

## **Analysis of Sophomore Survey**

**AY 2015-2016**

The Office of Institutional Research conducted a sophomore survey in Spring 2016 at UNC Pembroke. The survey was developed by UNC system General Administration and mandated to administer on each UNC campus every two years. The purpose was to measure how well our sophomore students are satisfied with their learning experience and services received at UNCP. Results can be used in QEP for further improvement of teaching and services.

The survey questionnaires asked sophomores their experiences at UNCP. The primary information included:

- Satisfaction with instructors on campus;
- Satisfaction with academic and non-academic support services;
- Satisfaction with campus safety;
- Participation in co-curricular activities and enriching educational experiences; and
- Current educational plans

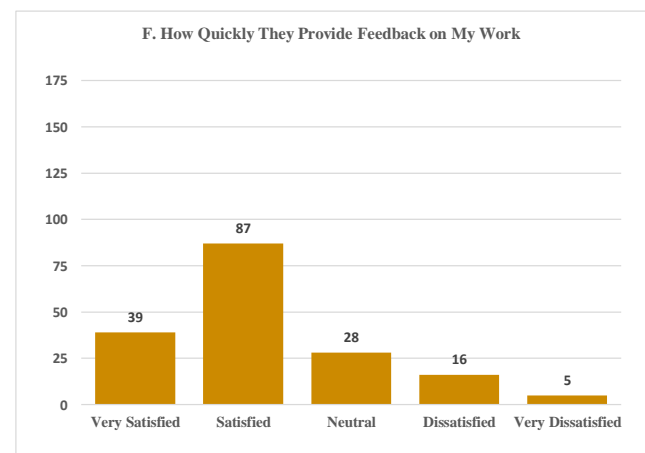
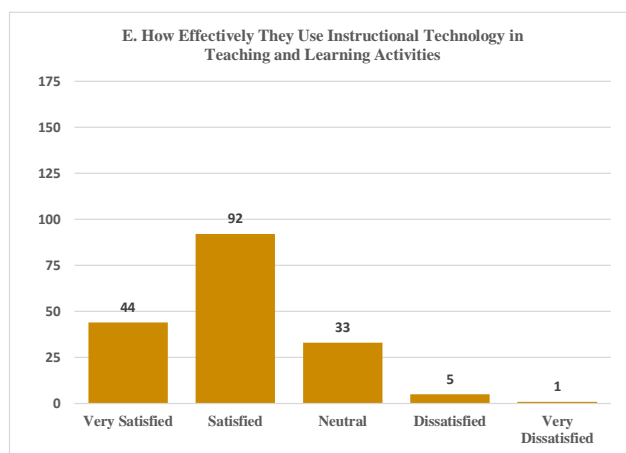
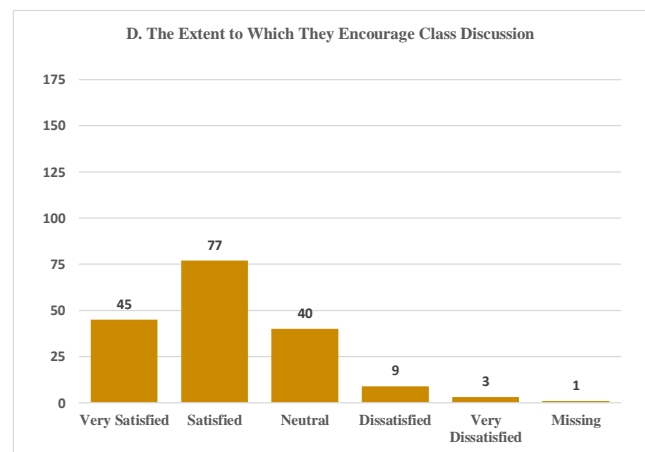
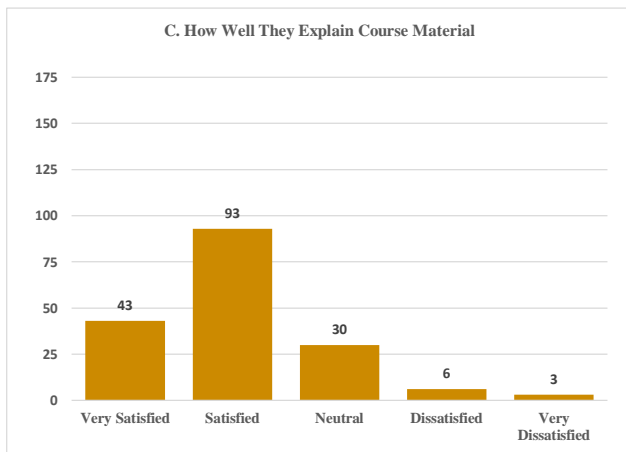
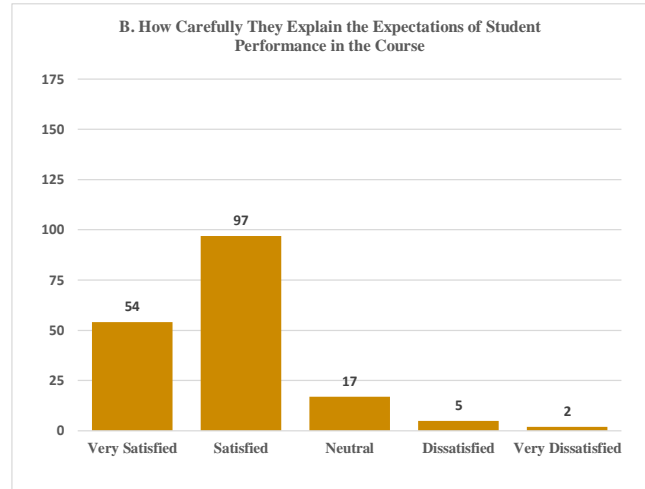
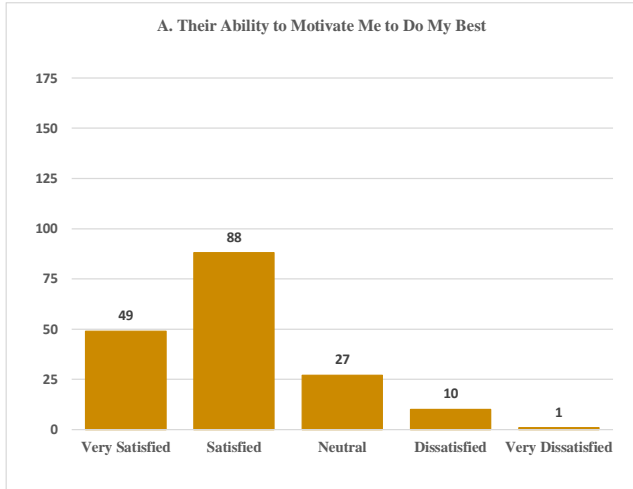
A total of 1,046 sophomores were invited to complete the survey. Finally, a total of 186 students started the survey with a response rate of 17.8%. After data cleaning, 175 student records were used for analysis.

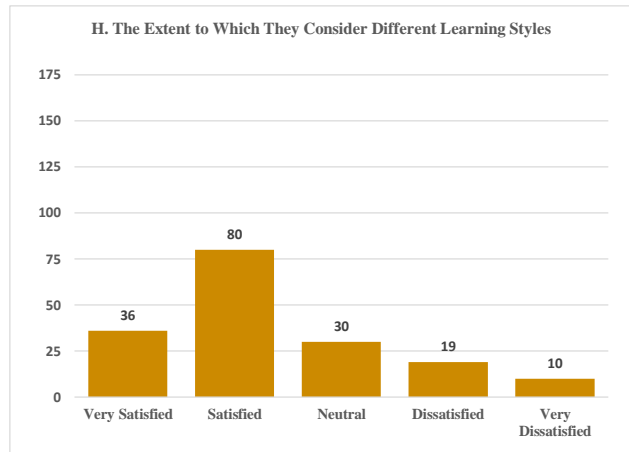
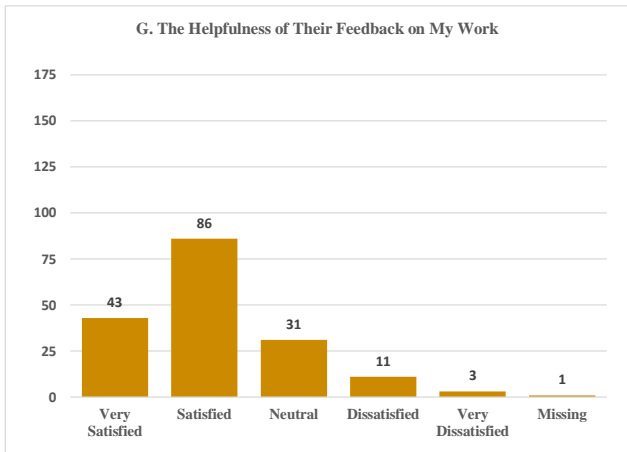
GA Sophomore Survey Analysis

Academic Year 2015-2016

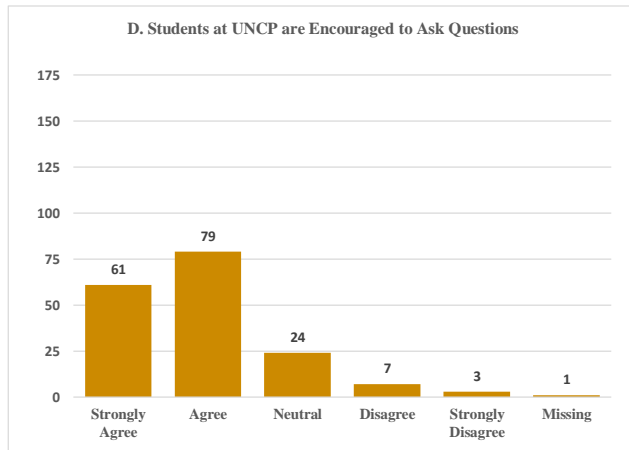
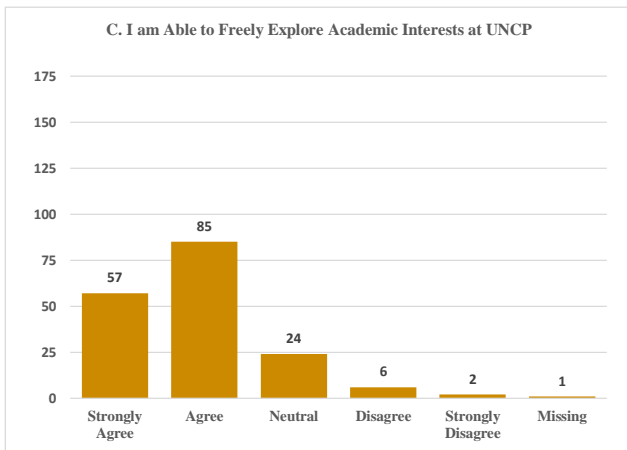
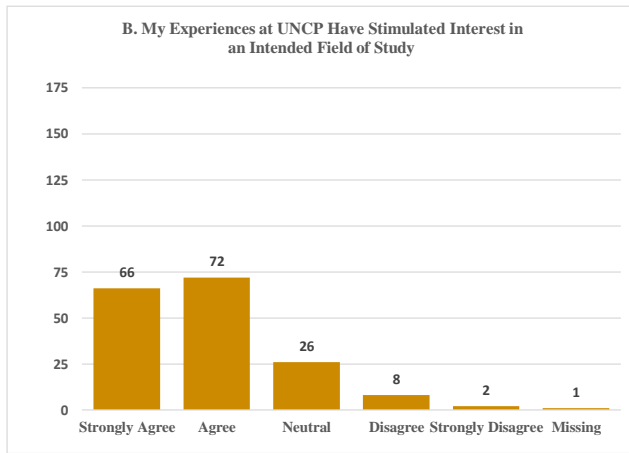
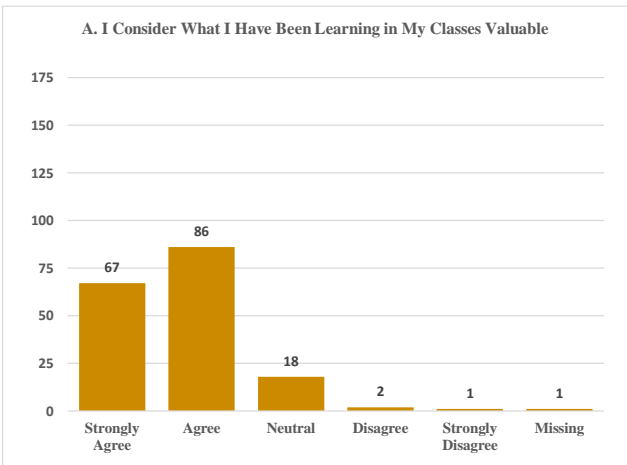
Section A: Academic Environment and Advising

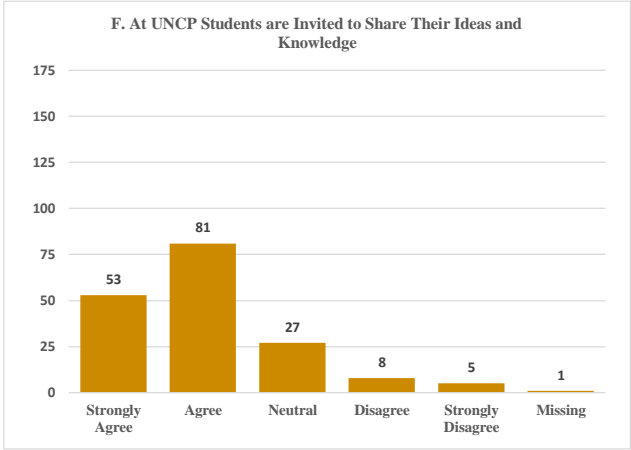
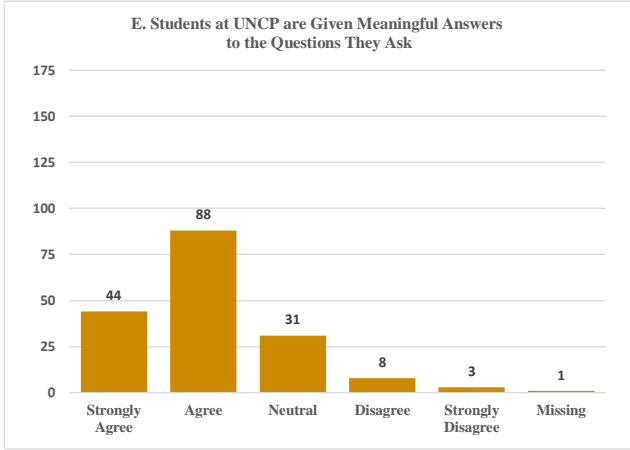
A1. Please Rate Your Overall Satisfaction with the Instructors on Your Campus for Each of the Following:



