

SHRA PERFORMANCE APPRAISAL POLICY

Summary of Key Policy Elements

ANNUAL CYCLE	 April 1 to March 31 Implementation: 11 campuses will launch Summer 2016, 7 others will launch April 2017
3-POINT RATING SCALE	 Exceeding Expectations Meeting Expectations Not Meeting Expectations
PERFORMANCE PLAN	 Complete between April 1 and May 30 Set Institutional Goals (50% of overall rating) Set Individual Goals (50% of overall rating) Set Talent Development Goals (not rated at end of cycle)
INSTITUTIONAL GOALS	 Set by UNC General Administration for all SHRA employees Five goals for all employees: Expertise, Accountability, Customer-Oriented, Team-Oriented, Compliance & Ethics One additional goal for supervisors: Supervision Supervisors cannot change the content of these goals Supervisors rate the totality of an employee's work against these goals
INDIVIDUAL GOALS	 3-5 strategic goals written by supervisor for each employee for this cycle Not meant to cover the totality of the employee's work Intended to align with critical business needs and the University's strategic goals
CALIBRATION	 Peer supervisors in a work unit meet at <u>beginning</u> of cycle to set expectations for employees in similar positions Peer supervisors in a work unit meet at the <u>end</u> of the cycle to set consistency of ratings for employees in similar positions
OFF-CYCLE REVIEWS	 Types: interim, probationary, transfer, management-driven, employee-requested Not a full appraisal (no ratings); generally a few paragraphs Interim reviews only required if: Employee received any rating of "Not Meeting Expectations" on last annual appraisal Employees has active disciplinary actions Supervisor chooses to conduct interim reviews Chancellor (or designee) requires interim reviews campus-wide Probationary reviews are required quarterly for probationary/time-limited employees Employees can request one additional off-cycle review if it has been at least 60 calendar days since their last evaluation
ANNUAL APPRAISAL	 Complete between April 1 and May 30 Supervisor rates each institutional and individual goal to determine overall rating Comments clarify ratings for performance that does not meet or exceeds expectations Employees who received disciplinary actions during performance cycle and/or who have any rating of "Not Meeting Expectations" cannot receive overall rating of "Exceeding Expectations"
SECOND-LEVEL REVIEW	The second-level supervisor of the employee is required to review the performance plan and annual appraisal before they are issued to the employee
FORMS	 UNC General Administration provides a paper version of the appraisal form Some campuses may use an electronic version of the form (e.g., PeopleAdmin)
EHRA EMPLOYEES	UNC General Administration provides an optional EHRA evaluation form that complements the SHRA form. Institutions are not required to use the optional EHRA form.

New SHRA PM Program (10-24--2016)