

Division of Information Technology Survey Comments

- DOIT needs to get things fixed in a timelier manner.
- Provide students with some type of Geek squad, which is a computer assistance company.
- Put wireless in all buildings and update Cisco so my antivirus can update and I can use the web.
- Larger labs or libraries and study areas for students.
- Make the connection better and make it a friendlier atmosphere.
- Help students be aware of services, workshops, help-desks, etc.
- More and better printers should be available.
- Wireless at village.
- No change for improvement!
- Notify students of opportunities offered.
- Put wireless in off campus apts.
- Put strong fans to all computer labs. It is so hot there, I can't stand it!
- Try to have all resident halls with wireless internet.
- The wireless connection needs to improve.
- Atmosphere of computer lab
- I would like to see more accessible computer labs as well as more printers. I do appreciate how well and fast the computers that are provided work.
- Get rid of Cisco NAC Agent it messed up my laptop so badly that I had to buy a new one and lost all my data on my first one.
- Maintenance on the computer labs on the computers and printers.
- Make sure information is more readily available for students as it relates to technology.
- Change office hours to: M-F 9am- 6pm (it works best for students)
- Make your services more aware to the students.
- Provide more assistants in the lab and library.
- Keep track of the ink in printers!
- Great help!
- Fix Cisco, for me and my roommate you're only allowed 20 min. temporary access and it cannot be fixed.
- Fix broken keyboards/chairs in lab.
- How about a nice A/C in the computer lab.
- Make the blackboard and braveweb sites more visually appealing.
- Instructions for using printers.
- Clean the computers, they are always greasy.
- Make more labs; restrict certain labs to certain usage.
- More Cowbell!
- Paper in printers.
- More help hours and online chat help.

- Computer lab without classes held so 24 hour service is available.
- Online chat help
- Laptop rentals?
- We could use more printers
- The staff could be more welcoming. They acted as if they didn't want to help.
- Give out laptops
- A computer lab needs to be available with no classes allowed all the time! We can never use the lab because some professor is always teaching a class! New printers, more science related software in the science building: Chemdraw, stats programs, etc.
- More computer access in the library.
- More computer labs
- More printers/scanners
- Better wireless for dorms
- Advertise help more
- Have printers that work that can do double sided.
- Wireless at apt complexes!
- Provide paper for printers
- I am very pleased with the services provided that I utilize on campus.
- Get more computers and update software.
- I am satisfied with blackboard and braveweb.
- Force every dept. to inform every student of every service that is available to them. No one wants to tell students what is available, not in the library, media center, lab, or anywhere else.
- More computer labs, one in every building.
- UNCP needs more computer labs that are not noisy and hot. Needs to be monitored more effectively.
- Need more computer labs through-out the campus, and another 24 hour lab.
- Teachers should actually use the gradebook on Blackboard.
- Make the computer labs more alive and not so warm. It's always super hot in there!
- Change color of walls
- Recommend narration software, workshops for PowerPoint specifically, wireless seems slow, can't copy in many places. Environment of computer centers are great.
- Have scanners available more.
- I don't think anything needs to change
- Make these services more known
- They are good now
- There should be more computers in the labs and also more information on where the lab is located.
- There should be more computer labs available.
- Inform a little better.
- More places for people to go besides the library.

- Help without sarcasm if you are computer illiterate.
- Computer labs open 24 hours during the week.
- Have the printers work properly.
- Faster computers
- Update from Xp to Vista or Windows 7.
- More printers in the computer lab
- Have a computer lab in every resident building.
- We need more computers in each computer lab.
- Be able to use your personal laptop to print to the school printers. I know that would be hard to do, but it would save some time.
- More training as freshman and transfer students on what's available and locations of services.
- More public knowledge of services.
- Post some of the information given on bulletin boards in computer labs. There should be a lab tech clearly visible and accessible in each computer lab.
- Computers need to be updated to latest version of Microsoft Windows.
- More printers in labs
- Provide more information/notice for Software Workshops
- Advertise more about the services that are offered.
- More late night computer labs
- Wireless printing connection through blackboard while in the library.
- The computer lab in the library is very loud.
- More computers in the Dial building, less than half of them work, and at least two printers in each lab. There should also be Wi-Fi in Village apts.
- Make sure students are aware of the services.
- Better printers
- Too noisy in UC lab; too hot in library lab
- Get rid of Cisco NAC and McAfee Antivirus.
- Color printers
- Less complicated website
- More printer availability
- Wireless for all residence halls and entire campus
- Wireless throughout the whole campus
- UC lab needs better atmosphere.
- Students should be advised on appropriate behaviors when using University software and behavior in University labs provided.
- Put Wi-Fi in off campus apartments.
- Great job!
- Great job, Guys! Love Library!
- Provide/ make information more available.
- Not enough attention is paid to printers in computer labs. Paper jams, low ink, etc.

- Colored printers