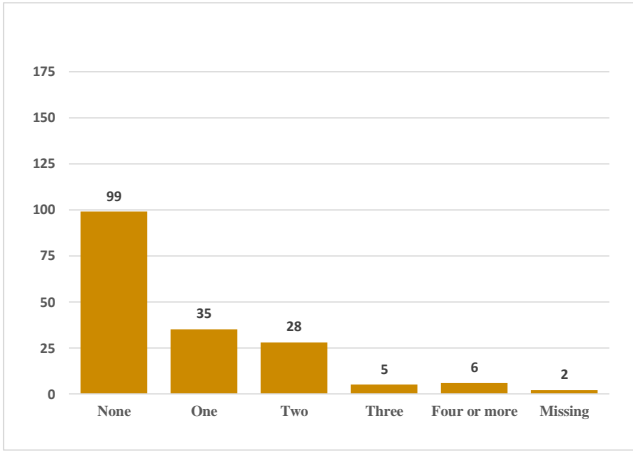


**A2. Please Rate the Extent to Which You Agree or Disagree With Each of the Following:**

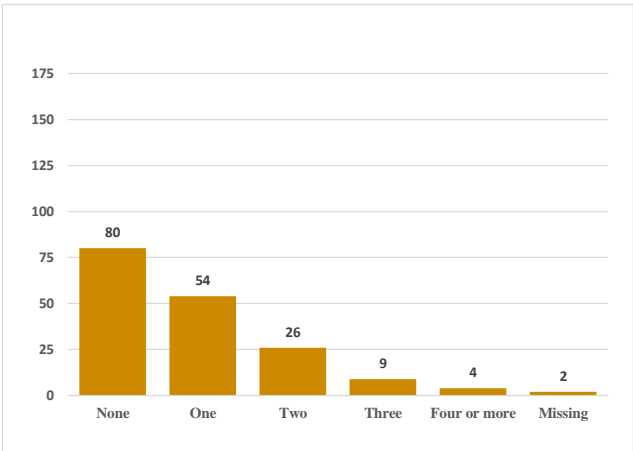




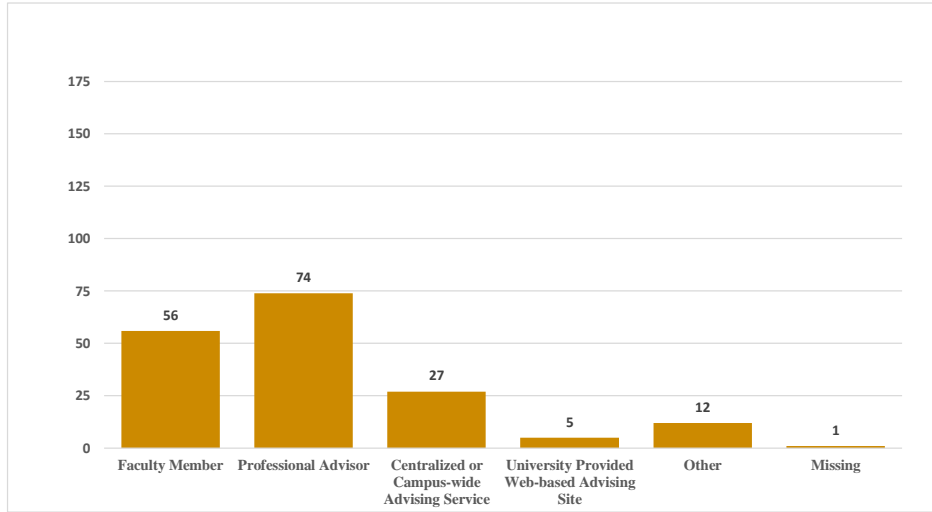
**A3. How Many of Your Classes at UNCP do You Feel Have Been Too Large for You to Learn Effectively?**



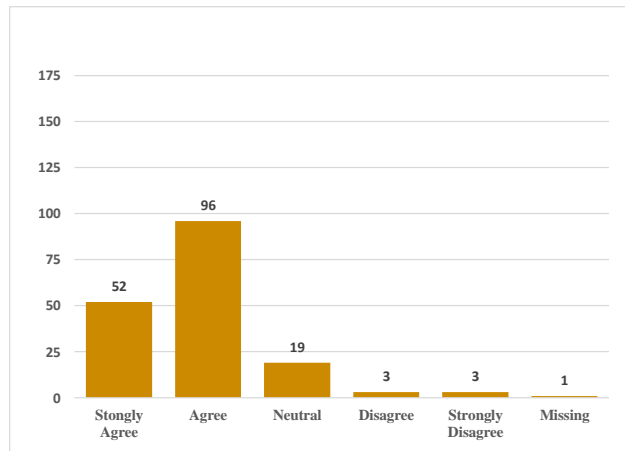
**A4. In How Many of Your Classes at UNCP Have You Had Difficulty Understanding the Spoken English of an Instructor?**



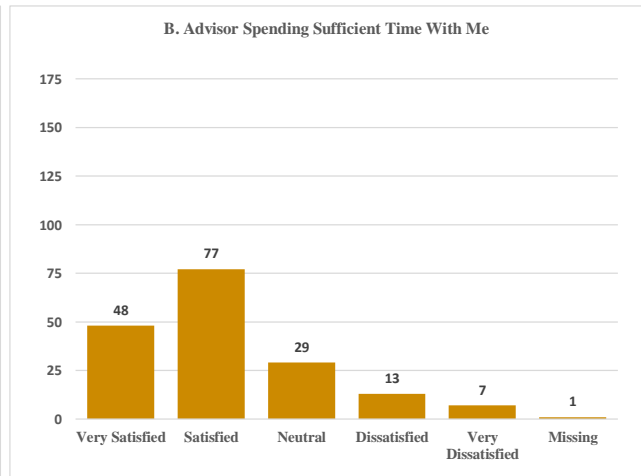
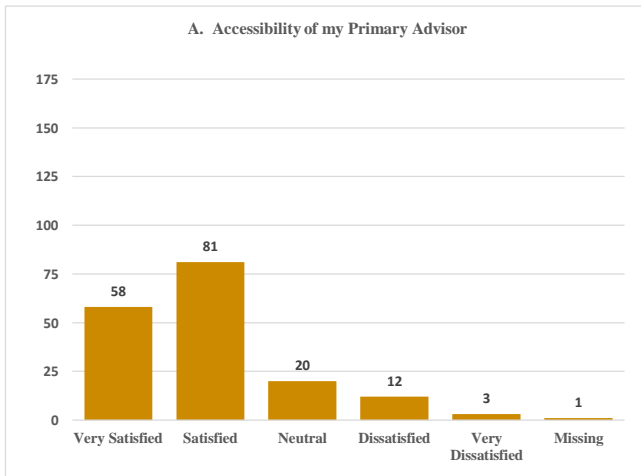
**A5. Which of the Following Choices Best Reflects Your Primary Source for Academic Advising During Your Sophomore Year?**



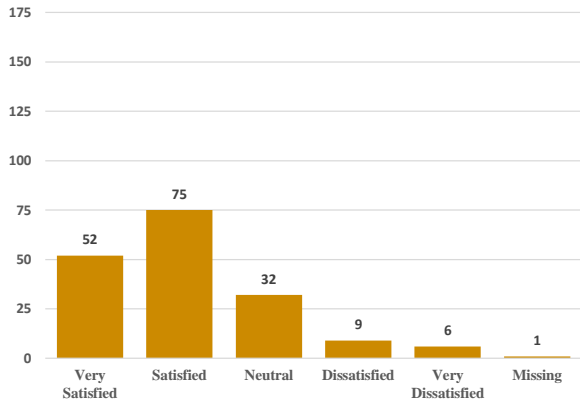
**A6. Throughout the Various Stages of my Academic Career Thus Far at UNCP, I Have had Access to Academic Services That Enabled me to Successfully Progress Towards my Degree**



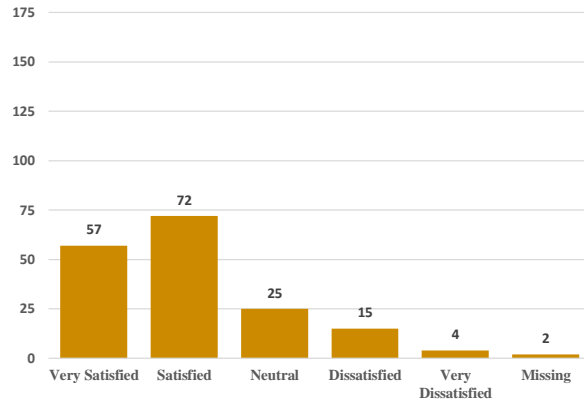
**A7. Please Rate Your Level of Satisfaction With the Person or Office Serving as Your Designated Primary Source for Academic Advising/Guidance:**



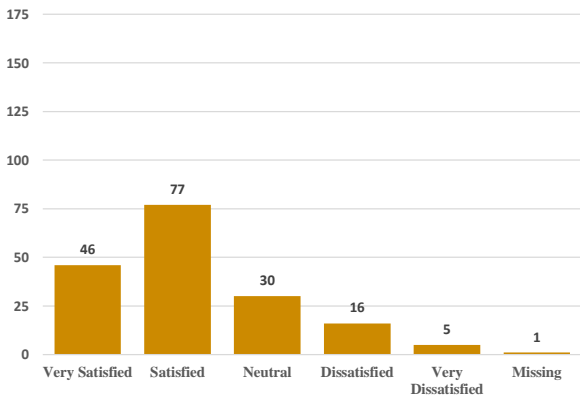
C. Advisor's Concern With my Academic Success



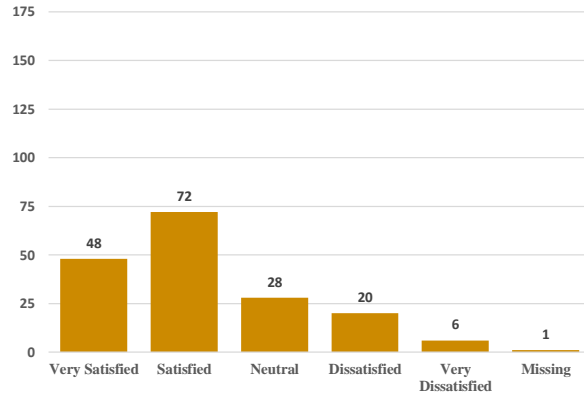
D. Advisor Talking With me About my Academic Progress



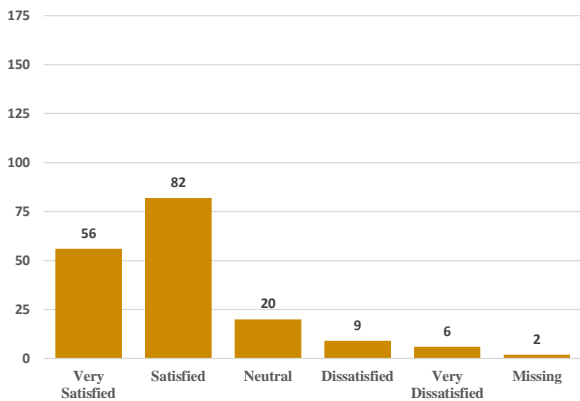
E. Advisor Helping me to be Aware of and Understand Relevant Campus Policies and Procedures



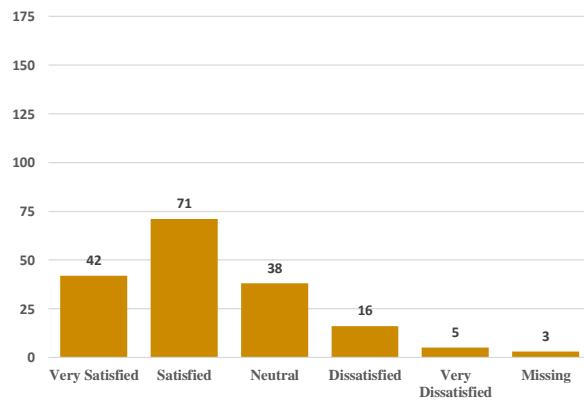
F. Advisor Helping me get Familiar with Academic Programs

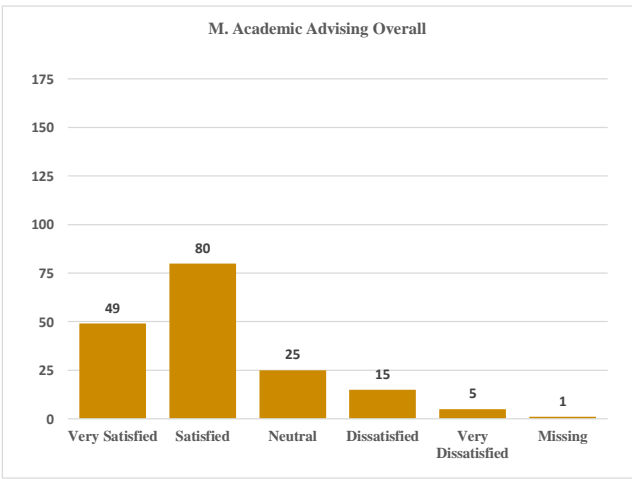
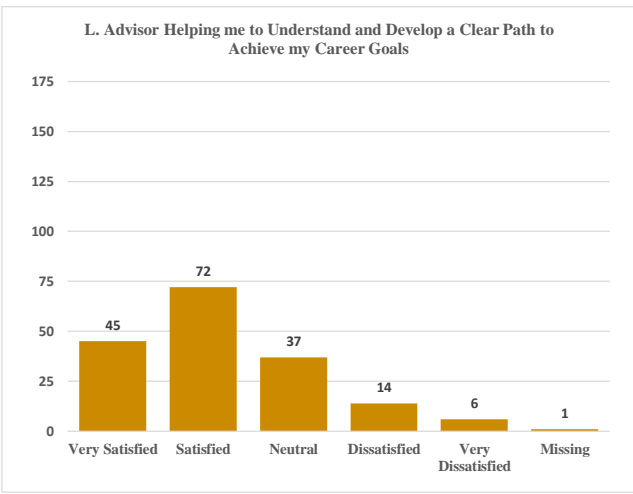
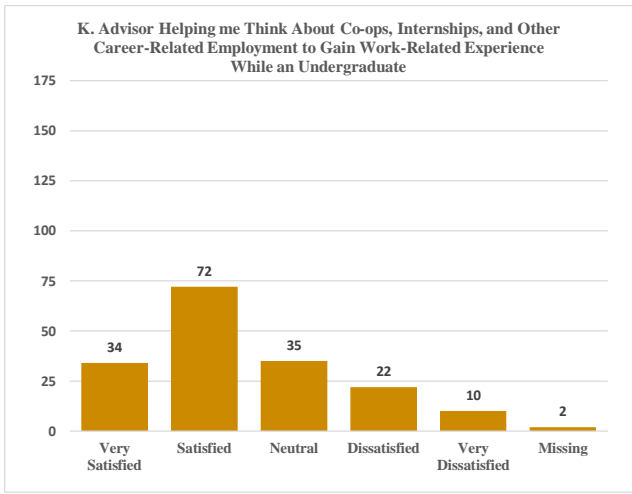
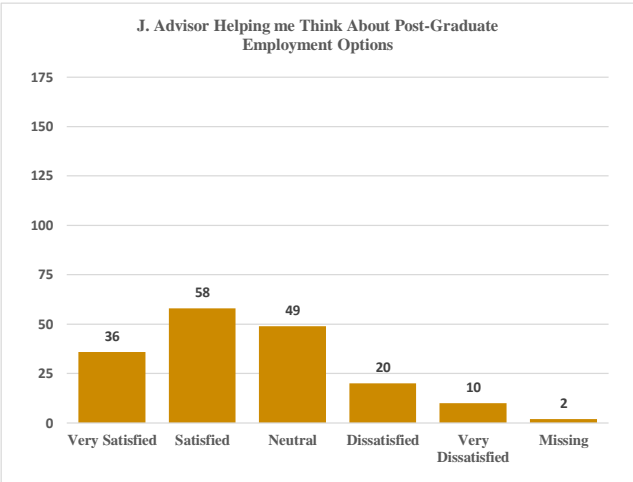
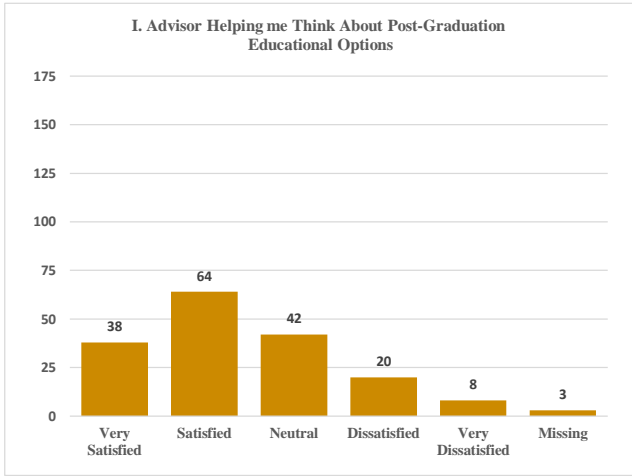


