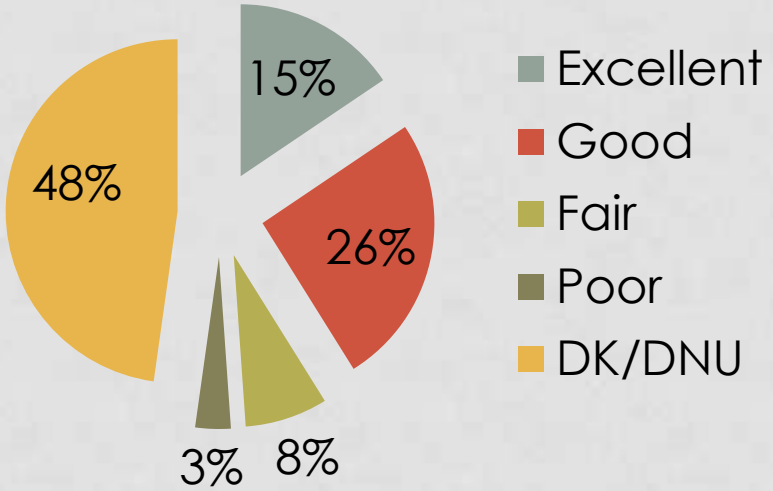
DK/DNU = Don't know or did not use

OPPORTUNITIES TO DEVELOP LEADERSHIP SKILLS

Evaluation of service area

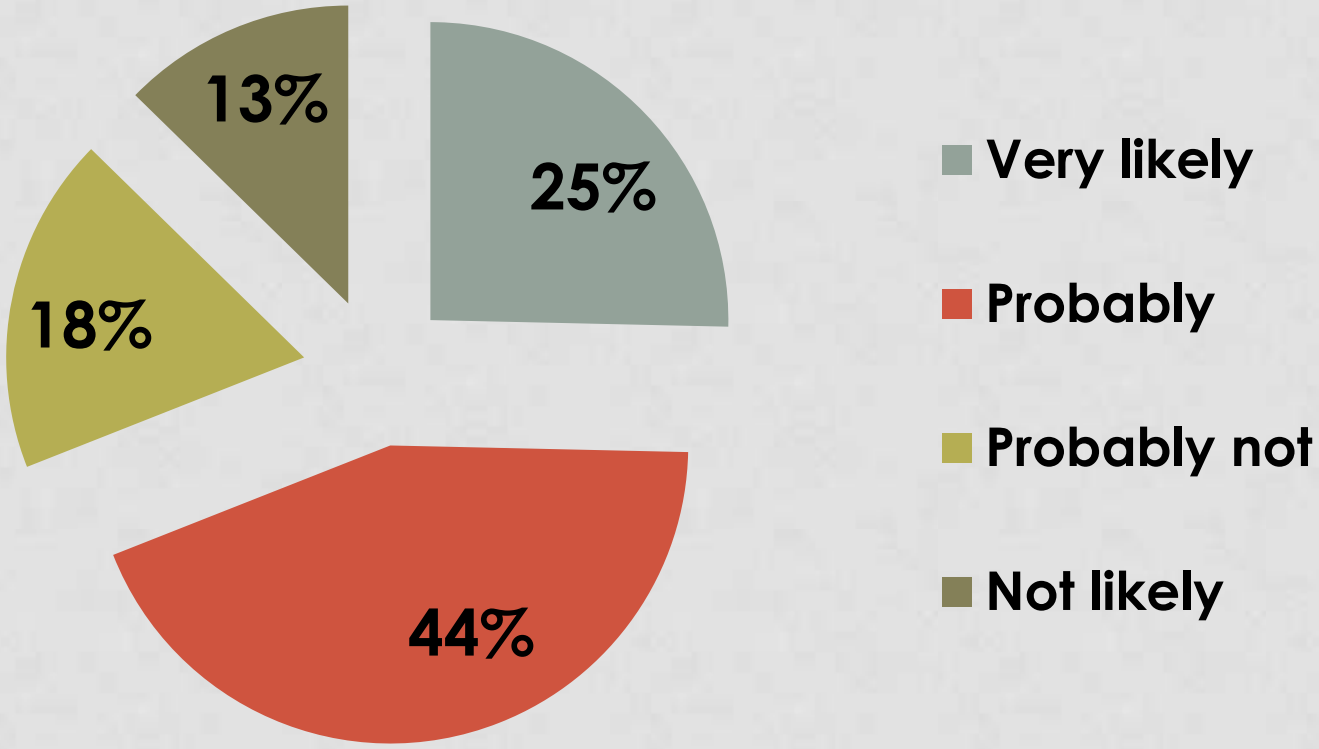


Evaluation of staff responsiveness



DK/DNU = Don't know or did not use

