



Unsupported System Agreement

Division of Information Technology
DoIT Help Desk • (910) 521-6260 • helpdesk@uncp.edu • <http://www.uncp.edu/doit>

Submit the original hard copy to DoIT Help Desk (D.F. Lowry Bldg., Room 110)

Last Name:	
First Name:	
Middle Initial:	
Banner ID Number:	
Department:	
Campus Phone:	

NATURE OF THIS AGREEMENT

Because of limited staff resources, Division of Information Technology (DoIT) can only support personal computers and printers made by a single manufacturer or a small number of manufacturers. This agreement spells out the responsibilities of DoIT and those of the requestor(s).

RESPONSIBILITIES OF DoIT

DoIT will provide basic information necessary to add this system to the LAN and may provide other information of a general nature. At its sole discretion, DoIT may provide technical support, troubleshooting and/or software for this system. However, DoIT will not be required to do so. DoIT will not provide training or user support for this system. In short, DoIT will not actively hamper your use of this system, but also will not support it.

RESPONSIBILITIES OF THE REQUESTOR(S)

The requestor(s) assume all responsibility for technical support, troubleshooting, software and maintenance for this system. The requestor(s) agree to release DoIT from these responsibilities.

I understand the conditions of this request and agree to its terms.

Signature of Requestor(s)

____/____/____
Date

Signature of Chair, Dean or Director

____/____/____
Date

Division of Information Technology Use Only	
Username _____	
Authorization _____	Date ____/____/____