G. Advisor Helping me to Understand Degree Requirements and Course Sequencing for my Major or Major of Interest

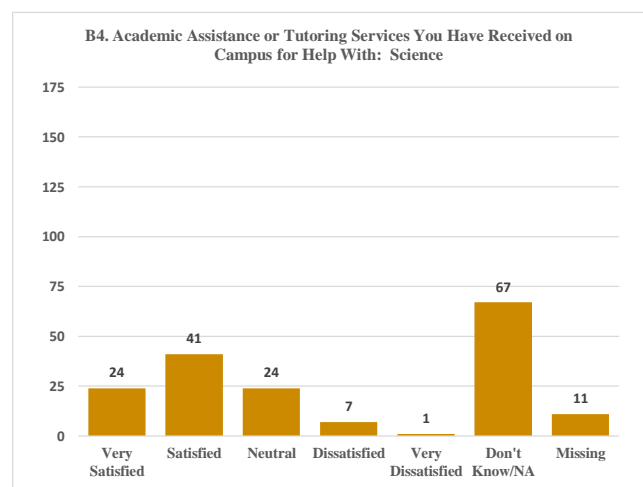
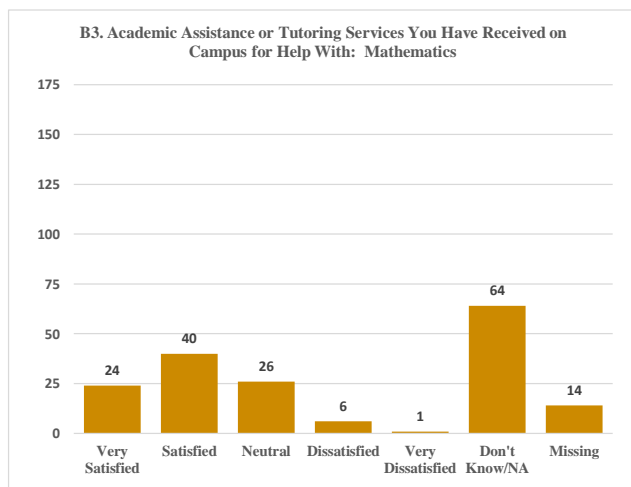
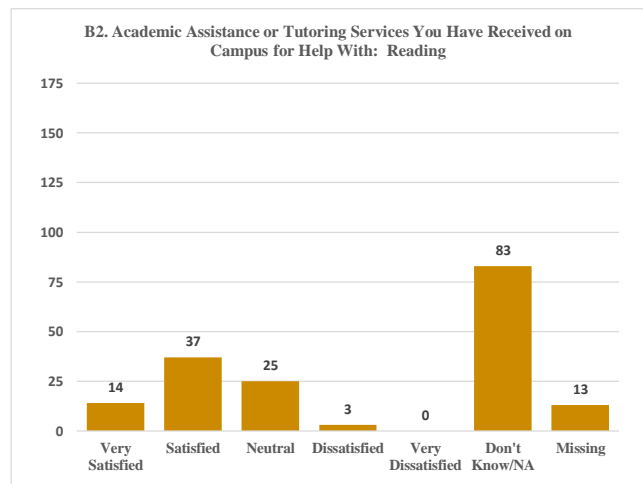
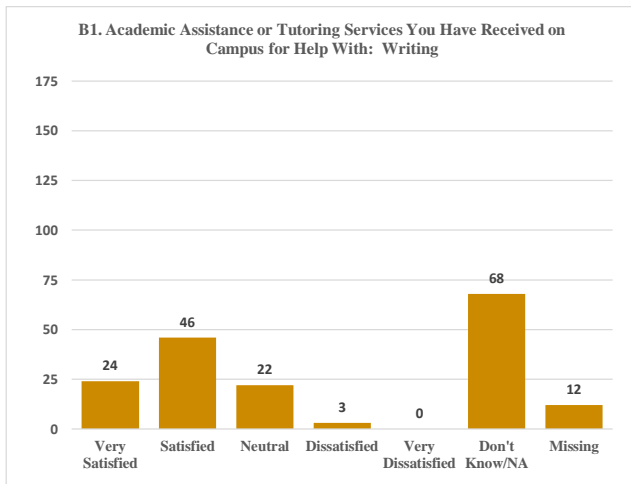
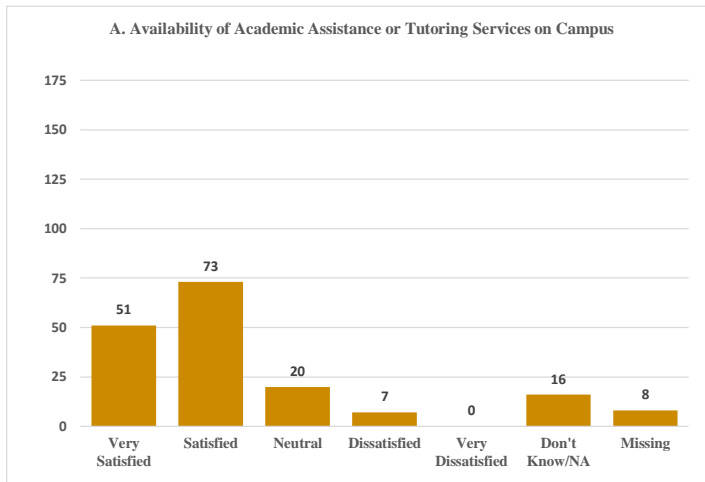


H. Advisor Providing me With Information About Whom to Contact with Non-Academic Problems or Concerns



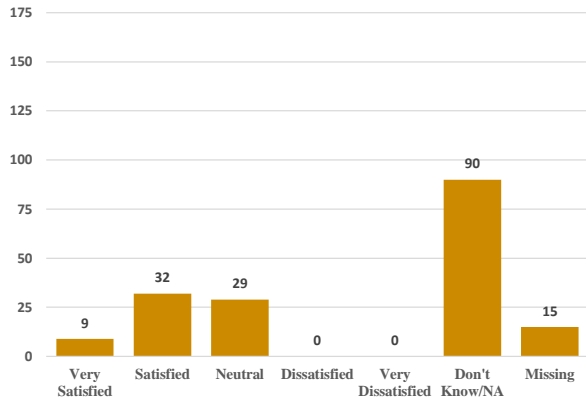


**Section B: Help Outside the Classroom**  
**Please Rate Your Satisfaction with the Following: Academic Assistance/Tutoring**

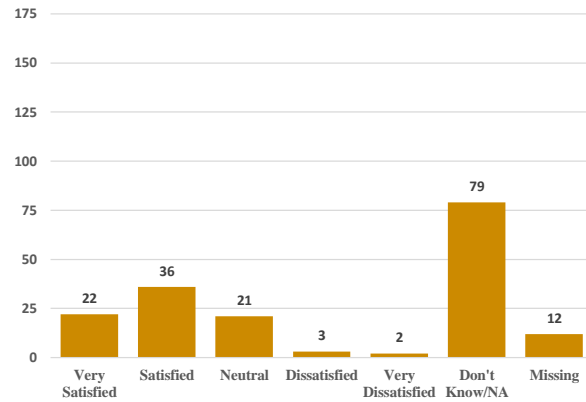




**B5. Academic Assistance or Tutoring Services You Have Received on Campus for Help With: Foreign Language**

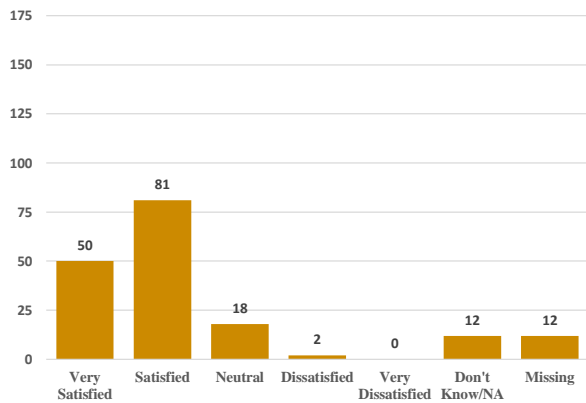


**B6. Academic Assistance or Tutoring Services You Have Received on Campus for Help With: Study Skills**

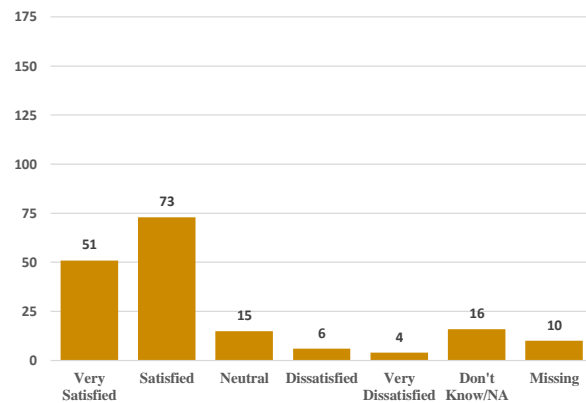


**B2. Please Rate Your Satisfaction with Each of the Following: Library**

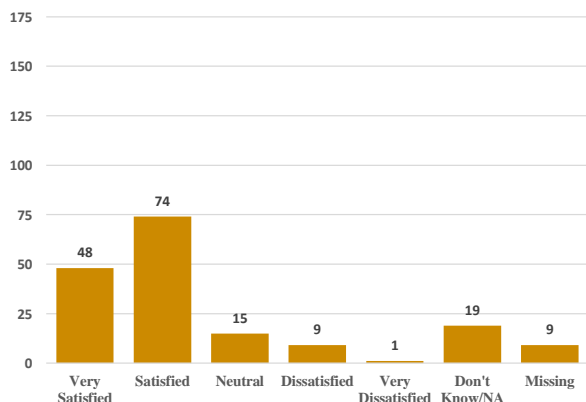
**A. Helpfulness of Staff**



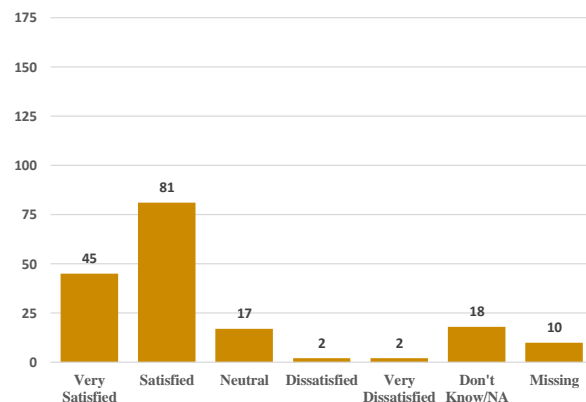
**B. Space for Individual Student Work**

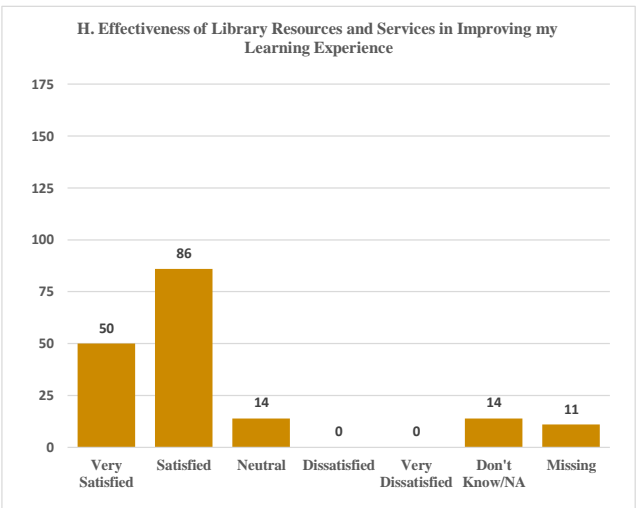
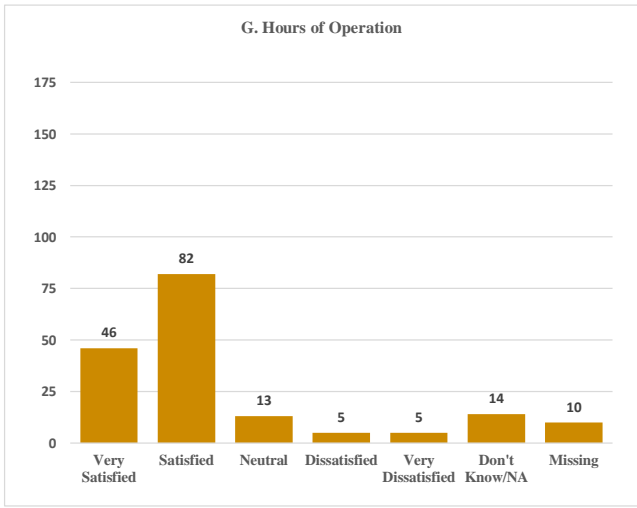
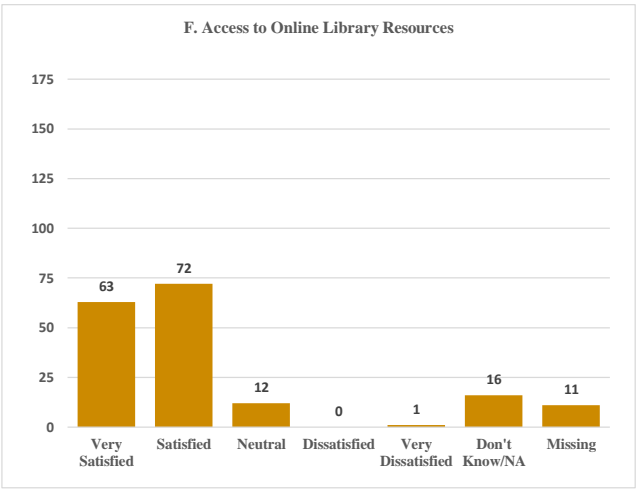
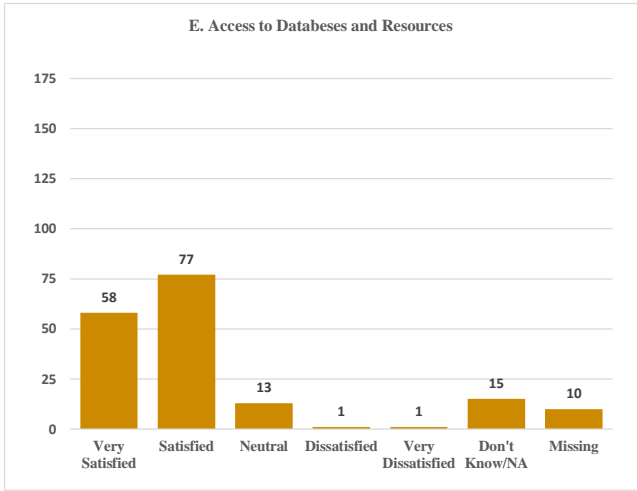