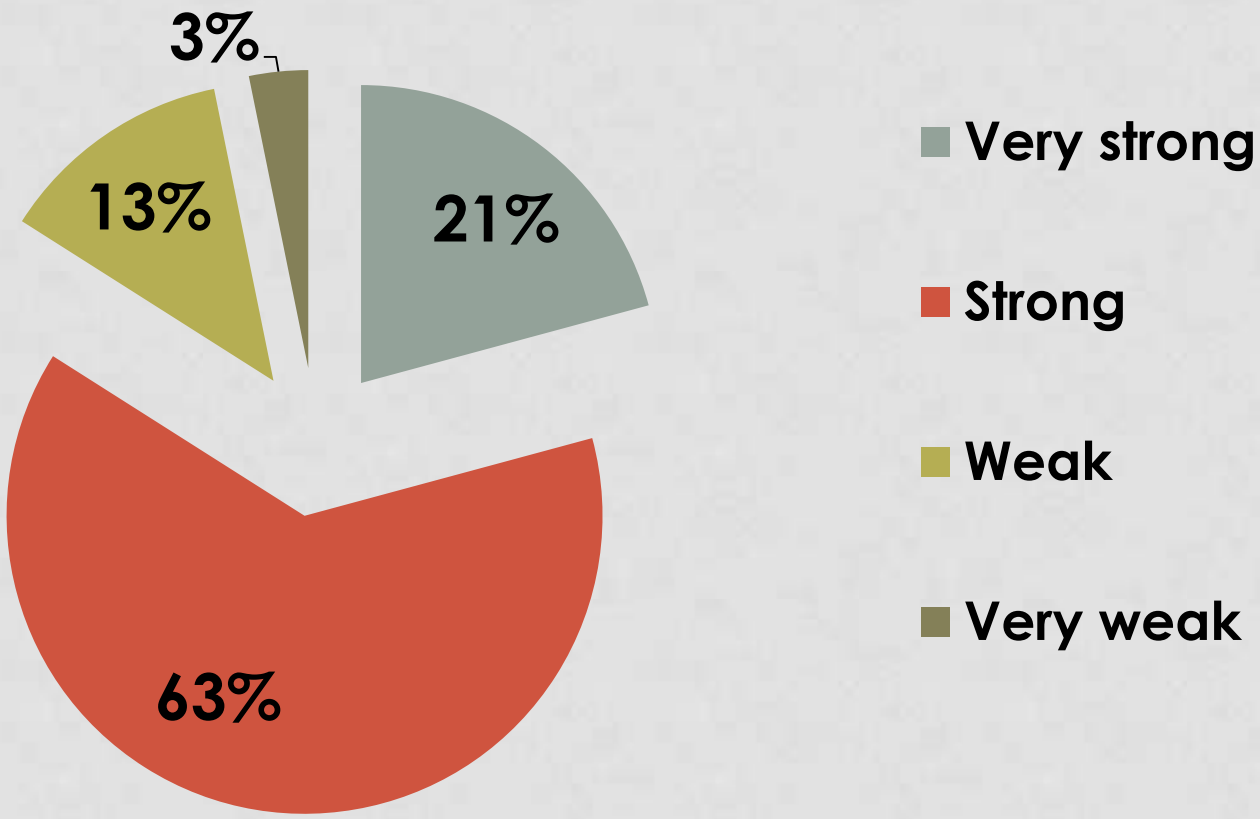
IF YOU ARE EARNING YOUR DEGREE THROUGH AN OFF-CAMPUS DEGREE PROGRAM, HOW LIKELY IS IT THAT YOU WOULD HAVE OBTAINED THIS DEGREE ON A UNC CAMPUS IS THE OFF-CAMPUS PROGRAM HAD NOT BEEN AVAILABLE?



