

University of North Carolina at Pembroke

Campus Assessment, Response and Evaluation - CARE Team

Introduction

The health, safety and well being of individuals who make up the UNCP community are a high priority for the University. For this reason, policies have been created to address student problems and concerns that interfere with successful engagement in campus life.

National trends have shown that mental health issues and alcohol and drug abuse are growing concerns that are better managed with preventive measures and early interventions. Recent high profile instances of violence on college campuses have resulted in enhanced emergency response and intervention mechanisms intended to prevent the occurrence of such events. In light of these issues in higher education, UNCP has in place a cross-functional Emergency Health and Safety Committee and CARE Team to address concerns that arise with individual students.

Purpose

The CARE Team is a group of administrators and staff who work closely with students who are struggling within the academic or social environment at UNCP. The team works to coordinate university resources to assist students who are at risk academically, or who exhibit maladaptive behavior or signs of emotional distress. The team also identifies students who have either experienced personal loss or failures while enrolled or who may be a danger to themselves or others within the UNCP community. The team develops intervention plans for each individual student based on the problems and concerns identified.

Team Composition

Vice Chancellor of Student Affairs	Director of Housing and Residence Life
Associate Vice Chancellor of Student Affairs	University Counsel
Associate Provost	Center for Academic Excellence Director
Director of Police and Public Safety	Director of Disability Support Services
Director of Student Conduct	Director of International Programs
Director of Counseling and Testing	Director of Athletics
Director of Student Health Services	Case Manager
Faculty Representative	

NOTE: Not every team member will meet on every case and other advisors may be appointed if necessary. Students of concern reports will be forwarded to the chair of the CARE Team for evaluation and/or fact finding. After careful review, the appropriate CARE Team members will be selected to meet on a case by case basis. Team members (or designees) from the following offices will attend every CARE Team meeting: Student Affairs; Counseling and Testing; and Police and Public Safety.

CARE Team Procedures

- Students may be identified for review by the CARE Team or by faculty, staff or other students at the University
- If someone believes there is an immediate threat of self harm or harm to others, they should call campus police at 910-521-6235.
- The Office of Student Affairs serve as the initial contacts when concerns arise about a student's behavior or when a member of the community learns of a life change or incident that is affecting a student's ability to function appropriately or productively in the university environment, either inside or outside the classroom.
- The CARE Team will take the information provided and make a decision about whether the student should be assessed further.
- If the team determines the student needs intervention, the student will be contacted by an assigned member of the team to initiate conversations about how to assist the student and assess the level of threat noted.
- All matters discussed with the CARE Team are regarded as highly confidential
- The Counseling and Testing Center and Student Health Services representatives on the team do not comment on specific student matters, but serve as a resource for the team in determining general intervention strategies and providing professional mental and physical health consultation.
- The chair of the CARE Team will document all intervention plans and assignments until the committee determines the case is closed.
- The team will meet every two weeks or as often as needed to follow up on every case.

What to report to CARE

Typical classroom issues which should be reported include: multiple class absences; pattern of lateness to class or with assignments; lack of responsiveness in class; disturbing personal disclosures in class assignments. These issues should be reported initially to the Center for Academic Excellence as part of their Early Alert Program.

Typical outside classroom issues which should be reported include: socially inappropriate behavior; suspicion of alcohol or drug abuse; significant health concerns that interfere with daily functioning; disclosure of significant family or relationship issues; signs of a lack of connection or integration in the University community; or sudden, alarming changes in behavior. These issues should be reported to the Office of Student Affairs.

How to report to CARE

To report classroom performance issues complete the Early Alert Referral Form located at www.uncp.edu/cae/forms/early_alert.pdf or contact the Center for Academic Excellence at 910-521-6625.

To report behavioral and/or conduct issues complete the Incident Reporting Form located at <https://publicdocs.maxient.com/incidentreport.php?UNCPembroke> or contact the Office of Student Affairs at 910-521-6226.