**C. Space for Group Work**

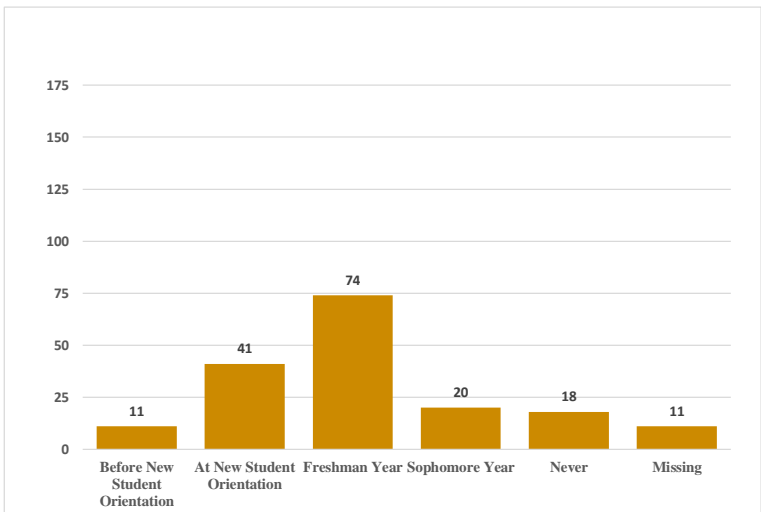


**D. Training/Instruction for Using Library and Information Resources**

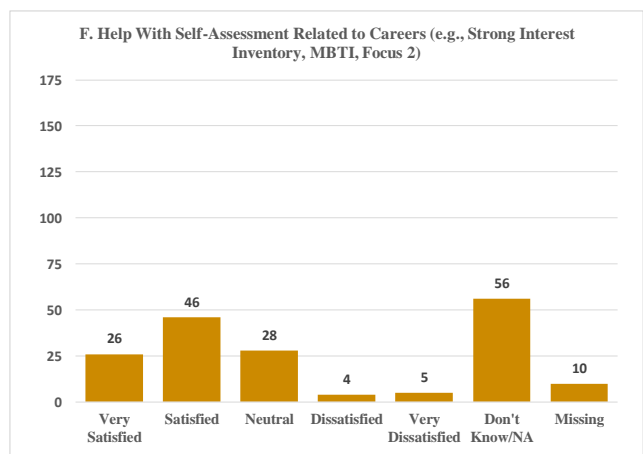
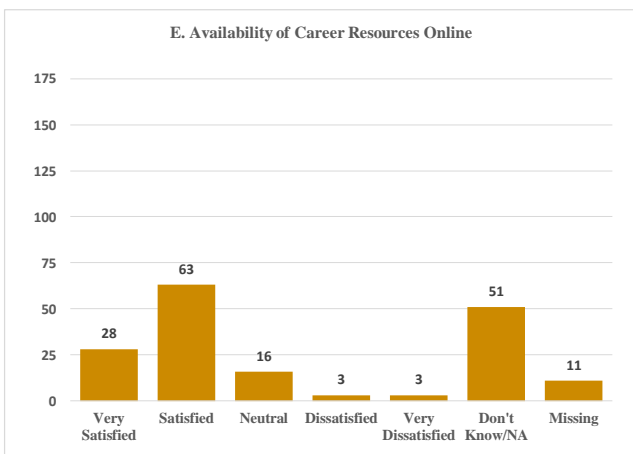
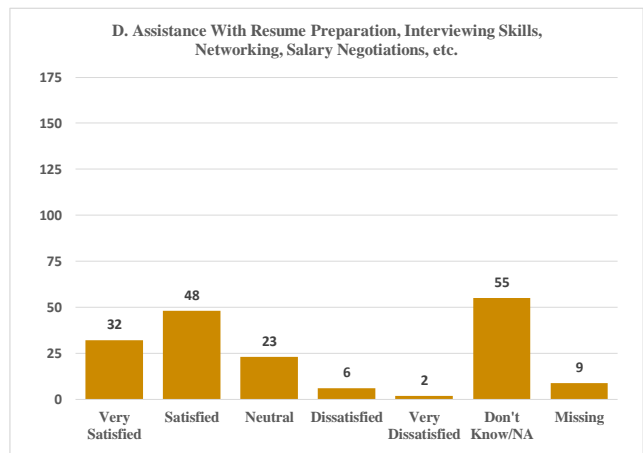
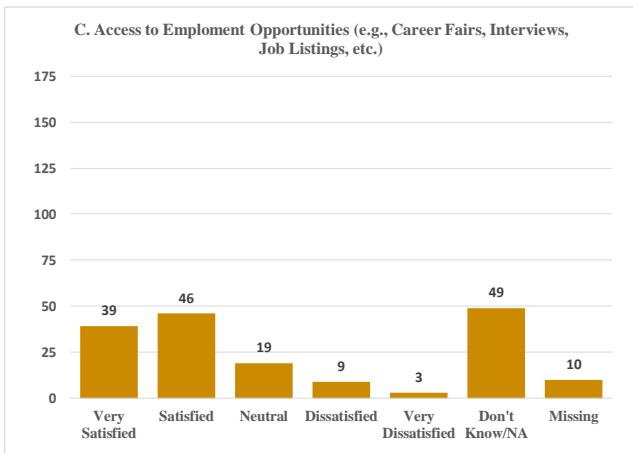
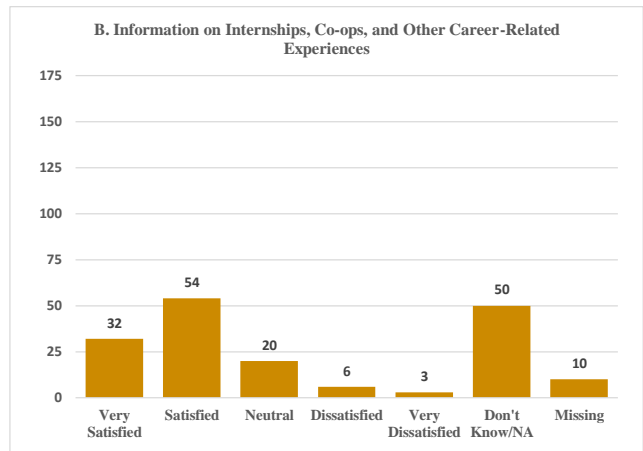
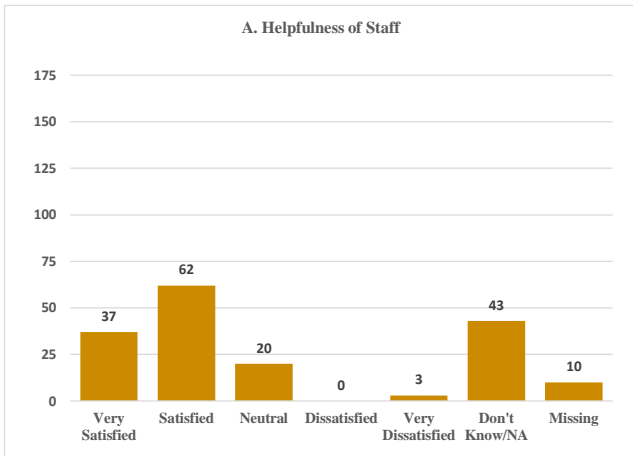




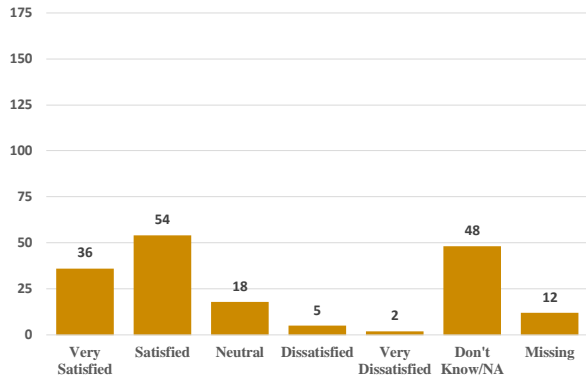
**B3. At What Point During Your Time at UNCP Did You First Get Career-Related Information or Advice From an Academic Advisor, Career Advisor, or Faculty Member on Campus?**



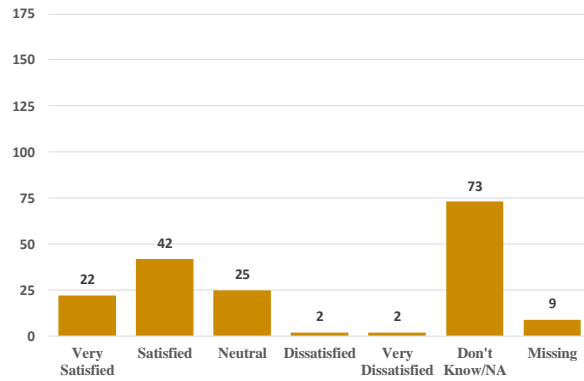
**B4. Please Rate Your Satisfaction with Each of the Following: Career Services**



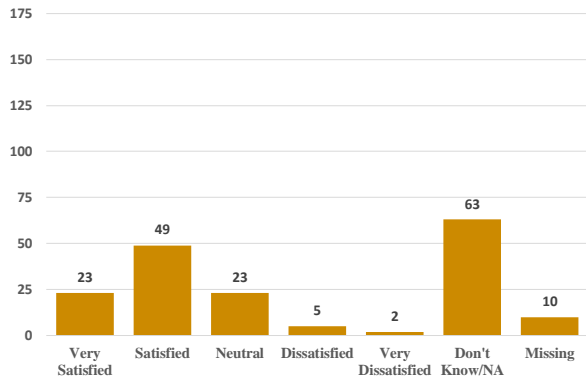
**G. Information on Academic Majors, Minors, and Certifications Related to my Career Interests**



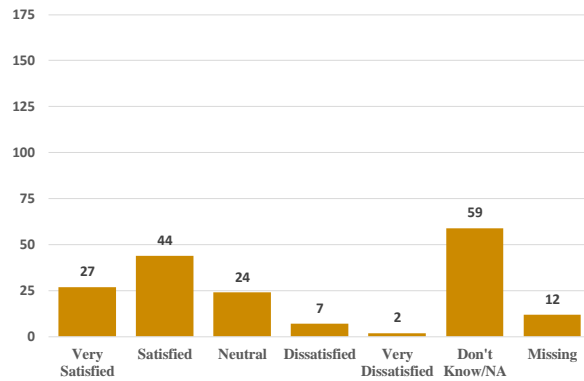
**H. Assistance With Career Options in the Military**



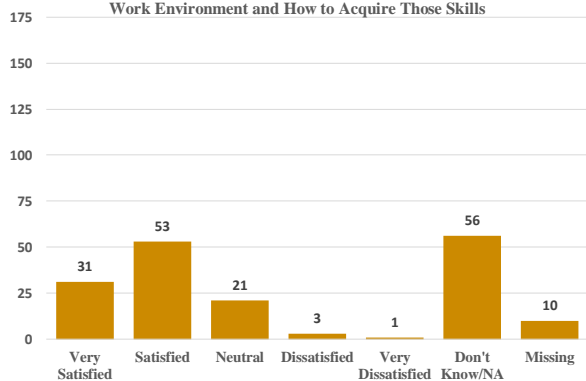
**I. Assistance With Career Options in Volunteer Organizations (e.g., Peace Corps, Teach for America)**



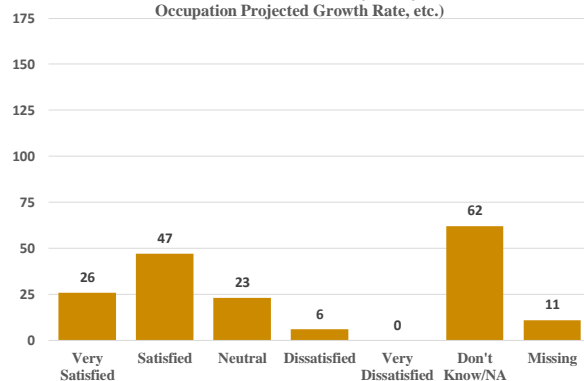
**J. Assistance With Preparing for Graduate/Professional School (e.g., Medicine, Law)**