SECTION E: YOUR CONCLUSIONS

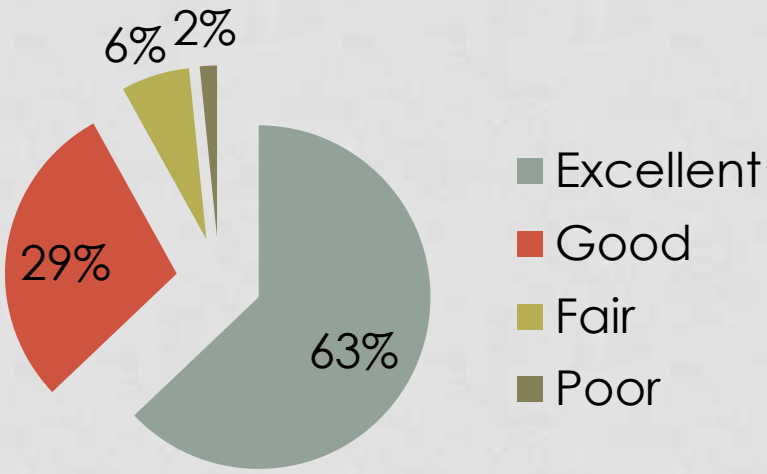
6 QUESTIONS

ALL THINGS CONSIDERED, HOW WOULD YOU CHARACTERIZE THE INTELLECTUAL ENVIRONMENT ON THIS CAMPUS?

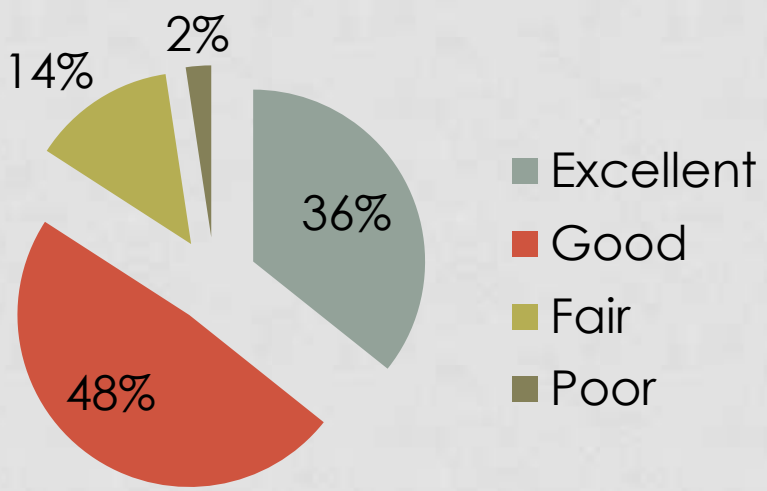


ALL THINGS CONSIDERED, HOW WOULD YOU EVALUATE THE QUALITY OF INSTRUCTION?