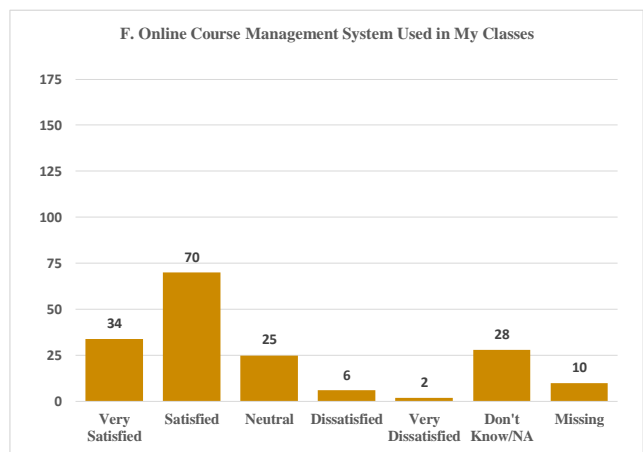
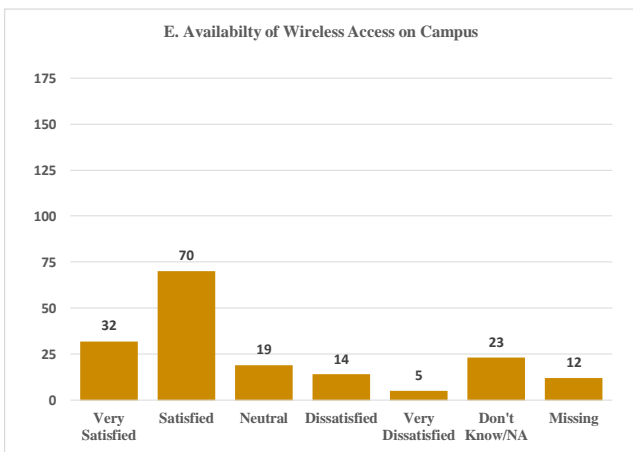
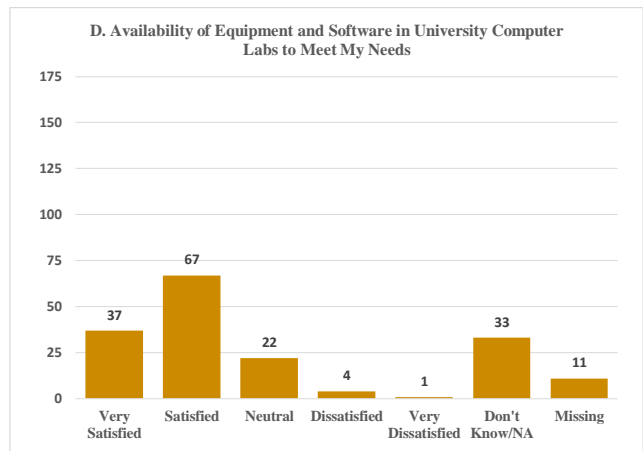
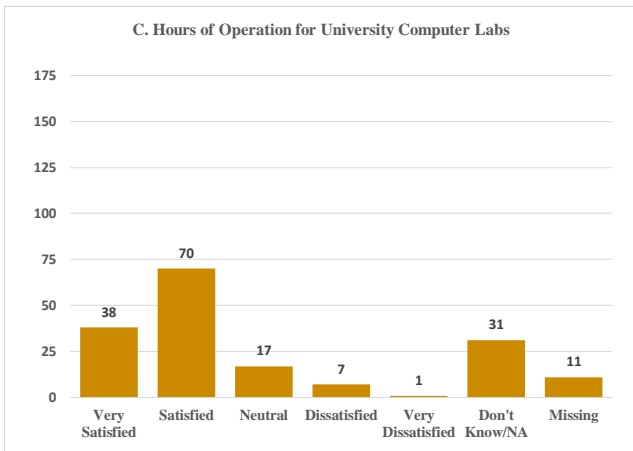
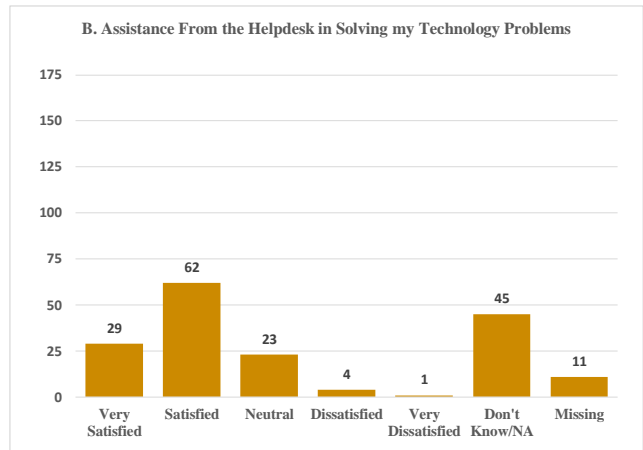
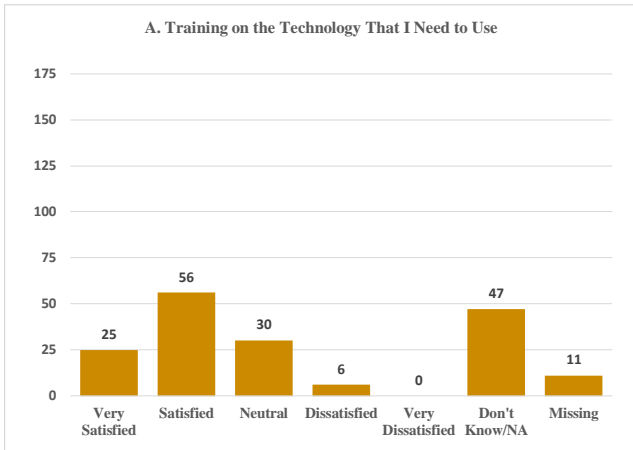
**K. Information on "Soft Skills" (e.g., Teamwork, Interpersonal Skills, Time Management, Interacting With Diverse People) Needed for the Work Environment and How to Acquire Those Skills**

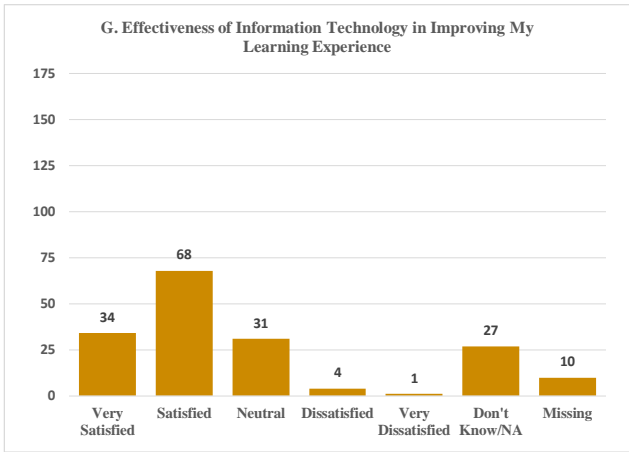


**L. Information on Labor Market Data and Knowledge Specifically Related to Career Interests (i.e., Median Pay, Entry-Level Education, Occupation Projected Growth Rate, etc.)**

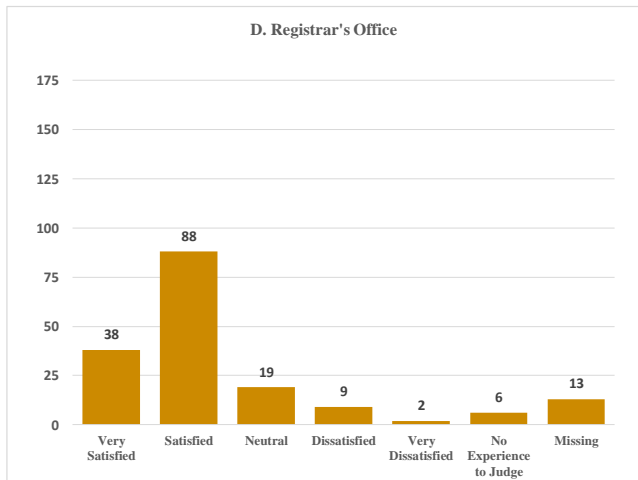
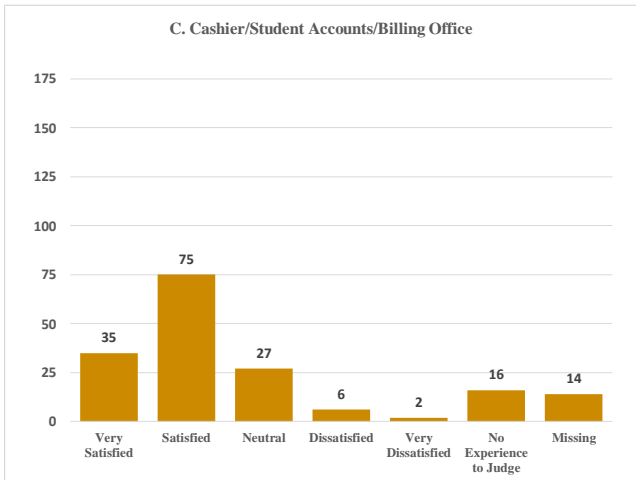
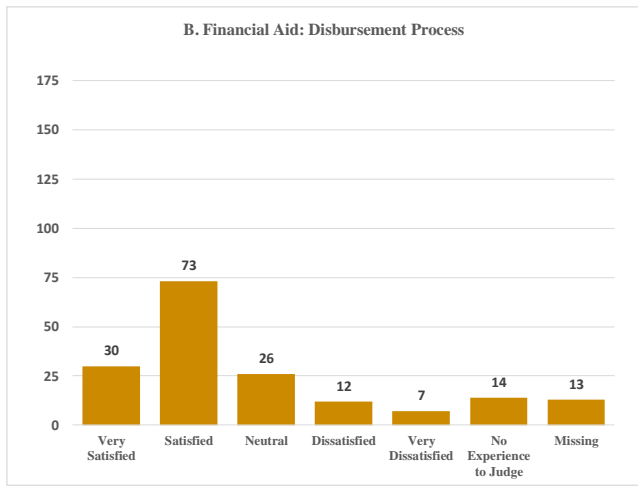
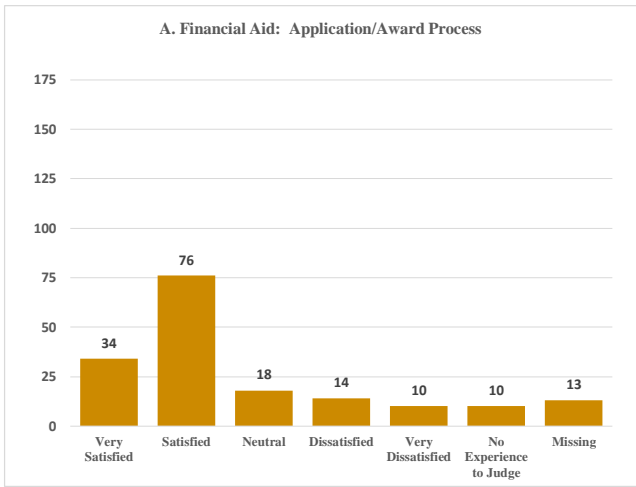


**B5. Please Rate Your Satisfaction with Each of the Following: Information Technology Services**

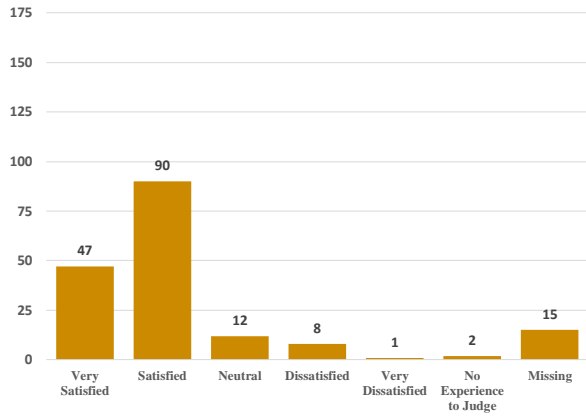




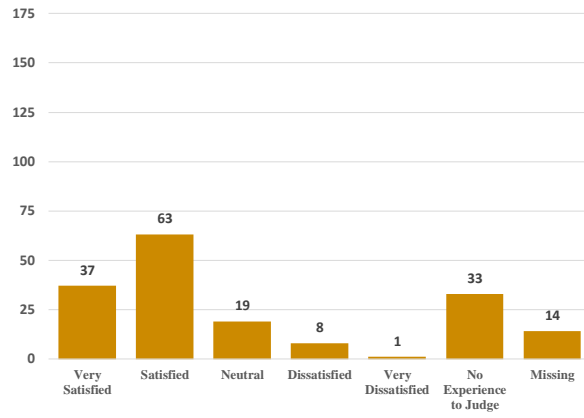
**Section C: Other Offices That Serve You**  
**C1. Please Rate Your Satisfaction with the Services Provided by the Following Offices on Campus:**



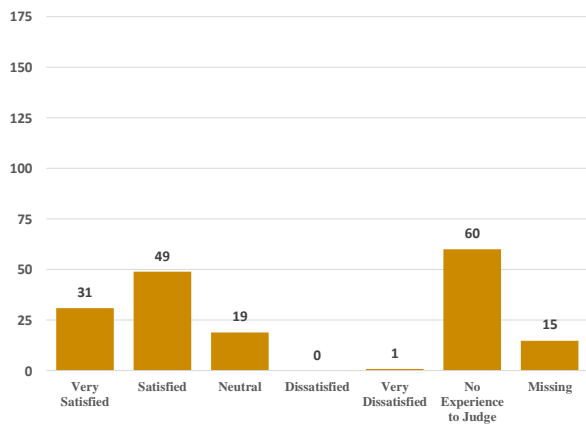
E. Bookstore



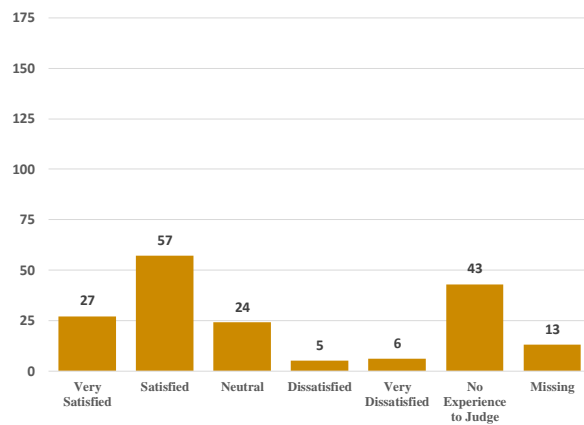
F. Health Services



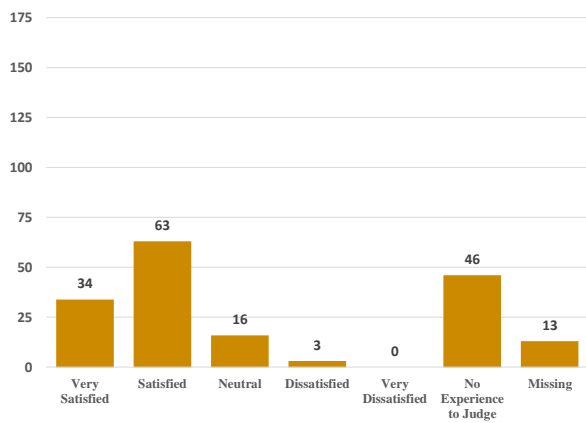
G. Counseling (Personal, Interpersonal, or Psychological)



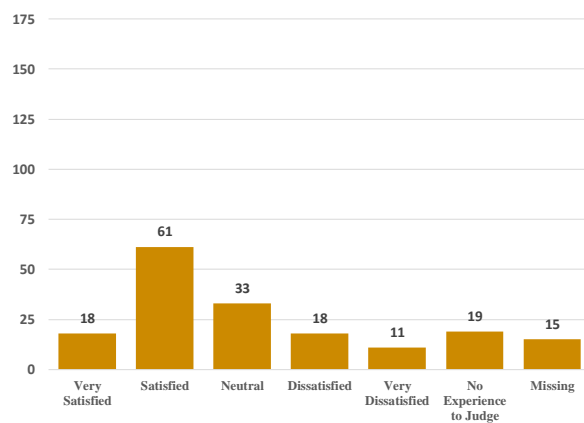
H. Housing and Residence Life

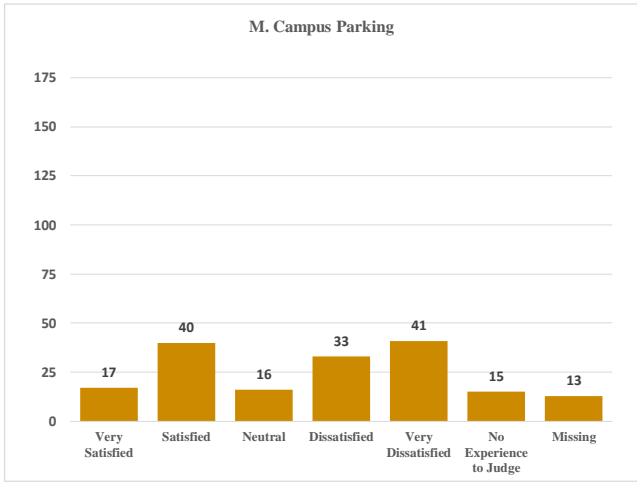
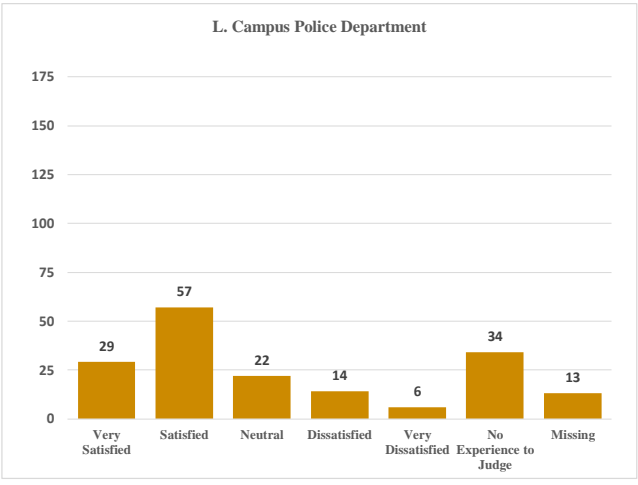
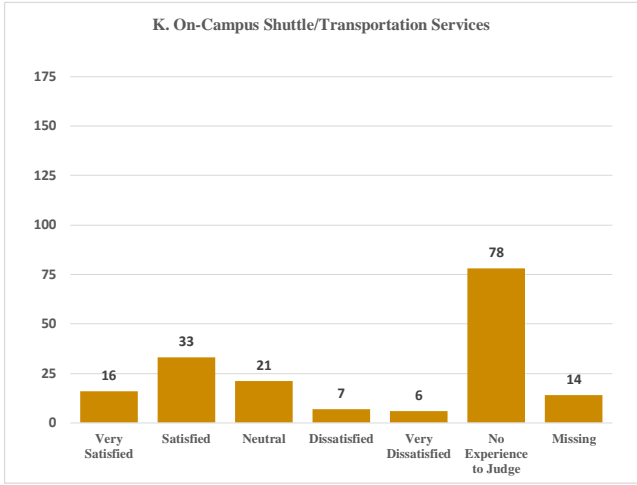


I. Campus Recreation

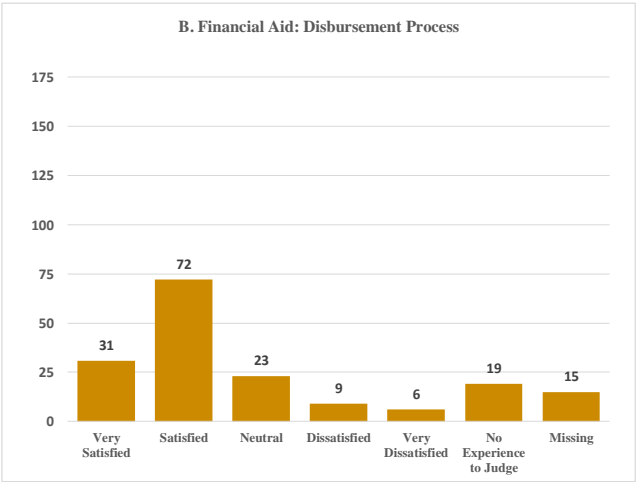
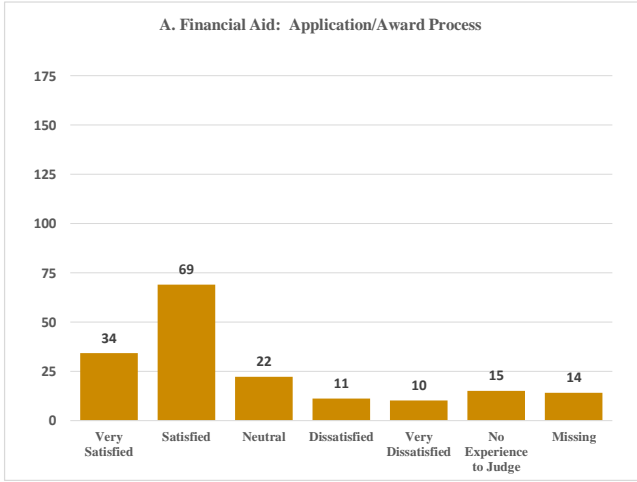


J. Dining Services



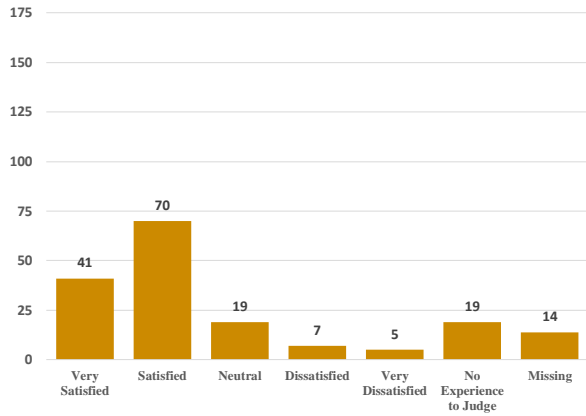


**C2. Please Rate the Quality of the Staff Associated with the Following Campus Offices:**

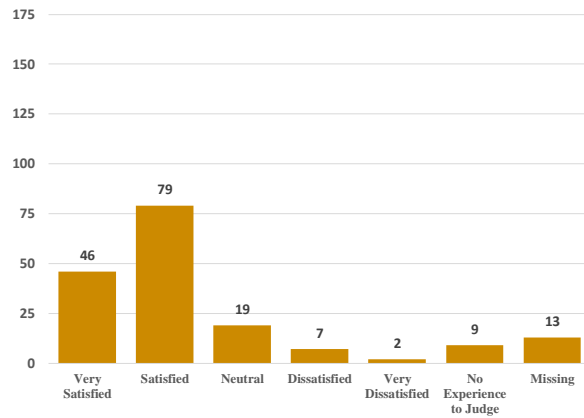




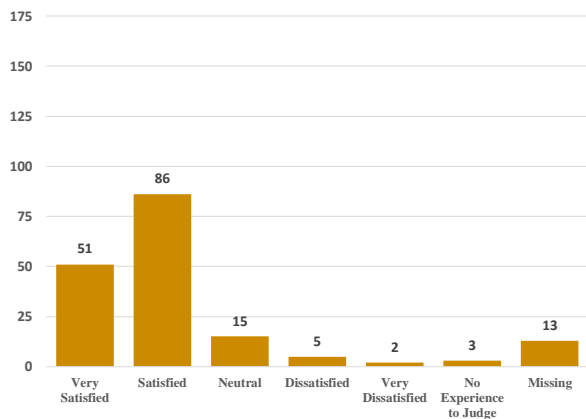
C. Cashier/Student Accounts/Billing Office



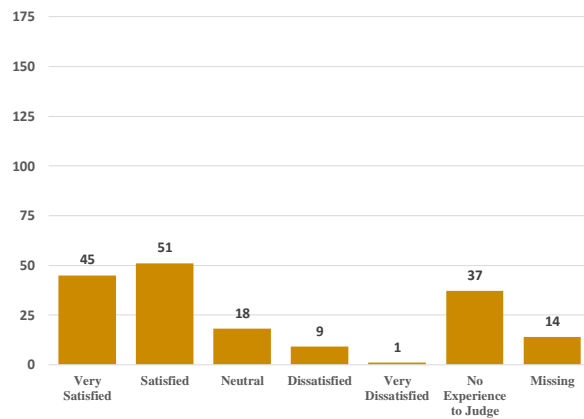
D. Registrar's Office



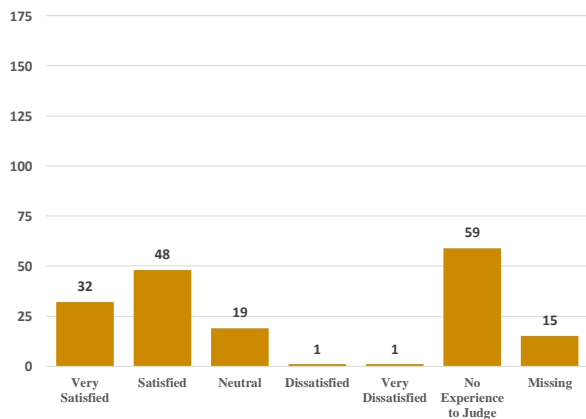
E. Bookstore



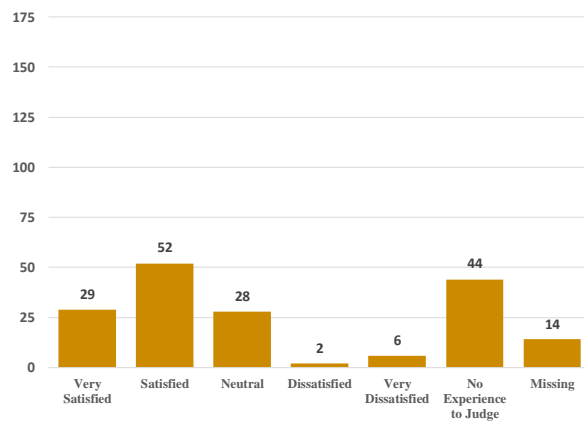
F. Health Services



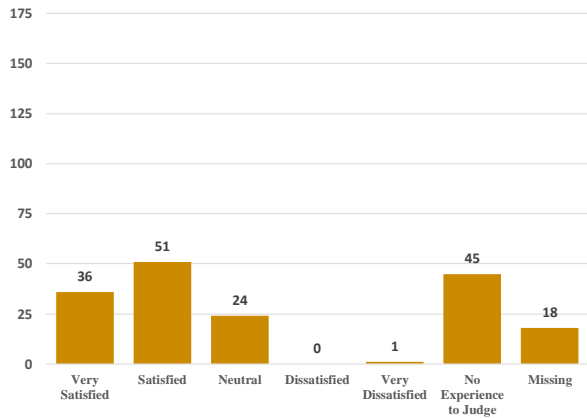
G. Counseling (Personal, Interpersonal, or Psychological)



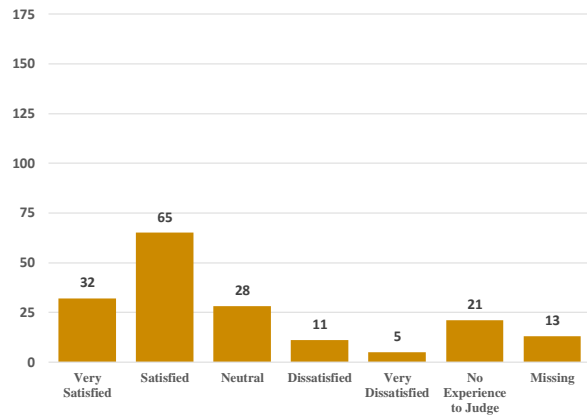
H. Housing and Residence Life



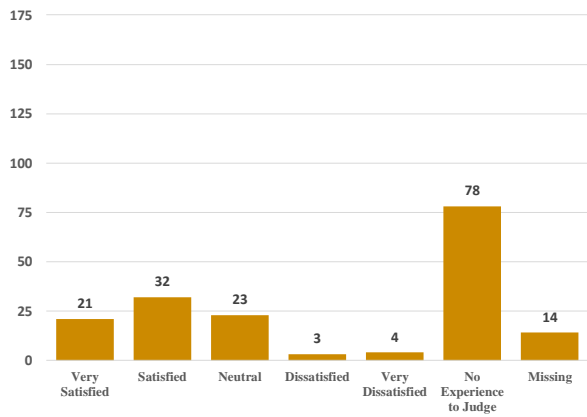
I. Campus Recreation



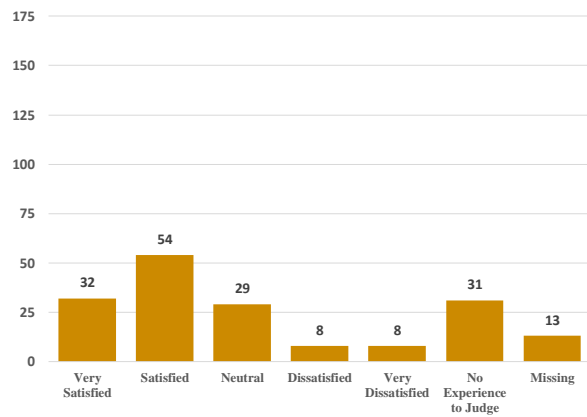
J. Dining Services



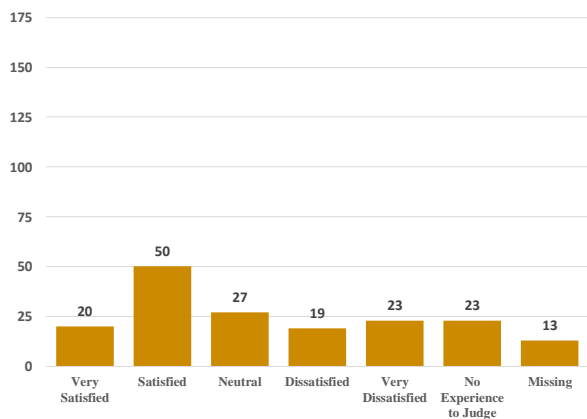
K. On-Campus Shuttle/Transportation Services



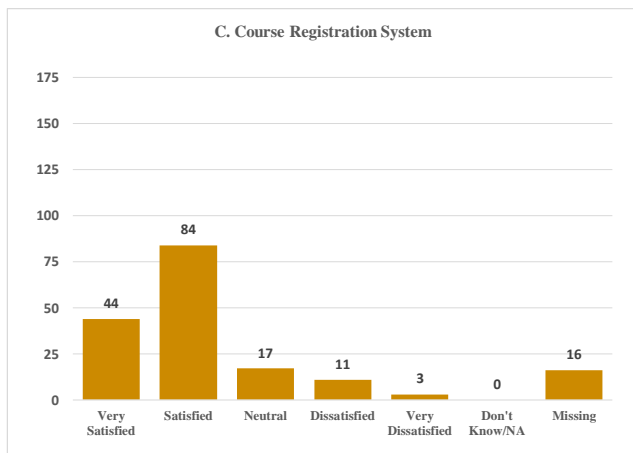
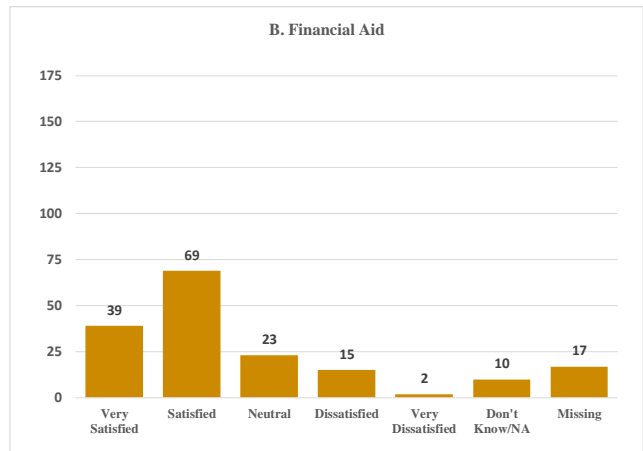
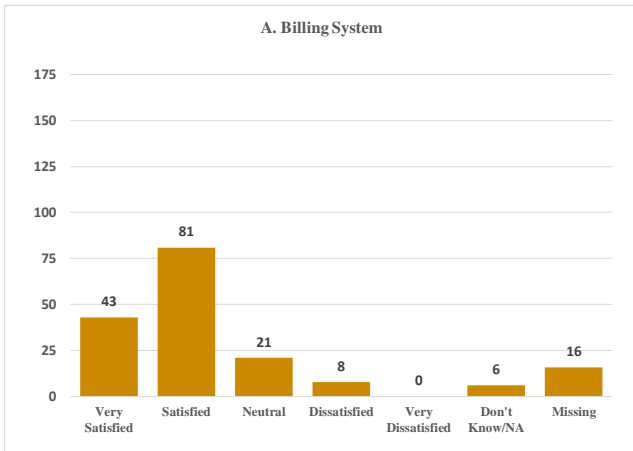
L. Campus Police Department