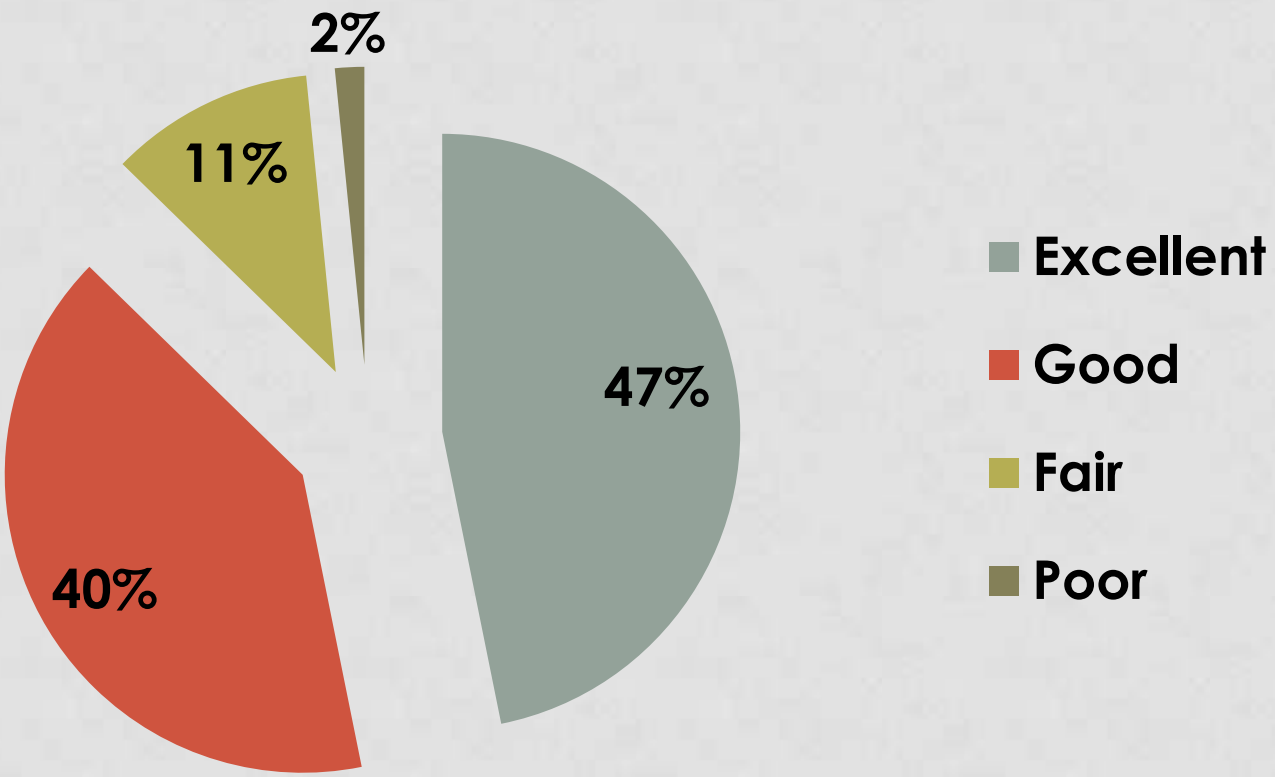
In your major?



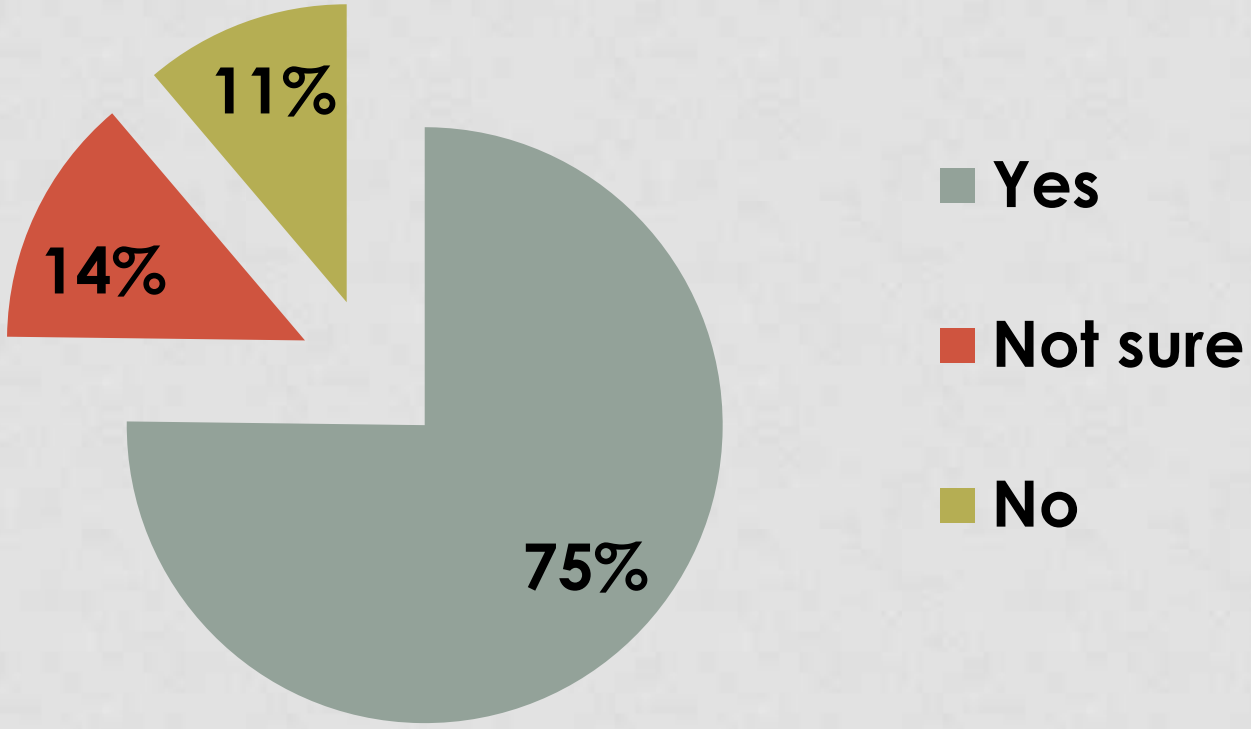
Overall?