M. Campus Parking

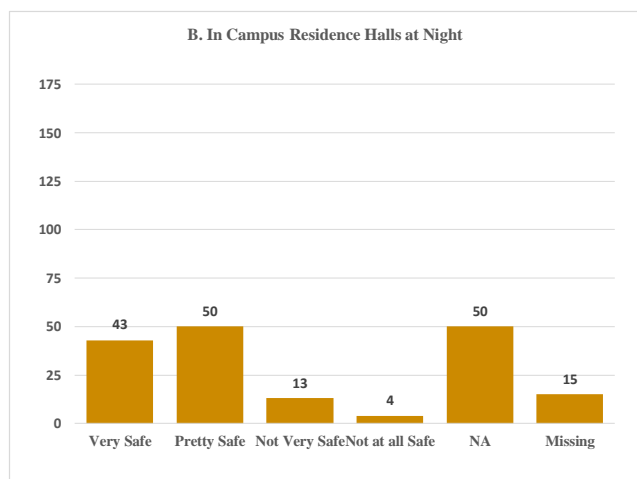
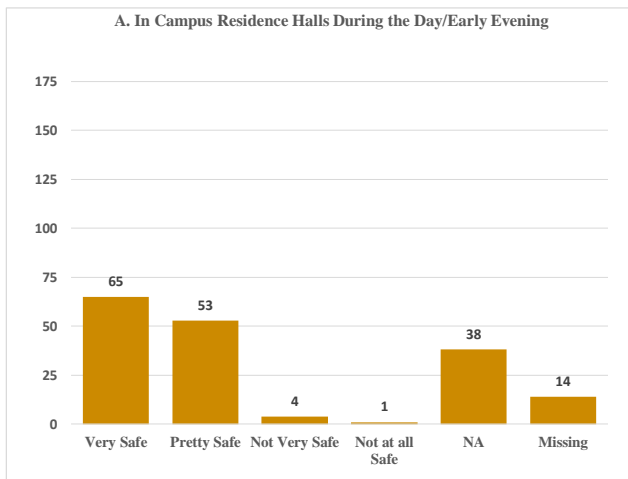


**C3. How Satisfied are You With the Ease With Which You can Navigate Through the Following Online Services?**

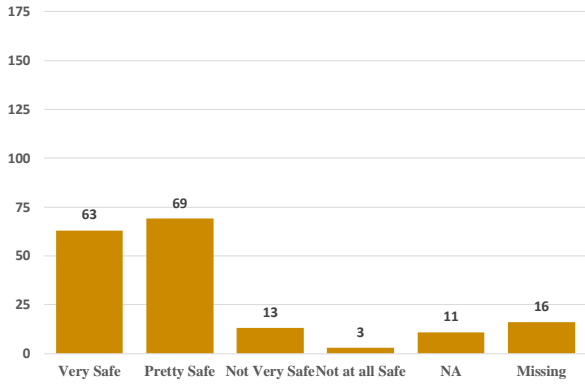


**Section D: Campus Safety**

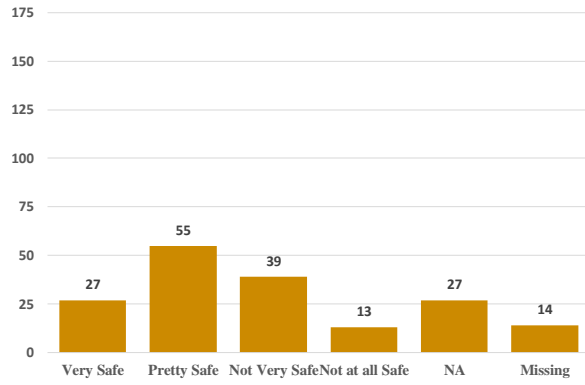
Please consider "Day/Early Evening" to be 7:00 am to 8:00 pm, and "Night" to be After 8:00 pm and Before 7:00 am  
**D1. In General, How Safe do you Feel:**



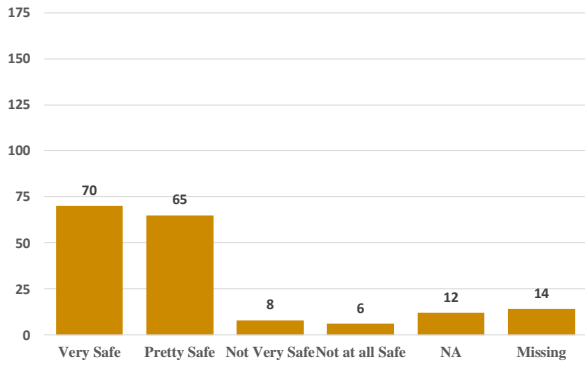
C. Using the Parking Lots on Campus During the Day/Early Evening



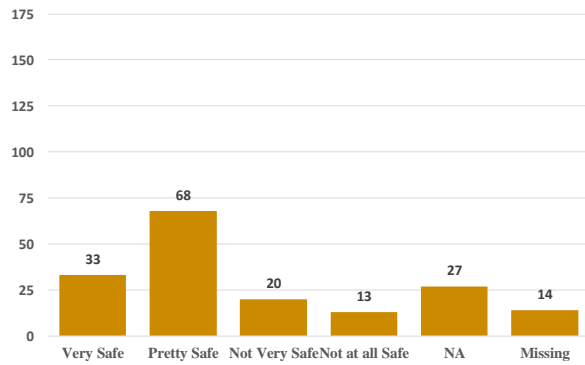
D. Using the Parking Lots on Campus at Night



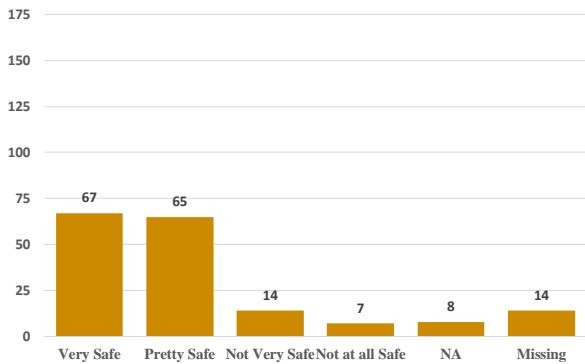
E. In Non-Residence Buildings on Campus During the Day/Early Evening (e.g., classrooms, libraries, etc.)



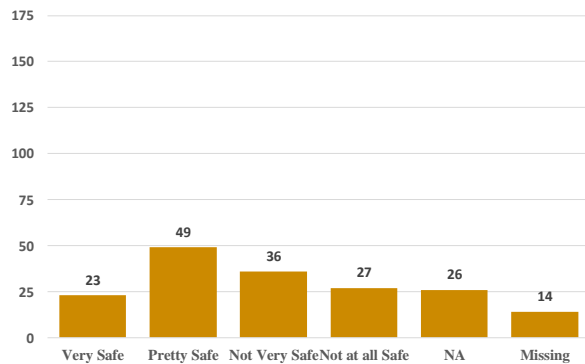
F. In Non-Residence Buildings on Campus at Night (e.g., classrooms, libraries, etc.)



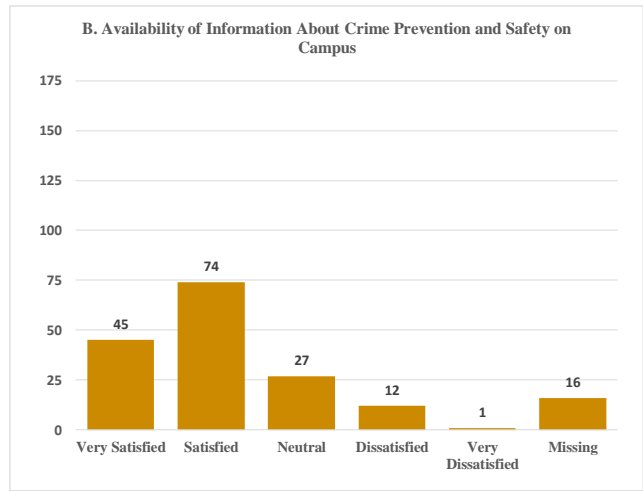
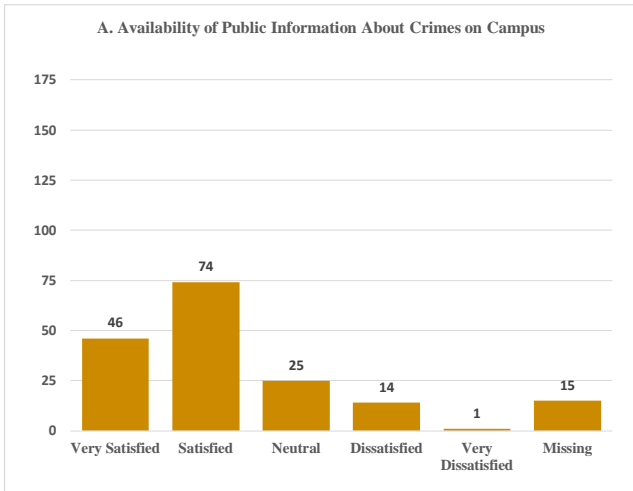
G. Outside on the Grounds of the Campus During the Day/Early Evening



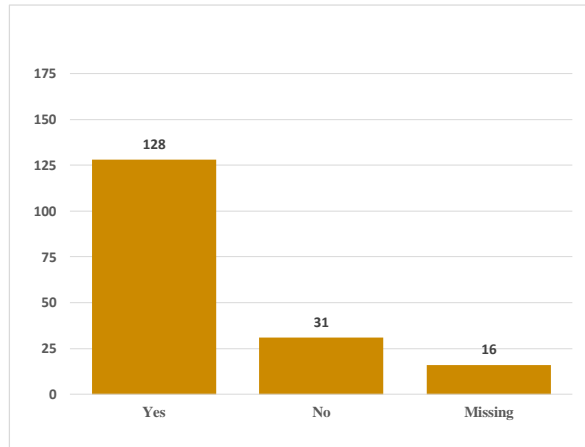
H. Outside on the Grounds of the Campus at Night



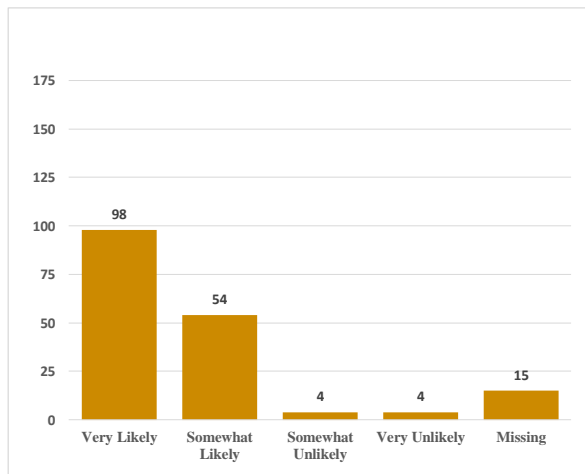
**D2. How Satisfied are You With:**



**D3. If you Observed Someone on Campus Behaving Suspiciously or in a Threatening Manner, Would you Know how to Report it?**

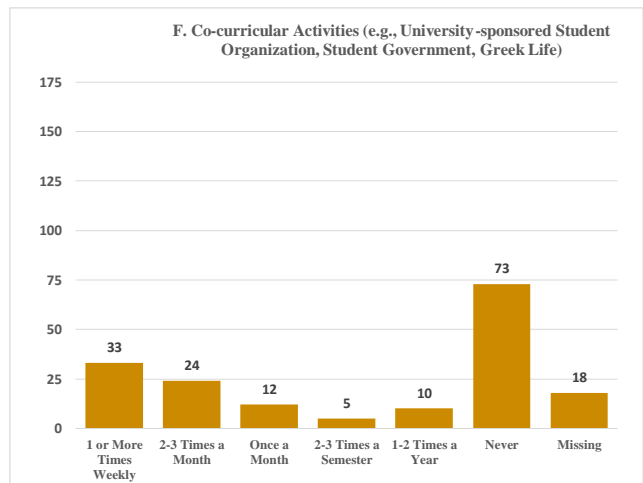
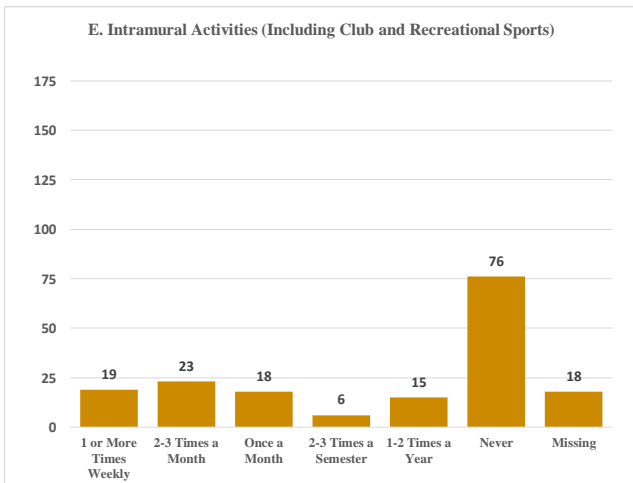
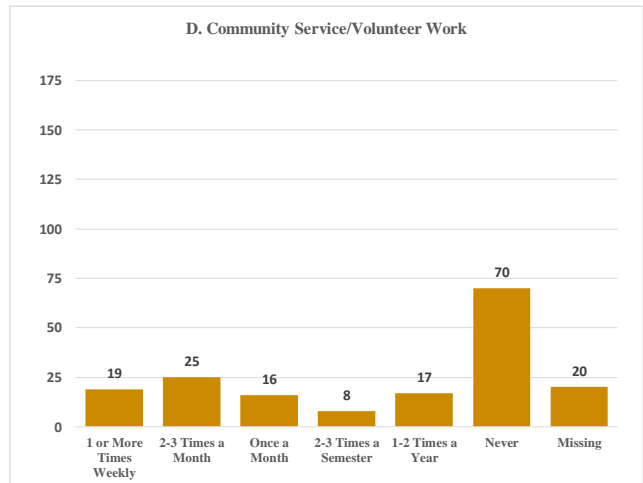
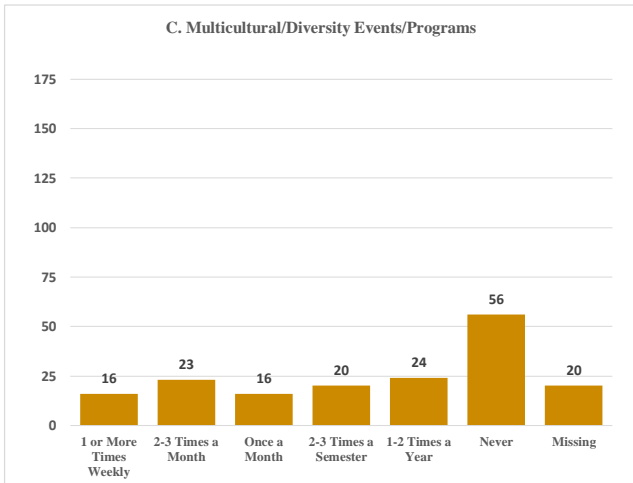
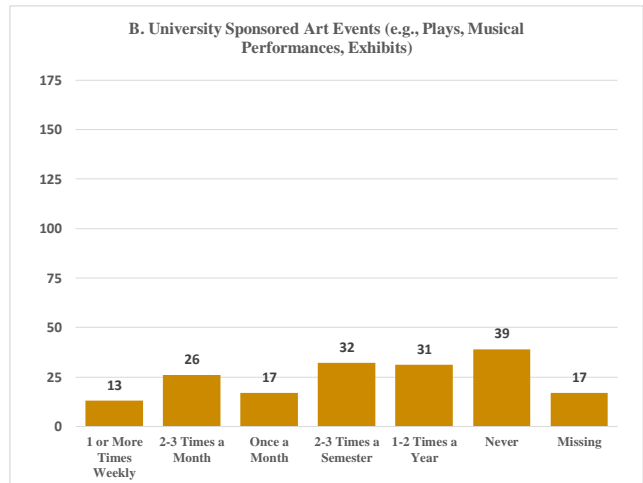
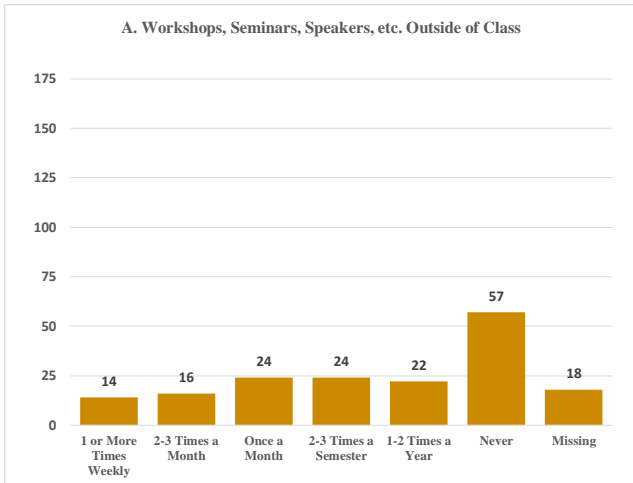


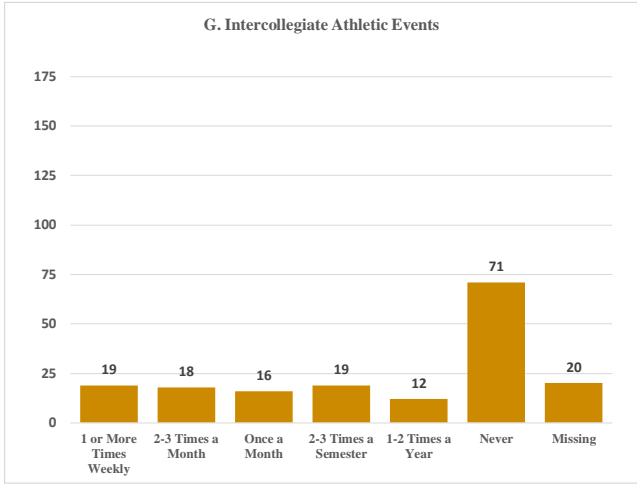
**D4. If you Observed Someone on Campus Behaving Suspiciously or in a Threatening Manner, How Likely Would you be to Report it to a Campus Authority?**



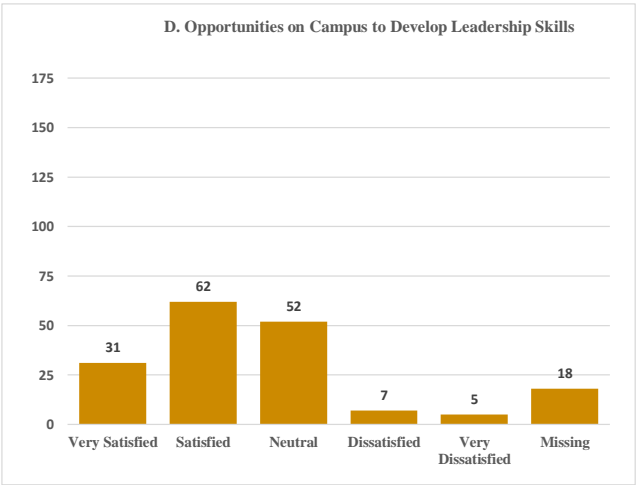
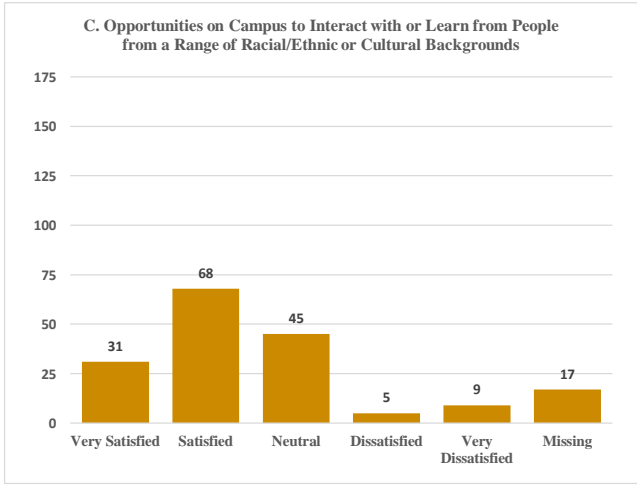
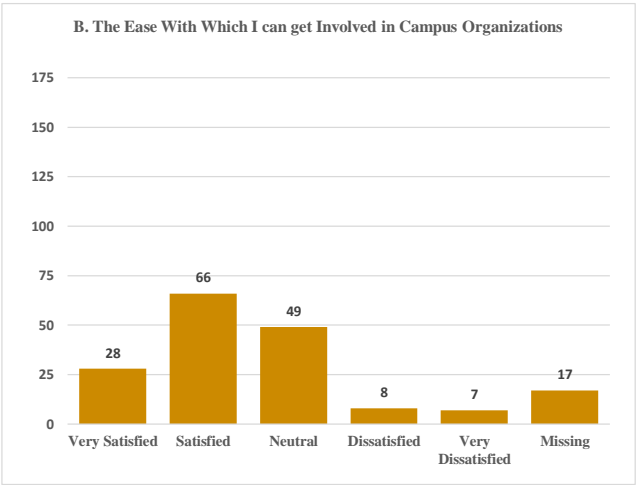
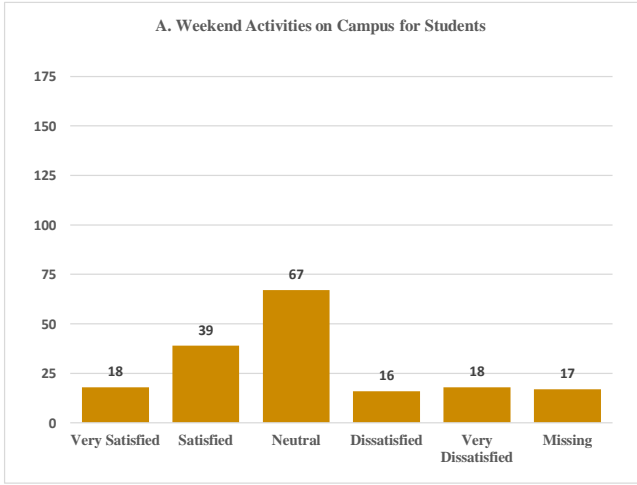
Section E: On-and Off-Campus Activities

E1. About How Often During the Typical Year do you Attend or Participate in Each of the Following Campus Activities?



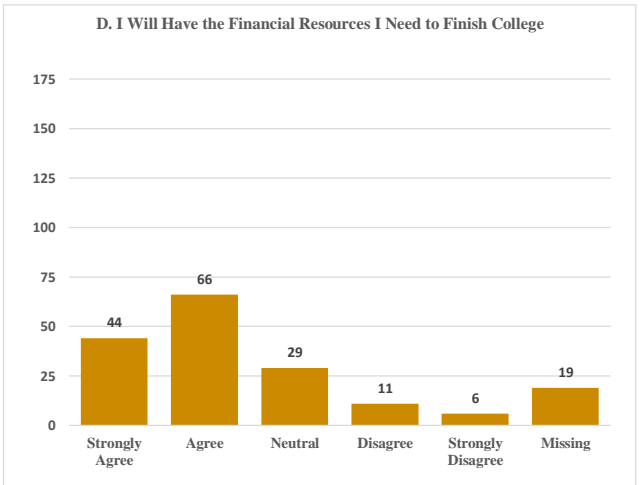
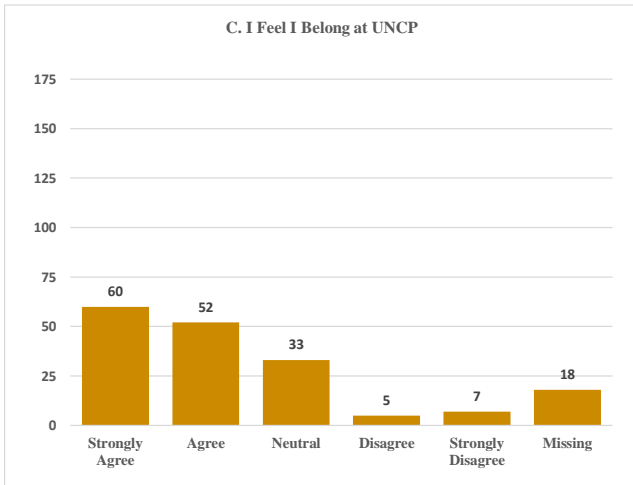
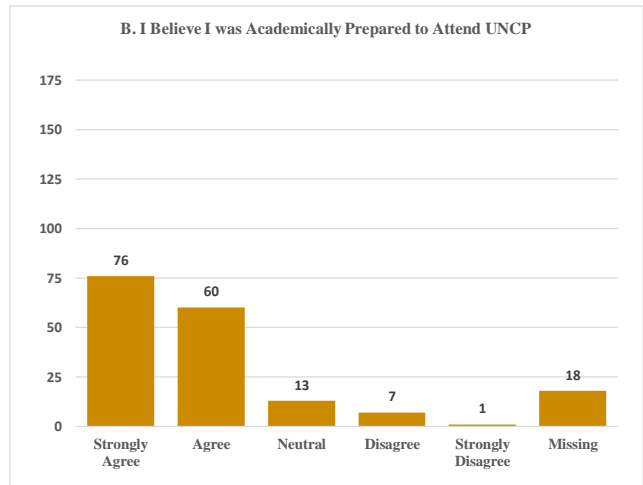
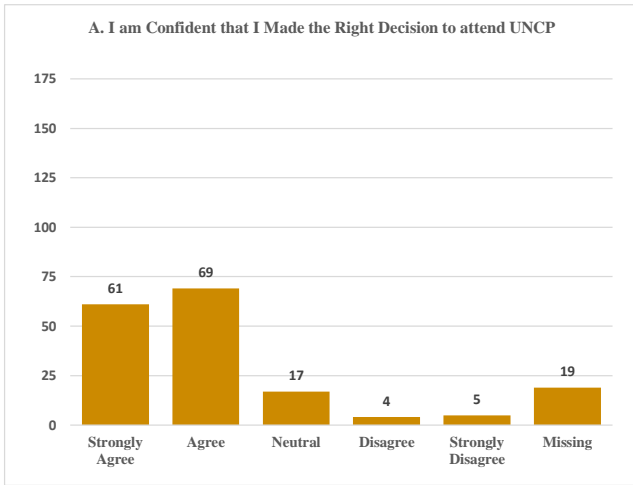


**E2. Please Rate Your Overall Satisfaction With:**

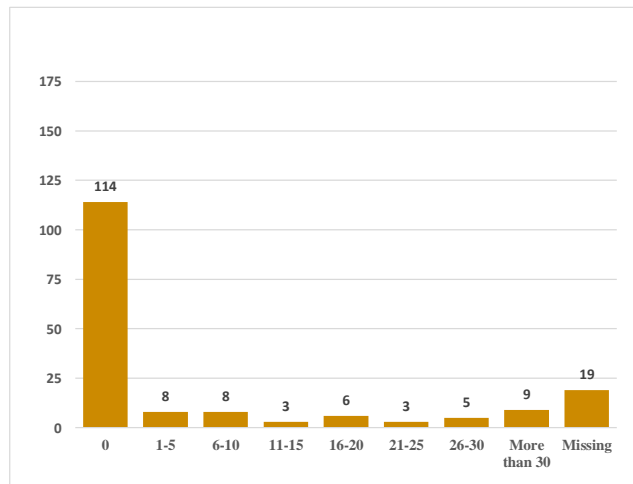


**Section F: Conclusions**

**F1. To What Extent do you Agree or Disagree with each of the Following:**

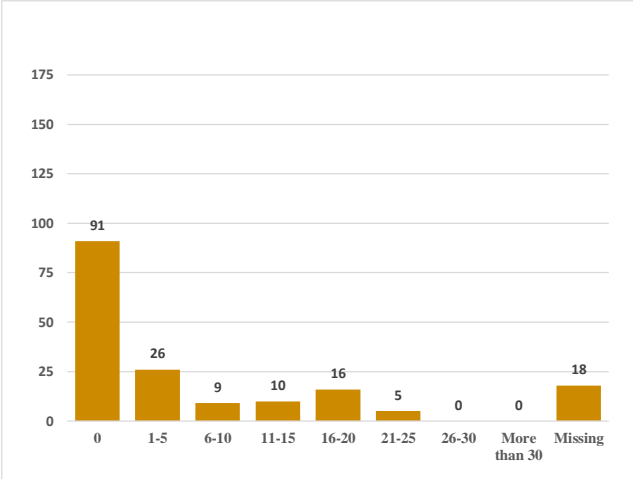


**F2. While School has Been in Session this Academic Year, About How Many Hours per Week Have you Spent Working for Pay on Campus?**

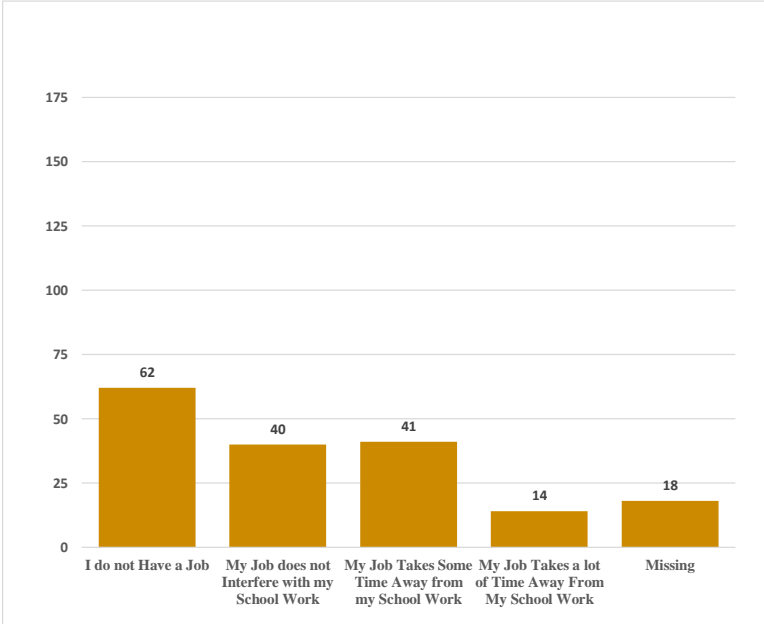




**F3. While School has Been in Session this Academic Year, About How Many Hours per Week Have you Spent Working for Pay off Campus?**



**F4. How Does Your Job Affect Your School Work?**



**F5. Which of the Following Best Describes Your Current Educational Plans?**