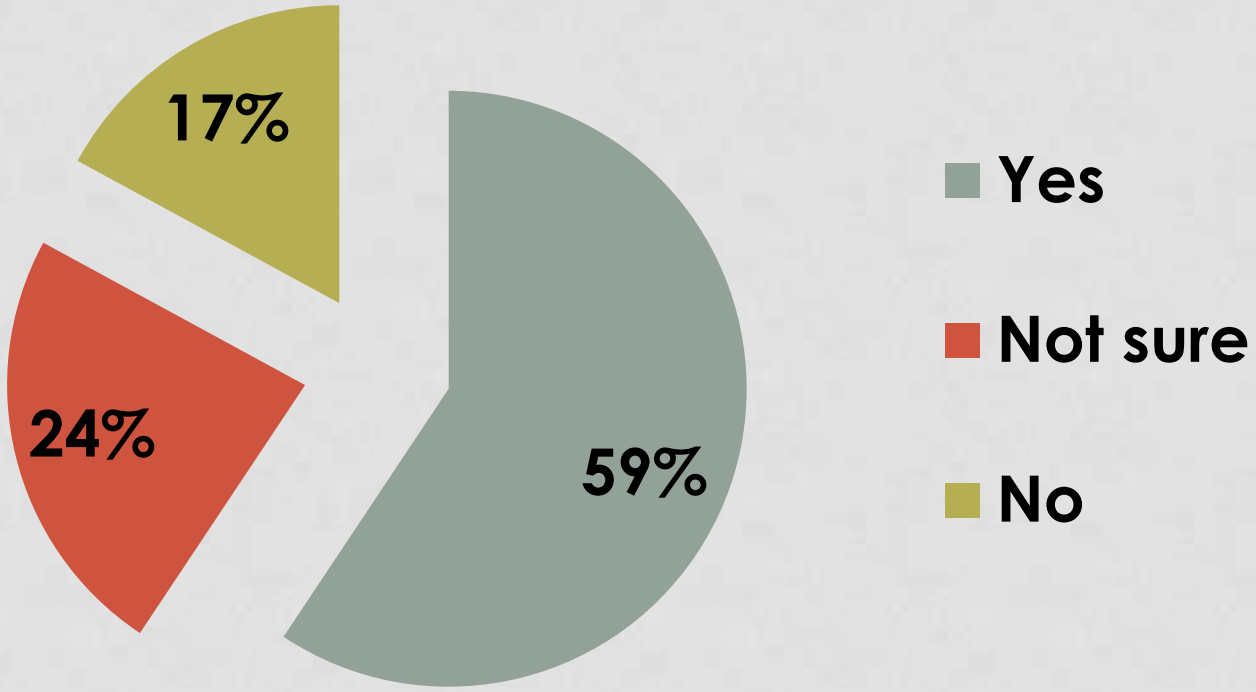
ALL THINGS CONSIDERED, HOW WOULD YOU EVALUATE THE OVERALL EDUCATION THAT YOU ARE RECEIVING AT THIS INSTITUTION?



WOULD YOU RECOMMEND THIS INSTITUTION TO A FRIEND CONSIDERING COLLEGE?



IF YOU COULD START OVER AGAIN, WOULD YOU STILL CHOOSE TO ATTEND THIS INSTITUTION?



END OF SURVEY

TO COMPARE WITH PREVIOUS UNCP SENIOR SURVEY RESULTS, GO TO: HTTP://WWW.UNCP.EDU/IE/ASSESSMENT/SENIOR/INDEX.HTM